



VESTAVIA HILLS

Citizen Survey 2019

February 13, 2019, 2:02 PM

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Citizen Survey 2019

What are your priorities for 2019?

Summary Of Responses

As of February 13, 2019, 2:02 PM, this forum had:	Topic Start	Topic End
Attendees: 1091	January 16, 2019, 11:47 AM	January 29, 2019, 7:24 PM
Responses: 894		
Hours of Public Comment: 44.7		

QUESTION 1

In what area of Vestavia Hills do you reside?

	%	Count
Cahaba Heights (zoned for VH Elementary Cahaba Heights)	15.8%	141
Liberty Park (zoned for VH Elementary Liberty Park)	16.9%	151
South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)	43.8%	392
North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)	23.5%	210

QUESTION 2




Please rank the following, using a scale of 1 to 5 with 5 = very satisfied and 1 = very dissatisfied:

Quality of public safety services (e.g. fire, police, ambulance)

	%	Count
5	72.7%	648
4	19.2%	171

Citizen Survey 2019

What are your priorities for 2019?

		%	Count
3		5.3%	47
2		1.6%	14
1		1.0%	9

Quality of public library facilities and services

		%	Count
5		57.8%	515
4		26.8%	239
3		7.1%	63
2		3.9%	35
1		3.5%	31

Quality of City communication with residents

		%	Count
5		25.8%	230
4		38.7%	345
3		27.6%	246
2		5.7%	51
1		1.3%	12

Quality of parks & recreation facilities

		%	Count
5		11.1%	99

Citizen Survey 2019

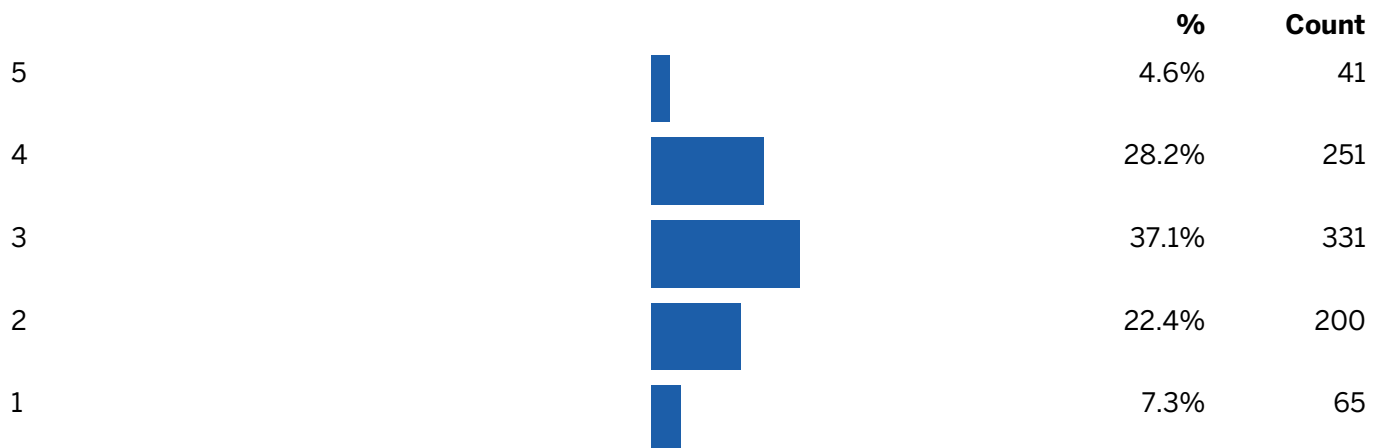
What are your priorities for 2019?



Quality of parks & recreation programs



Quality of City streets



Overall quality of services provided by the City

Citizen Survey 2019

What are your priorities for 2019?



QUESTION 3

Following is a list of CITY SERVICES that are continually reviewed for improvement. Please prioritize this list to indicate the order in which emphasis should be placed by City leaders/staff in 2019:

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

QUESTION 4

Following is a list of PARKS & RECREATION services that are continually reviewed for improvement. Please prioritize this list to indicate the order in which emphasis should be placed by City leaders/staff in 2019:

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Swimming pool
5. Number of City parks
6. Youth athletic programs
7. Outdoor athletic fields
8. Adult recreational programs
9. Fees for recreational programs

Citizen Survey 2019

What are your priorities for 2019?

10. Adult athletic programs
11. Ease of program registration
12. Fees for athletic programs

QUESTION 5

Following is a list of CAPITAL IMPROVEMENTS that are continually evaluated. Please prioritize this list to indicate the order in which emphasis should be placed by City leaders/staff in 2019:

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Parks
5. Stormwater system improvements
6. Greenways
7. Traffic signal replacement/upgrade

QUESTION 6

Have you heard/read the details of the Infrastructure & Community Spaces Plan?

		%	Count
Yes		58.9%	521
No		41.1%	363

QUESTION 7

Do you feel that the status of the Infrastructure & Community Spaces Plan is adequately available and communicated in a timely fashion?

		%	Count
Yes		68.6%	537
No		31.4%	246

Citizen Survey 2019

What are your priorities for 2019?

QUESTION 8

If no, how would you prefer to receive updates/information other than newsletter, newspaper (Vestavia Voice & Over the Mountain Journal), website and/or social media?

Answered	180
Skipped	714

above all communication community could **email** emails etc facebook find from get info **information** like link list mail media more need needs news otm park people plan residents s so **social** t text think **updates** vestavia via **voice** **website** what






QUESTION 9

Do you patronize the Library in the Forest?

		%	Count
Yes		63.9%	567
No		36.1%	321

QUESTION 10

If no, why? (select all that apply)

		%	Count
Do not need services		38.2%	124
Facility is not conveniently located		47.1%	153
Materials I want/need are not available		2.5%	8
Programs I am interested in are not offered		4.3%	14
Other		17.5%	57

Citizen Survey 2019

What are your priorities for 2019?






QUESTION 11

Would you be willing to make a monetary donation toward building a satellite branch of the Vestavia Hills Library in Cahaba Heights or Liberty Park?

		%	Count
Yes		25.8%	225
No		74.2%	647



QUESTION 12

When did you last visit the Library in the Forest?

		%	Count
I have not visited the Library in the Forest		16.6%	145
In the past 90 days		46.7%	409
In the past 3-6 months		13.3%	116
In the past 6-9 months		7.4%	65
In the past 12 months		16.0%	140

QUESTION 13

What services have you utilized at the Library in the Forest? (select all that apply)

		%	Count
Digital services/online only		27.0%	199
Check out materials: books, DVDs, music, video games, etc.		73.5%	541
Attend Children's program/event		36.7%	270
Attend Teen program/event		5.6%	41

Citizen Survey 2019

What are your priorities for 2019?

		%	Count
Attend Adult program/event		10.9%	80
Attend Tech program/event		4.2%	31
Attend Makerspace program/event		2.9%	21
Attend an event/meeting		22.1%	163
Other		11.5%	85

QUESTION 14

What programs/services do you feel the Library in the Forest should offer to better serve the community?

Answered	165
Skipped	729

- activities adult **better** book **books** cahaba **children** classes **community do events from great** heights hoover
 job just kids **library like** love **more** much need needs offer other **programming programs s** school see **so** space summer **t they**
 think use

QUESTION 15

What is your favorite thing about the Library in the Forest (how does the library meet or exceed your expectations)?

Answered	269
Skipped	625

also **area** beautiful book **books** building children community **department facility** friendly from get good **great** helpful
kids library like location love materials more **nice out place** programming programs **S selection** setting **space staff** study
 they use **very** well wonderful work

Citizen Survey 2019

What are your priorities for 2019?

QUESTION 16

Which of the Infrastructure & Community Spaces projects is most important to you?



Citizen Survey 2019

What are your priorities for 2019?

Survey Questions

QUESTION 1

In what area of Vestavia Hills do you reside?

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)
- Liberty Park (zoned for VH Elementary Liberty Park)
- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)
- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

QUESTION 2

Please rank the following, using a scale of 1 to 5 with 5 = very satisfied and 1 = very dissatisfied:

Row choices

- Quality of public safety services (e.g. fire, police, ambulance)
- Quality of public library facilities and services
- Quality of City communication with residents
- Quality of parks & recreation facilities
- Quality of parks & recreation programs
- Quality of City streets
- Overall quality of services provided by the City

Column choices

- 5
- 4
- 3
- 2
- 1

QUESTION 3

Following is a list of CITY SERVICES that are continually reviewed for improvement. Please prioritize this list to indicate the order in which emphasis should be placed by City leaders/staff in 2019:

- Maintenance of City streets & facilities
- Flow of traffic/congestion management
- Quality of public safety services
- Quality of City parks & recreation programs/facilities
- City stormwater runoff/management plan
- Communications with the public
- Enforcement of City codes & ordinances

- Quality of public library facilities/services
- Quality of customer service from City employees

QUESTION 4

Following is a list of PARKS & RECREATION services that are continually reviewed for improvement. Please prioritize this list to indicate the order in which emphasis should be placed by City leaders/staff in 2019:

- Maintenance of City parks
- Outdoor athletic fields
- Ease of program registration
- Number of City parks
- Fees for recreational programs
- Fees for athletic programs
- Swimming pool
- Youth athletic programs
- Adult recreational programs
- Adult athletic programs
- Community recreational facilities
- Number of walking/biking trails

QUESTION 5

Following is a list of CAPITAL IMPROVEMENTS that are continually evaluated. Please prioritize this list to indicate the order in which emphasis should be placed by City leaders/staff in 2019:

- Street reconstruction
- Sidewalk extensions
- Parks
- Stormwater system improvements
- Greenways
- Traffic signal replacement/upgrade
- Traffic calming

QUESTION 6

Have you heard/read the details of the Infrastructure & Community Spaces Plan?

- Yes
- No

Citizen Survey 2019

What are your priorities for 2019?

QUESTION 7

Do you feel that the status of the Infrastructure & Community Spaces Plan is adequately available and communicated in a timely fashion?

- Yes
- No

QUESTION 8

If no, how would you prefer to receive updates/information other than newsletter, newspaper (Vestavia Voice & Over the Mountain Journal), website and/or social media?

QUESTION 9

Do you patronize the Library in the Forest?

- Yes
- No

QUESTION 10

If no, why? (select all that apply)

- Do not need services
- Facility is not conveniently located
- Materials I want/need are not available
- Programs I am interested in are not offered
- Other

QUESTION 11

Would you be willing to make a monetary donation toward building a satellite branch of the Vestavia Hills Library in Cahaba Heights or Liberty Park?

- Yes
- No

QUESTION 12

When did you last visit the Library in the Forest?

- I have not visited the Library in the Forest
- In the past 90 days
- In the past 3-6 months
- In the past 6-9 months

- In the past 12 months

QUESTION 13

What services have you utilized at the Library in the Forest? (select all that apply)

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend Adult program/event
- Attend Tech program/event
- Attend Makerspace program/event
- Attend an event/meeting
- Other

QUESTION 14

What programs/services do you feel the Library in the Forest should offer to better serve the community?

QUESTION 15

What is your favorite thing about the Library in the Forest (how does the library meet or exceed your expectations)?

QUESTION 16

Which of the Infrastructure & Community Spaces projects is most important to you?

- Wald Park
- Sidewalks
- Cahaba Heights ball fields
- Liberty Park ball field
- New Merkel House
- Community Building

Citizen Survey 2019

What are your priorities for 2019?

Individual Responses

Name not available

January 16, 2019, 11:59 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Name not available

January 16, 2019, 12:11 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services

Citizen Survey 2019

What are your priorities for 2019?

2. Quality of City parks & recreation programs/facilities
3. Quality of customer service from City employees
4. Maintenance of City streets & facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Flow of traffic/congestion management
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Maintenance of City parks
4. Number of walking/biking trails
5. Number of City parks
6. Youth athletic programs
7. Adult athletic programs
8. Adult recreational programs
9. Fees for recreational programs
10. Community recreational facilities
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Parks
5. Greenways
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 16, 2019, 12:14 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities

Citizen Survey 2019

What are your priorities for 2019?

2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Quality of customer service from City employees
5. Enforcement of City codes & ordinances
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Flow of traffic/congestion management
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Adult recreational programs
5. Adult athletic programs
6. Swimming pool
7. Community recreational facilities
8. Ease of program registration
9. Youth athletic programs
10. Outdoor athletic fields
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Parks
2. Sidewalk extensions
3. Street reconstruction
4. Greenways
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

I think the city, Cinnamon McCulley in particular, does a wonderful job keeping people informed. The website can be a little difficult to navigate, but between social media posts, the Vestavia Voice and the Community News, the information is provided, people just need to take some personal

responsibility and PAY ATTENTION!

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 12:31 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Swimming pool
3. Youth athletic programs
4. Ease of program registration
5. Fees for athletic programs
6. Fees for recreational programs
7. Number of walking/biking trails
8. Adult recreational programs
9. Maintenance of City parks
10. Number of City parks
11. Adult athletic programs
12. Outdoor athletic fields

Question 5

1. Parks
2. Sidewalk extensions
3. Greenways
4. Traffic calming
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Name not available

January 16, 2019, 12:37 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of City streets: 4

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of public safety services

Question 4

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 5

1. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Name not available

January 16, 2019, 12:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Communications with the public
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Quality of customer service from City employees
7. Quality of public safety services
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

No response

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic calming
4. Street reconstruction
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Hike

Question 14

No response

Question 15

No response

Name not available

January 16, 2019, 12:45 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Flow of traffic/congestion management
4. Communications with the public
5. Maintenance of City streets & facilities
6. Quality of customer service from City employees
7. City stormwater runoff/management plan
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Adult athletic programs
3. Outdoor athletic fields
4. Number of City parks
5. Number of walking/biking trails
6. Adult recreational programs
7. Maintenance of City parks
8. Youth athletic programs
9. Ease of program registration
10. Swimming pool
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Stormwater system improvements
4. Parks
5. Sidewalk extensions
6. Street reconstruction
7. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Name not shown

inside Cahaba Heights

January 16, 2019, 12:46 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Maintenance of City streets & facilities

5. Quality of public library facilities/services
6. Quality of customer service from City employees
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Communications with the public

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Community recreational facilities
6. Swimming pool
7. Fees for recreational programs
8. Youth athletic programs
9. Fees for athletic programs
10. Adult recreational programs
11. Adult athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Street reconstruction
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

We LOVE the children's programs. They are amazing. We would love to see a Cahaba Heights branch and would be happy to make a monetary donation.

Name not shown

inside Liberty Park

January 16, 2019, 12:47 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Community recreational facilities
4. Maintenance of City parks

Question 5

1. Traffic calming
2. Street reconstruction
3. Stormwater system improvements
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

No response

Name not shown

inside Cahaba Heights

January 16, 2019, 12:56 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Number of City parks
4. Community recreational facilities
5. Youth athletic programs
6. Adult recreational programs
7. Adult athletic programs
8. Swimming pool
9. Outdoor athletic fields
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- No

Question 8

I feel like there are a lot of projects that still have unknown timelines. Once the city has established a timeline for a project, they do a good job publicizing it. However, I would love to see timelines on ALL of the components of the plan.

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event
- Attend an event/meeting

Question 14

I wish there were more programming options for preschool aged children. I know there are several offered, but it would be nice to see more variety in the programming times.

Citizen Survey 2019

What are your priorities for 2019?

Question 15

The children's area is great! I wish the back room (can't think of the name of it at the moment) was open more frequently.

Name not shown

inside Area West of Rocky Ridge
January 16, 2019, 1:00 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Youth athletic programs
2. Number of walking/biking trails
3. Number of City parks
4. Maintenance of City parks
5. Swimming pool
6. Outdoor athletic fields
7. Community recreational facilities
8. Adult athletic programs
9. Adult recreational programs

10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Traffic calming
3. Greenways
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Parks
7. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

More communications. More frequently.

Question 9

- No

Question 10

- Other - Disabled. Difficult to get to location.

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Name not available

January 16, 2019, 1:14 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Quality of public library facilities/services
7. Quality of public safety services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Swimming pool
3. Adult recreational programs
4. Fees for athletic programs
5. Fees for recreational programs
6. Number of City parks
7. Community recreational facilities
8. Adult athletic programs
9. Outdoor athletic fields
10. Number of walking/biking trails
11. Maintenance of City parks

12. Ease of program registration

Question 5

1. Stormwater system improvements
2. Parks
3. Traffic calming
4. Greenways
5. Sidewalk extensions
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 16, 2019, 1:20 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Quality of customer service from City employees
7. Communications with the public
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Community recreational facilities
4. Number of City parks
5. Outdoor athletic fields
6. Youth athletic programs
7. Ease of program registration
8. Fees for athletic programs
9. Fees for recreational programs
10. Adult athletic programs
11. Adult recreational programs

12. Swimming pool

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Greenways
6. Parks
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not available

January 16, 2019, 1:21 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Community recreational facilities

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

I love this library and have absolutely no complaints!

Question 16

- Cahaba Heights ball fields

Name not available

January 16, 2019, 1:27 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 16, 2019, 1:47 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of customer service from City employees
5. Communications with the public

Question 4

1. Youth athletic programs
2. Number of walking/biking trails
3. Maintenance of City parks

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Children's play area is a great resource for young families

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 16, 2019, 1:52 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1

Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Quality of City parks & recreation programs/facilities
9. Quality of customer service from City employees

Question 4

No response

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Greenways
5. Stormwater system improvements
6. Street reconstruction
7. Parks

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - None

Question 14

Satellite offerings in Cahaba Heights and Liberty Park

Question 15

It is too far away. I never go there.

Question 16

- New Merkel House

Name not available

January 16, 2019, 2:05 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Quality of customer service from City employees
5. Maintenance of City streets & facilities
6. Quality of public safety services
7. Flow of traffic/congestion management

8. Communications with the public
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Community recreational facilities
5. Maintenance of City parks
6. Ease of program registration
7. Youth athletic programs
8. Fees for athletic programs
9. Fees for recreational programs
10. Number of City parks
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic calming
4. Street reconstruction
5. Greenways
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event

Question 14

No response

Question 15

My children enjoy coming there after school some days. The library offers them programs or they can find a quiet place to work or hang with their friends.

Question 16

- Sidewalks

Name not available

January 16, 2019, 2:07 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Swimming pool
3. Outdoor athletic fields
4. Youth athletic programs
5. Number of City parks
6. Number of walking/biking trails
7. Maintenance of City parks
8. Fees for athletic programs
9. Adult recreational programs
10. Adult athletic programs
11. Ease of program registration
12. Fees for recreational programs

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Parks
6. Greenways
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 2:07 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Communications with the public

9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Maintenance of City parks
4. Number of City parks
5. Fees for recreational programs
6. Swimming pool
7. Adult recreational programs
8. Adult athletic programs
9. Youth athletic programs
10. Fees for athletic programs
11. Number of walking/biking trails
12. Ease of program registration

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic calming
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 90 days

Question 13

- Other - Used the trails behind.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 2:14 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Enforcement of City codes & ordinances
5. Maintenance of City streets & facilities
6. City stormwater runoff/management plan
7. Communications with the public
8. Quality of public safety services

9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Adult recreational programs
4. Youth athletic programs
5. Adult athletic programs
6. Number of walking/biking trails
7. Outdoor athletic fields
8. Fees for athletic programs
9. Number of City parks
10. Community recreational facilities
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Parks
4. Greenways
5. Stormwater system improvements
6. Sidewalk extensions
7. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

An overview video provided on social media would be nice- much like the Superintendent of Education did with rezoning information. Then we can go to website for more detailed info. Videos these days are how best to communicate.

Question 9

- No

Question 10

- Facility is not conveniently located

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Satellite events in the CH/LP areas. Bring in children's and young adult authors for after school event. Encourage and help children write and publish their own books. Summer camps at the library.

Question 15

It is a beautiful building and the staff is great. They have great selection and can get us anything they are missing.

Question 16

- New Merkel House

Name not available

January 16, 2019, 2:15 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Enforcement of City codes & ordinances
5. Maintenance of City streets & facilities

6. City stormwater runoff/management plan
7. Communications with the public
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Adult recreational programs
4. Youth athletic programs
5. Adult athletic programs
6. Number of walking/biking trails
7. Outdoor athletic fields
8. Fees for athletic programs
9. Number of City parks
10. Community recreational facilities
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Parks
4. Greenways
5. Stormwater system improvements
6. Sidewalk extensions
7. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

An overview video provided on social media would be nice- much like the Superintendent of Education did with rezoning information. Then we can go to website for more detailed info. Videos these days are how best to communicate.

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Satellite events in the CH/LP areas. Bring in children's and young adult authors for after school event. Encourage and help children write and publish their own books. Summer camps at the library.

Question 15

It is a beautiful building and the staff is great. They have great selection and can get us anything they are missing.

Question 16

- New Merkel House

Name not available

January 16, 2019, 2:18 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Enforcement of City codes & ordinances

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 2:28 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 2
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. Flow of traffic/congestion management
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Communications with the public

Question 4

1. Maintenance of City parks
2. Ease of program registration
3. Number of City parks
4. Swimming pool
5. Number of walking/biking trails
6. Fees for recreational programs
7. Fees for athletic programs
8. Youth athletic programs
9. Adult recreational programs
10. Adult athletic programs
11. Outdoor athletic fields
12. Community recreational facilities

Question 5

1. Traffic calming
2. Stormwater system improvements

3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend Tech program/event

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Liberty Park ball field

Name not available

January 16, 2019, 2:29 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 2:30 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services

Citizen Survey 2019

What are your priorities for 2019?

2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Quality of public library facilities/services
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks
4. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

See Hoover library. All the things. They're doing it right as far as activities for recreation & making ppl want to be there.

Question 15

Blah. Nice facilities but nothing really going on there.

Question 16

- Sidewalks

Name not available

January 16, 2019, 2:36 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities

Question 5

1. Traffic calming

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 2:37 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Number of City parks
3. Adult athletic programs
4. Adult recreational programs
5. Community recreational facilities
6. Number of walking/biking trails
7. Maintenance of City parks
8. Youth athletic programs
9. Swimming pool
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Parks
2. Greenways
3. Traffic calming
4. Sidewalk extensions
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 2:40 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 3
Quality of City communication with residents: 3

Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Flow of traffic/congestion management

Question 4

1. Swimming pool

Question 5

1. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 2:45 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 3

Question 3

1. Communications with the public
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Swimming pool
4. Ease of program registration
5. Outdoor athletic fields
6. Number of walking/biking trails
7. Youth athletic programs

8. Adult athletic programs
9. Adult recreational programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Number of City parks

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Traffic calming
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Attend an event/meeting

Question 14

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 16, 2019, 2:50 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 2

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Communications with the public
6. Quality of public safety services
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Outdoor athletic fields
4. Youth athletic programs
5. Number of City parks

6. Adult recreational programs

Question 5

1. Parks
2. Street reconstruction
3. Sidewalk extensions
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting
- Other - study or conference rooms

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

The openness and ample amounts of natural light create an extremely welcoming and enjoyable library experience. It makes my children want to leave their computers, tablets and television and get out to go visit the library and read books (as in, a book that can be held in your hand with pages to turn).

Question 16

- Wald Park

Name not available

January 16, 2019, 2:51 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Number of walking/biking trails
4. Youth athletic programs
5. Outdoor athletic fields
6. Swimming pool

7. Community recreational facilities
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Parks
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Citizen Survey 2019

What are your priorities for 2019?

Question 14

I don't feel like only asking about "quality" is appropriate in the survey. Location is also important. I am highly unlikely to use the very top notch services of the library when it is a 30 minute drive (1 hour round trip) from my house. There needs to be a library extension in Cahaba Heights. It would be very conveniently located for thousands of Vestavia residents. The extension should also offer some special programming, such as children's story times.

Question 15

The children's library and programs offered for young children are excellent. I rarely attend events here because it is a 30 minute commute from Liberty Park. We end up going to Crestline (and then spending our money shopping and eating in that community right afterwards). I would attend weekly programs at a branch of the library in Cahaba Heights or Liberty Park.

Question 16

- Liberty Park ball field

Name not shown

inside Liberty Park

January 16, 2019, 2:54 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management
6. Communications with the public
7. Quality of customer service from City employees

8. Quality of public safety services

9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Swimming pool
3. Community recreational facilities
4. Maintenance of City parks
5. Number of walking/biking trails
6. Adult athletic programs
7. Adult recreational programs

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Traffic calming
4. Street reconstruction
5. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Emails. From the City Manager's office on an opt-in basis.

Question 9

- No

Question 10

- Facility is not conveniently located
- Other - No reach out to LP. Very inconvenient.

Question 11

- Yes

Question 12

- In the past 12 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Attend Teen program/event
- Attend Adult program/event
- Attend an event/meeting
- Other - Passport renewal. No point in checking out books/materials as return is super inconvenient. Program scheduling also a pain for LP people. Great asset but if you can't effectively utilize it, pointless.

Question 14

They do a great job-if you live in Vestavia Proper. Otherwise, it's easier and more efficient to go to Hoover.

Question 15

Teen programs. Beautiful design and facilities.

Question 16

- Sidewalks

Name not available

January 16, 2019, 2:57 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Communications with the public
5. Enforcement of City codes & ordinances
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Outdoor athletic fields
3. Community recreational facilities
4. Youth athletic programs
5. Adult athletic programs
6. Adult recreational programs
7. Maintenance of City parks
8. Ease of program registration
9. Number of City parks
10. Swimming pool
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Stormwater system improvements
4. Traffic calming
5. Greenways
6. Parks
7. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 3:01 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public safety services

Question 4

1. Swimming pool
2. Number of City parks
3. Community recreational facilities

4. Number of walking/biking trails
5. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Greenways
5. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Daughter used upstairs room to study

Question 14

No response

Question 15

Design

Citizen Survey 2019

What are your priorities for 2019?

One of nicest buildings on 31
Always clean
Hiking trails behind it

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 16, 2019, 3:04 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Youth athletic programs

Question 5

1. Parks
2. Traffic calming
3. Street reconstruction
4. Sidewalk extensions

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 16, 2019, 3:05 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Quality of public library facilities/services
5. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Adult athletic programs
3. Adult recreational programs
4. Community recreational facilities
5. Maintenance of City parks
6. Swimming pool
7. Number of City parks
8. Fees for recreational programs
9. Ease of program registration
10. Fees for athletic programs
11. Outdoor athletic fields
12. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic signal replacement/upgrade
4. Parks
5. Street reconstruction
6. Traffic calming
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Have plans to visit

Question 11

- No

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 3:08 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Quality of public safety services
6. Quality of customer service from City employees
7. Communications with the public
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Fees for athletic programs
2. Youth athletic programs
3. Outdoor athletic fields
4. Number of walking/biking trails
5. Community recreational facilities
6. Adult athletic programs
7. Number of City parks
8. Adult recreational programs
9. Maintenance of City parks
10. Fees for recreational programs
11. Swimming pool
12. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Traffic calming
6. Street reconstruction
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Other - Go to larger hoover library

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 3:12 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 1
Quality of City communication with residents: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management
6. City stormwater runoff/management plan
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Adult recreational programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Other - meeting space

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 16, 2019, 3:14 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Youth athletic programs
2. Maintenance of City parks
3. Community recreational facilities
4. Outdoor athletic fields
5. Fees for athletic programs
6. Swimming pool
7. Number of City parks
8. Ease of program registration
9. Fees for recreational programs
10. Number of walking/biking trails
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Parks
4. Street reconstruction
5. Sidewalk extensions
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 3:15 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 1
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

Question 4

1. Swimming pool

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Other - I live on the other side of town.

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 3:15 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Number of City parks
4. Number of walking/biking trails
5. Fees for recreational programs
6. Outdoor athletic fields
7. Swimming pool
8. Ease of program registration
9. Community recreational facilities
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Parks
6. Greenways
7. Sidewalk extensions

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 3:23 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Citizen Survey 2019

What are your priorities for 2019?

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not shown

inside Liberty Park

January 16, 2019, 3:25 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Maintenance of City parks

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 3:30 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of City streets: 3

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Enforcement of City codes & ordinances
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. Quality of public library facilities/services
8. City stormwater runoff/management plan
9. Communications with the public

Question 4

1. Youth athletic programs
2. Ease of program registration
3. Number of City parks
4. Outdoor athletic fields
5. Swimming pool
6. Number of walking/biking trails
7. Community recreational facilities
8. Fees for recreational programs
9. Maintenance of City parks
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Parks
5. Street reconstruction
6. Greenways
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

inside Liberty Park

January 16, 2019, 3:33 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Street reconstruction
2. Parks
3. Sidewalk extensions
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Greenways

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

The library is a treasure, larger book selection would be great.

Question 15

The beautiful location and the abundant offerings. I brag about the library to friends in other states

Question 16

- Sidewalks

Name not available

January 16, 2019, 3:35 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend an event/meeting

Question 14

No response

Question 15

Digital options

Question 16

- Sidewalks

Name not available

January 16, 2019, 3:36 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities

Question 5

1. Traffic calming
2. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

I've only seen the plan once and it was buried in the website. It should be readily available there.

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 16, 2019, 3:40 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 2
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of public library facilities/services
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Communications with the public
7. Maintenance of City streets & facilities
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Number of City parks
6. Fees for recreational programs
7. Fees for athletic programs
8. Maintenance of City parks
9. Adult recreational programs
10. Youth athletic programs
11. Adult athletic programs
12. Ease of program registration

Question 5

1. Traffic calming
2. Parks
3. Greenways
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Street reconstruction
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

- Facility is not conveniently located
- Other - Would love a library closer to Liberty Park

Question 11

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Enjoy them - but it is far away from LP

Question 15

Children's books

Question 16

- Liberty Park ball field

Name not shown

inside Liberty Park

January 16, 2019, 3:50 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 1

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Communications with the public
5. Flow of traffic/congestion management
6. Maintenance of City streets & facilities
7. Quality of customer service from City employees
8. City stormwater runoff/management plan

9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities
4. Number of City parks
5. Youth athletic programs
6. Adult athletic programs
7. Outdoor athletic fields
8. Fees for athletic programs
9. Fees for recreational programs
10. Adult recreational programs
11. Maintenance of City parks
12. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Stormwater system improvements
4. Sidewalk extensions
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 3:51 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Maintenance of City parks
4. Fees for recreational programs
5. Adult recreational programs
6. Swimming pool
7. Adult athletic programs
8. Youth athletic programs
9. Number of City parks
10. Outdoor athletic fields
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

More digital books

Question 15

Adult programs

Question 16

- New Merkel House

Name not shown

inside Cahaba Heights

January 16, 2019, 3:52 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Quality of customer service from City employees
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks
4. Youth athletic programs
5. Swimming pool
6. Outdoor athletic fields
7. Adult recreational programs
8. Adult athletic programs
9. Community recreational facilities
10. Fees for recreational programs
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 16, 2019, 3:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of customer service from City employees
7. Communications with the public

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Number of City parks
4. Number of walking/biking trails
5. Outdoor athletic fields
6. Swimming pool
7. Youth athletic programs
8. Adult recreational programs
9. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Liberty Park

January 16, 2019, 3:54 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Communications with the public

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails
4. Youth athletic programs

5. Fees for athletic programs

6. Outdoor athletic fields

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Parks
4. Street reconstruction
5. Sidewalk extensions
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Emails

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

Beautiful, ease of finding materials

Question 16

- Community Building

Jessica Clement

inside Cahaba Heights

January 16, 2019, 3:55 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Communications with the public
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming

3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

Citizen Survey 2019

What are your priorities for 2019?

January 16, 2019, 3:55 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

No response

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Stormwater system improvements
4. Greenways
5. Sidewalk extensions
6. Parks
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Children's program/event
- Attend an event/meeting
- Other - Passports

Question 14

No response

Question 15

I love that they offer classes and gathering for all ages and for so many reasons from knitting to coding!

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 16, 2019, 3:58 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Number of City parks
2. Swimming pool
3. Fees for recreational programs
4. Fees for athletic programs
5. Youth athletic programs
6. Number of walking/biking trails
7. Outdoor athletic fields
8. Adult athletic programs
9. Ease of program registration
10. Community recreational facilities
11. Adult recreational programs
12. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Parks
5. Greenways
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Attend Children's program/event

Question 14

No response

Question 15

The trail

Question 16

- Sidewalks

Name not available

January 16, 2019, 4:02 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Maintenance of City parks
5. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements
4. Greenways
5. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 16, 2019, 4:09 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Community recreational facilities
4. Number of City parks
5. Adult recreational programs
6. Swimming pool
7. Youth athletic programs
8. Adult athletic programs
9. Outdoor athletic fields
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Parks
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Traffic calming
5. Sidewalk extensions
6. Stormwater system improvements
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

The Jefferson County cooperative is outstanding! We check out materials weekly, many of which have been loaned from other libraries and made available for pick-up in Vestavia. This is a wonderful service.

Question 16

- Wald Park

Name not available

January 16, 2019, 4:09 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances

Question 4

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 5

1. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 4:14 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 2

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks

Question 5

1. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Open a satellite office

Question 15

The children's programs are wonderful

Question 16

- Sidewalks

Name not available

January 16, 2019, 4:14 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 4:16 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Maintenance of City parks
4. Adult athletic programs
5. Fees for recreational programs

Question 5

1. Street reconstruction
2. Greenways
3. Stormwater system improvements
4. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 16, 2019, 4:18 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 1
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Swimming pool

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 16, 2019, 4:20 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Fees for athletic programs
2. Fees for recreational programs
3. Community recreational facilities
4. Maintenance of City parks
5. Outdoor athletic fields
6. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Stormwater system improvements
5. Greenways
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not shown

inside Cahaba Heights

January 16, 2019, 4:25 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Youth athletic programs
5. Fees for athletic programs
6. Fees for recreational programs
7. Outdoor athletic fields
8. Maintenance of City parks

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Holly de Buys

inside Area West of Rocky Ridge

January 16, 2019, 4:25 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities

2. Flow of traffic/congestion management

3. Quality of customer service from City employees

4. City stormwater runoff/management plan

5. Enforcement of City codes & ordinances

6. Quality of public safety services

7. Quality of City parks & recreation programs/facilities

8. Communications with the public

9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks

2. Community recreational facilities

3. Number of City parks

4. Swimming pool

5. Number of walking/biking trails

6. Fees for recreational programs

7. Fees for athletic programs

8. Ease of program registration

9. Youth athletic programs

10. Adult athletic programs

11. Outdoor athletic fields

12. Adult recreational programs

Question 5

1. Street reconstruction

2. Stormwater system improvements

3. Parks

4. Traffic signal replacement/upgrade

5. Greenways

6. Traffic calming

7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

The staff is wonderful and helpful and facilities are grand!

Question 16

- Cahaba Heights ball fields

Name not available

January 16, 2019, 4:30 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Quality of customer service from City employees
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool
4. Ease of program registration
5. Youth athletic programs
6. Maintenance of City parks
7. Outdoor athletic fields
8. Number of City parks
9. Adult recreational programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Stormwater system improvements
5. Traffic calming
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

News cycle

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Other - Used it as a destination to get work done

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 4:34 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

3. Quality of public library facilities/services
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Adult recreational programs
4. Community recreational facilities
5. Maintenance of City parks
6. Adult athletic programs
7. Outdoor athletic fields
8. Fees for recreational programs
9. Youth athletic programs
10. Ease of program registration
11. Fees for athletic programs
12. Swimming pool

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Parks
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Stormwater system improvements
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 4:38 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Communications with the public
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management

5. Quality of public safety services

6. Enforcement of City codes & ordinances

7. Quality of City parks & recreation programs/facilities

8. Quality of public library facilities/services

9. Quality of customer service from City employees

Question 4

1. Number of City parks

2. Number of walking/biking trails

Question 5

1. Sidewalk extensions

2. Greenways

3. Stormwater system improvements

4. Parks

5. Street reconstruction

6. Traffic calming

7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 4:42 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Adult recreational programs

Question 5

1. Street reconstruction
2. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Vestavia Voice

Question 9

- No

Question 10

- Materials I want/need are not available

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 5:11 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 16, 2019, 5:12 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 1
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public library facilities/services
2. Quality of public safety services
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Youth athletic programs
3. Number of City parks
4. Maintenance of City parks
5. Number of walking/biking trails
6. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Parks

Citizen Survey 2019

What are your priorities for 2019?

3. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- No

Question 10

- Facility is not conveniently located
- Other - The library takes at least 30 minutes to get to from Liberty Park

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

It has a GREAT children's Program but is unfortunately just to far away to make weekly visits with my little ones.

Question 16

- Liberty Park ball field

Name not shown

inside Area West of Rocky Ridge

January 16, 2019, 5:12 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Quality of public safety services
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Swimming pool
5. Youth athletic programs
6. Outdoor athletic fields
7. Number of City parks
8. Ease of program registration
9. Fees for recreational programs
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

3. Sidewalk extensions
4. Greenways
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting
- Other - Tutoring

Question 14

Story time events like HOOVER.

Question 15

Great and updated circulation

Question 16

- Wald Park

Name not available

January 16, 2019, 5:15 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Ease of program registration

Question 5

1. Traffic calming
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

Citizen Survey 2019

What are your priorities for 2019?

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 16, 2019, 5:27 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Fees for athletic programs
4. Number of walking/biking trails
5. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Attend Children's program/event
- Attend Tech program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 5:33 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Communications with the public
6. Quality of customer service from City employees
7. Quality of public safety services
8. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Number of City parks
3. Maintenance of City parks

4. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge

January 16, 2019, 5:39 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. Communications with the public

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Number of City parks
4. Maintenance of City parks
5. Youth athletic programs
6. Outdoor athletic fields
7. Community recreational facilities
8. Fees for recreational programs
9. Fees for athletic programs
10. Adult athletic programs
11. Adult recreational programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming
4. Stormwater system improvements
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

It's a beautiful space which is safe, inviting, and well staffed. The staff always are so helpful and it's a place that's enjoyable to go and read or do work.

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 16, 2019, 5:41 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Youth athletic programs

Question 5

1. Traffic calming
2. Street reconstruction
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Andrew Richardson

inside Liberty Park

January 16, 2019, 5:41 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 1

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Quality of public library facilities/services
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. Communications with the public
6. Flow of traffic/congestion management
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Youth athletic programs
4. Maintenance of City parks
5. Outdoor athletic fields
6. Ease of program registration
7. Number of City parks
8. Fees for athletic programs
9. Fees for recreational programs
10. Community recreational facilities
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Greenways
3. Parks
4. Traffic calming
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 5:45 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Quality of public library facilities/services
5. Communications with the public
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Community recreational facilities
3. Outdoor athletic fields
4. Ease of program registration
5. Fees for athletic programs
6. Youth athletic programs
7. Number of City parks
8. Maintenance of City parks
9. Adult recreational programs
10. Adult athletic programs
11. Number of walking/biking trails
12. Fees for recreational programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Traffic calming
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

I learn a lot of information on about the city from Vestavia Voice.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

More parking

Question 15

The friendly staff

Question 16

- Wald Park

Name not available

January 16, 2019, 5:50 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Adult recreational programs
5. Community recreational facilities
6. Swimming pool

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Parks
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 5:52 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

No response

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 16, 2019, 5:53 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. Quality of public safety services
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Maintenance of City parks

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Other - passport made

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 16, 2019, 5:55 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 2

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 6:08 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Flow of traffic/congestion management
5. Maintenance of City streets & facilities
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Fees for athletic programs
3. Youth athletic programs
4. Community recreational facilities
5. Adult recreational programs
6. Number of walking/biking trails
7. Number of City parks
8. Maintenance of City parks
9. Fees for recreational programs
10. Outdoor athletic fields
11. Adult athletic programs
12. Ease of program registration

Question 5

1. Stormwater system improvements
2. Parks
3. Sidewalk extensions
4. Traffic calming
5. Greenways
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

Since there is no comment spaces I will use this space for Cahaba Heights. We need a pool, better storm water drainage, more sidewalks. On the top of your agenda should be protecting The Cahaba River from pollution and providing for entertainment and adventure on this beautiful natural resource.

Question 16

- New Merkel House

Name not available

January 16, 2019, 6:11 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Adult recreational programs
2. Number of City parks
3. Community recreational facilities
4. Swimming pool
5. Fees for recreational programs
6. Maintenance of City parks
7. Fees for athletic programs
8. Ease of program registration
9. Youth athletic programs
10. Outdoor athletic fields
11. Number of walking/biking trails
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Parks
4. Stormwater system improvements
5. Greenways

6. Traffic calming
7. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Other - Not close enough to me

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 16, 2019, 6:11 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Traffic calming
5. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 6:17 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Enforcement of City codes & ordinances
4. City stormwater runoff/management plan

Citizen Survey 2019

What are your priorities for 2019?

5. Flow of traffic/congestion management
6. Quality of public safety services
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks
5. Outdoor athletic fields
6. Youth athletic programs
7. Swimming pool
8. Fees for recreational programs
9. Fees for athletic programs
10. Ease of program registration

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Street reconstruction
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 6:25 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Communications with the public
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Flow of traffic/congestion management
6. Quality of customer service from City employees
7. City stormwater runoff/management plan

Citizen Survey 2019

What are your priorities for 2019?

8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Adult recreational programs
5. Fees for recreational programs
6. Youth athletic programs
7. Maintenance of City parks
8. Fees for athletic programs
9. Outdoor athletic fields
10. Ease of program registration
11. Adult athletic programs
12. Swimming pool

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks
4. Stormwater system improvements
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 6:27 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

3. Maintenance of City parks

Question 5

1. Traffic calming
2. Parks
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 16, 2019, 6:27 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 3

Quality of City communication with residents: 1

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Outdoor athletic fields
4. Number of walking/biking trails

Question 5

1. Greenways
2. Parks
3. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

We need a library close to Liberty Park & Cahaba Heights.

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 6:27 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Number of City parks
4. Maintenance of City parks
5. Community recreational facilities
6. Ease of program registration
7. Fees for recreational programs
8. Fees for athletic programs
9. Number of walking/biking trails
10. Adult recreational programs
11. Adult athletic programs
12. Swimming pool

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Greenways
5. Parks
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 6:32 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Communications with the public
9. City stormwater runoff/management plan

Question 4

1. Maintenance of City parks
2. Outdoor athletic fields
3. Community recreational facilities
4. Number of City parks
5. Number of walking/biking trails
6. Youth athletic programs
7. Adult athletic programs
8. Adult recreational programs
9. Swimming pool
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Traffic calming
2. Parks
3. Sidewalk extensions
4. Greenways
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Attend an event/meeting
- Other - Rental space for hosting dinner

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 6:33 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Communications with the public

2. Flow of traffic/congestion management
3. Quality of public safety services

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Youth athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 15

Friendly service from staff.

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 16, 2019, 6:44 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Quality of public safety services
6. Communications with the public
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Number of City parks
2. Community recreational facilities
3. Number of walking/biking trails
4. Swimming pool
5. Youth athletic programs
6. Outdoor athletic fields

7. Adult recreational programs
8. Maintenance of City parks
9. Ease of program registration
10. Adult athletic programs
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Greenways
2. Traffic calming
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Parks
6. Sidewalk extensions
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 16, 2019, 6:45 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Youth athletic programs
4. Number of walking/biking trails
5. Outdoor athletic fields
6. Number of City parks
7. Adult athletic programs

8. Fees for recreational programs

9. Fees for athletic programs

10. Swimming pool

11. Ease of program registration

12. Adult recreational programs

Question 5

1. Street reconstruction

2. Sidewalk extensions

3. Parks

4. Traffic calming

5. Traffic signal replacement/upgrade

6. Greenways

7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 6:51 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public library facilities and services: 1

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks
5. Swimming pool
6. Outdoor athletic fields
7. Ease of program registration
8. Youth athletic programs
9. Adult recreational programs
10. Adult athletic programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Street reconstruction

5. Stormwater system improvements

6. Traffic signal replacement/upgrade

7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

They do a good job.

Question 15

The building is beautiful!

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

Citizen Survey 2019

What are your priorities for 2019?

January 16, 2019, 7:02 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 1
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 7:13 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

Question 4

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 5

No response

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Other - It's just a great place to visit.

Question 14

No response

Question 15

GREAT staff and good programs. Great children's programs.

Question 16

- Sidewalks

Name not available

January 16, 2019, 7:24 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of public safety services
5. Quality of customer service from City employees
6. Quality of public library facilities/services
7. Quality of City parks & recreation programs/facilities
8. Flow of traffic/congestion management
9. City stormwater runoff/management plan

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Other - Don't know about it

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 7:24 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan

6. Communications with the public
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Quality of public safety services

Question 4

No response

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Parks
6. Stormwater system improvements
7. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 7:24 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 1

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 7:26 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 1

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Quality of public library facilities/services
2. Quality of public safety services
3. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 7:27 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Quality of public safety services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Youth athletic programs
2. Swimming pool
3. Outdoor athletic fields
4. Number of walking/biking trails
5. Community recreational facilities
6. Number of City parks
7. Maintenance of City parks

Citizen Survey 2019

What are your priorities for 2019?

8. Adult recreational programs
9. Fees for athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 16, 2019, 7:43 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 1

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Quality of public library facilities/services
4. Quality of City parks & recreation programs/facilities
5. Maintenance of City streets & facilities
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Youth athletic programs
4. Maintenance of City parks
5. Swimming pool
6. Community recreational facilities

Citizen Survey 2019

What are your priorities for 2019?

7. Fees for athletic programs
8. Outdoor athletic fields
9. Fees for recreational programs
10. Adult recreational programs
11. Adult athletic programs
12. Ease of program registration

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Stormwater system improvements
4. Sidewalk extensions
5. Parks
6. Street reconstruction
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

The staff! Knowledgeable helpful and friendly

Question 16

- New Merkel House

Name not shown

inside Cahaba Heights

January 16, 2019, 7:49 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 1

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Quality of customer service from City employees
4. City stormwater runoff/management plan
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Quality of public safety services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming

Citizen Survey 2019

What are your priorities for 2019?

3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

January 16, 2019, 7:55 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 4

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management

Question 4

1. Youth athletic programs
2. Fees for recreational programs
3. Fees for athletic programs

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Social Media

Question 9

- No

Question 10

- Facility is not conveniently located

Name not available

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 7:58 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Communications with the public

8. Quality of customer service from City employees

9. Quality of public library facilities/services

Question 4

1. Fees for athletic programs
2. Swimming pool
3. Outdoor athletic fields
4. Fees for recreational programs
5. Community recreational facilities
6. Maintenance of City parks
7. Number of City parks
8. Youth athletic programs
9. Ease of program registration
10. Number of walking/biking trails
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Street reconstruction
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

I would be more likely to attend the programs if the library wasn't so far from our house (Cahaba Heights).

Question 15

The books. Tranquil.

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 16, 2019, 8:02 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails

2. Community recreational facilities

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

It is good work environment

Question 16

- Sidewalks
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 8:06 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Adult athletic programs
5. Adult recreational programs
6. Number of City parks
7. Maintenance of City parks
8. Ease of program registration
9. Outdoor athletic fields
10. Fees for recreational programs
11. Fees for athletic programs
12. Youth athletic programs

Question 5

1. Traffic signal replacement/upgrade

2. Parks
3. Street reconstruction
4. Stormwater system improvements
5. Greenways
6. Sidewalk extensions
7. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

Separate mailer describing details

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Other - Utilize to study

Question 14

More events that you offer during the week but offer in the weekend

Question 15

New, up to date- proud to have in VH

Question 16

- Community Building

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 8:06 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Youth athletic programs
5. Adult recreational programs
6. Adult athletic programs
7. Number of City parks
8. Outdoor athletic fields
9. Ease of program registration
10. Fees for recreational programs
11. Fees for athletic programs
12. Swimming pool

Question 5

1. Stormwater system improvements
2. Street reconstruction

3. Sidewalk extensions

4. Parks

5. Greenways

6. Traffic signal replacement/upgrade

7. Traffic calming

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Liberty Park
January 16, 2019, 8:13 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Swimming pool

Question 5

1. Greenways
2. Stormwater system improvements
3. Sidewalk extensions
4. Traffic calming
5. Parks
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 8:21 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of customer service from City employees
2. Communications with the public
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. City stormwater runoff/management plan
9. Maintenance of City streets & facilities

Question 4

1. Adult recreational programs
2. Community recreational facilities
3. Maintenance of City parks
4. Number of walking/biking trails
5. Number of City parks
6. Swimming pool
7. Fees for recreational programs
8. Adult athletic programs
9. Ease of program registration
10. Outdoor athletic fields
11. Fees for athletic programs
12. Youth athletic programs

Question 5

1. Traffic calming
2. Parks
3. Greenways
4. Sidewalk extensions
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - The library seems to be overwhelmed by the number of unaccompanied children. Sad to see. I no longer go because of that.

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More evening classes for working adults (Tai Chi, etc.).

Question 15

No response

Question 16

No response

Name not shown

inside Cahaba Heights

January 16, 2019, 8:27 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Outdoor athletic fields
4. Swimming pool
5. Maintenance of City parks
6. Fees for recreational programs
7. Community recreational facilities
8. Ease of program registration
9. Youth athletic programs
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Children's program/event
- Attend Adult program/event
- Other - Lead a small group in the treehouse room

Question 14

No response

Question 15

Treehouse room- great meeting spaces

Question 16

- Sidewalks

Name not available

January 16, 2019, 8:29 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 1
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 2

Question 3

1. Quality of public library facilities/services
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Communications with the public
5. Flow of traffic/congestion management
6. Quality of customer service from City employees
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Adult recreational programs
3. Ease of program registration

Question 5

1. Traffic calming
2. Greenways
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Parks
6. Sidewalk extensions
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Web/SM

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

I believe that any planning should reflect at least some consideration for Sr Citizens.. I would also add that speakers only seeking business should not be allowed. With the best of intentions they mislead Sr's ...

Question 15

No response

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 16, 2019, 8:29 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic calming
4. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 16, 2019, 8:32 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Quality of public safety services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Community recreational facilities
2. Adult recreational programs
3. Adult athletic programs
4. Number of walking/biking trails
5. Number of City parks
6. Swimming pool
7. Youth athletic programs
8. Fees for recreational programs

Citizen Survey 2019

What are your priorities for 2019?

9. Fees for athletic programs
10. Outdoor athletic fields
11. Maintenance of City parks
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Greenways
6. Stormwater system improvements
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located
- Programs I am interested in are not offered

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 16, 2019, 8:34 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Number of walking/biking trails

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Greenways
5. Parks

Question 6

- Yes

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 16, 2019, 8:35 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Quality of customer service from City employees
2. Communications with the public
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Maintenance of City streets & facilities
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Number of City parks
4. Number of walking/biking trails
5. Ease of program registration
6. Swimming pool
7. Adult recreational programs
8. Adult athletic programs
9. Fees for recreational programs
10. Youth athletic programs
11. Fees for athletic programs
12. Outdoor athletic fields

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Parks
4. Greenways
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Street reconstruction

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

Email

Question 9

- No

Question 10

- Other - Parking, out of control children, unaccompanied children

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More programs for working adults- Tai Chi, book club, etc

Question 15

No response

Question 16

- Wald Park

Name not available

January 16, 2019, 8:35 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Other - It is far away from the side of Vestavia I live on

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 8:41 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 2
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Communications with the public
7. Enforcement of City codes & ordinances
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Swimming pool

2. Community recreational facilities
3. Number of walking/biking trails
4. Maintenance of City parks
5. Youth athletic programs
6. Number of City parks
7. Outdoor athletic fields
8. Adult athletic programs
9. Adult recreational programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Parks
3. Sidewalk extensions
4. Greenways
5. Traffic calming
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

On Facebook

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 6-9 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Other - Just came to walk through

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 8:45 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Communications with the public
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities

2. Number of City parks
3. Number of walking/biking trails
4. Maintenance of City parks
5. Swimming pool
6. Outdoor athletic fields
7. Youth athletic programs
8. Adult athletic programs
9. Adult recreational programs
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Parks
6. Sidewalk extensions
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

Elder care programs

Question 15

Location

Question 16

- Wald Park

Name not available

January 16, 2019, 8:47 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 2
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of public library facilities/services
5. Quality of public safety services
6. Maintenance of City streets & facilities
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Youth athletic programs
2. Adult recreational programs

3. Community recreational facilities
4. Number of walking/biking trails
5. Number of City parks
6. Outdoor athletic fields
7. Maintenance of City parks
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult athletic programs
12. Swimming pool

Question 5

1. Traffic calming
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Book clubs

Question 15

Children's programs

Question 16

- Liberty Park ball field

Name not shown

inside Cahaba Heights

January 16, 2019, 8:59 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 5

Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Quality of public library facilities/services
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Quality of customer service from City employees
6. Quality of public safety services
7. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks

3. Number of City parks

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Programs I am interested in are not offered

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Digital services/online only

Question 14

I'd love the Hoopla Subscription that Homewood, Hoover and other libraries offer.

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Liberty Park

January 16, 2019, 9:02 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 3

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 1

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public library facilities/services
4. Communications with the public
5. Quality of public safety services
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Ease of program registration
3. Fees for athletic programs
4. Fees for recreational programs
5. Youth athletic programs
6. Community recreational facilities
7. Number of City parks
8. Outdoor athletic fields
9. Number of walking/biking trails
10. Adult recreational programs
11. Adult athletic programs
12. Swimming pool

Question 5

1. Street reconstruction

2. Stormwater system improvements
3. Parks
4. Traffic calming
5. Sidewalk extensions
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- No

Question 7

No response

Question 8

Need specifics on the sites and social media info is posted.

Question 9

- Yes

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

No response

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 9:05 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Katherine McRee

inside Cahaba Heights

January 16, 2019, 9:08 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

Citizen Survey 2019

What are your priorities for 2019?

3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 9:16 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Swimming pool
3. Maintenance of City parks
4. Ease of program registration
5. Youth athletic programs
6. Number of City parks
7. Fees for athletic programs
8. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

9. Outdoor athletic fields
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Parks
6. Greenways
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

I would love to see more author events.

Question 15

The Children and Family programming is great. Parking, not so much

Question 16

- Wald Park

Name not available

January 16, 2019, 9:17 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of public safety services

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Number of walking/biking trails
4. Swimming pool

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Karen Cardwell

inside Cahaba Heights

January 16, 2019, 9:25 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Communications with the public
4. Maintenance of City streets & facilities
5. Quality of public library facilities/services
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Swimming pool
3. Youth athletic programs
4. Fees for athletic programs
5. Number of walking/biking trails
6. Outdoor athletic fields
7. Maintenance of City parks
8. Adult recreational programs
9. Community recreational facilities
10. Adult athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Parks

Citizen Survey 2019

What are your priorities for 2019?

4. Greenways
5. Stormwater system improvements
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

The library is great! Just wish we had on the Cahaba Heights side!

Question 15

Children's programs

Question 16

- Cahaba Heights ball fields

Name not shown

inside Cahaba Heights

January 16, 2019, 9:36 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management

Question 4

1. Number of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Such a pleasant space. Sometimes I forget it exists though. (Even though I live in Cahaba Heights I don't think it's listed as my "home" library on my library account because it's usually more convenient and closer to go to Mtn Brook's library or downtown)

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 16, 2019, 9:36 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 2
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 2

Question 3

1. Quality of public safety services
2. Communications with the public
3. Quality of City parks & recreation programs/facilities

4. Flow of traffic/congestion management

Question 4

1. Youth athletic programs
2. Ease of program registration

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

Children's programs

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Cahaba Heights ball fields

Name not available

January 16, 2019, 9:42 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Quality of public library facilities/services
5. City stormwater runoff/management plan
6. Flow of traffic/congestion management
7. Quality of customer service from City employees
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Number of City parks
4. Number of walking/biking trails
5. Community recreational facilities
6. Outdoor athletic fields
7. Ease of program registration
8. Swimming pool
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Stormwater system improvements
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

The children's programs!

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 9:45 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Quality of City parks & recreation programs/facilities
6. Communications with the public
7. Enforcement of City codes & ordinances
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Youth athletic programs
4. Community recreational facilities
5. Number of City parks
6. Swimming pool
7. Outdoor athletic fields
8. Ease of program registration
9. Adult athletic programs
10. Adult recreational programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks

3. Traffic calming
4. Greenways
5. Stormwater system improvements
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Liberty Park
January 16, 2019, 9:47 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 1
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Maintenance of City streets & facilities
6. Enforcement of City codes & ordinances
7. City stormwater runoff/management plan
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Community recreational facilities
3. Fees for recreational programs
4. Youth athletic programs
5. Number of walking/biking trails
6. Maintenance of City parks
7. Swimming pool
8. Outdoor athletic fields
9. Adult recreational programs
10. Ease of program registration
11. Fees for athletic programs
12. Adult athletic programs

Question 5

1. Parks
2. Greenways

3. Traffic calming
4. Sidewalk extensions
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 9:49 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of customer service from City employees
5. Flow of traffic/congestion management
6. Quality of public library facilities/services
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Adult athletic programs
3. Maintenance of City parks
4. Community recreational facilities
5. Number of City parks
6. Swimming pool
7. Ease of program registration
8. Fees for athletic programs
9. Fees for recreational programs
10. Youth athletic programs
11. Adult recreational programs

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming

3. Street reconstruction
4. Stormwater system improvements
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Email or text

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event
- Other - Science fiction book club

Question 14

Give permission to special interest book clubs to use the Library as a venue for meetings. Do not require that the groups include only those books that the Library owns.

Question 15

The quiet, friendly atmosphere where you may read or discover new

Citizen Survey 2019

What are your priorities for 2019?

ideas.

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 16, 2019, 9:52 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 1

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of public library facilities/services
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool
4. Number of City parks
5. Outdoor athletic fields
6. Fees for recreational programs
7. Maintenance of City parks
8. Fees for athletic programs
9. Youth athletic programs
10. Ease of program registration

11. Adult athletic programs

12. Adult recreational programs

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Street reconstruction
4. Greenways
5. Parks
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 16, 2019, 10:05 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Communications with the public
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Ease of program registration
4. Fees for recreational programs
5. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend Tech program/event
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

I love the library. Its just too hard to get to.

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 16, 2019, 10:07 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 1

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of public library facilities/services
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Swimming pool
5. Maintenance of City parks
6. Adult recreational programs
7. Fees for recreational programs
8. Ease of program registration

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Parks

6. Greenways

Question 6

- No

Question 7

- No

Question 8

I am new to the area. I would like the council person if this ward to start a FB page with links to city council meetings and posts updates/concerns.

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event

Question 14

I moved from an area where the library was convenient to all in the city. I visited nearly every day, using books, videos, digital media, children, teen and adult programs. I have visited VH library 3-4 times in a year. It's so sad that it's so far from LP and CH. what a disservice to the community.

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 10:15 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances
2. Flow of traffic/congestion management
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Maintenance of City streets & facilities
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Youth athletic programs
4. Outdoor athletic fields
5. Maintenance of City parks
6. Adult recreational programs
7. Adult athletic programs
8. Number of City parks
9. Ease of program registration
10. Community recreational facilities
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade

3. Sidewalk extensions
4. Street reconstruction
5. Stormwater system improvements
6. Parks
7. Greenways

Question 6

- No

Question 7

No response

Question 8

Vestavia voice

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 16, 2019, 10:15 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Number of City parks
4. Maintenance of City parks
5. Youth athletic programs
6. Swimming pool
7. Ease of program registration
8. Outdoor athletic fields
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks

2. Greenways
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Cahaba Heights

January 16, 2019, 10:16 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Communications with the public
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Swimming pool
5. Youth athletic programs
6. Number of City parks
7. Outdoor athletic fields
8. Adult recreational programs
9. Adult athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Stormwater system improvements

2. Traffic calming
3. Sidewalk extensions
4. Greenways
5. Parks
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Cahaba Heights

January 16, 2019, 10:24 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Quality of public safety services

Question 4

1. Youth athletic programs
2. Fees for athletic programs
3. Outdoor athletic fields
4. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 16, 2019, 11:03 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Swimming pool

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Mail
Town Cryer

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event
- Attend Adult program/event
- Attend Tech program/event

Question 14

Art
Music

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 16, 2019, 11:06 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Communications with the public
5. Quality of public library facilities/services
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Adult recreational programs
4. Youth athletic programs
5. Community recreational facilities
6. Swimming pool
7. Ease of program registration
8. Outdoor athletic fields
9. Number of City parks
10. Adult athletic programs
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Traffic calming
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 16, 2019, 11:52 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

No response

Question 4

1. Outdoor athletic fields
2. Community recreational facilities
3. Youth athletic programs
4. Number of walking/biking trails
5. Adult recreational programs

Question 5

1. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

2. Traffic calming
3. Sidewalk extensions
4. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

No response

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not shown

inside Liberty Park

January 17, 2019, 1:30 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Communications with the public
5. Quality of public library facilities/services
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Community recreational facilities
4. Adult recreational programs
5. Maintenance of City parks

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Parks
6. Greenways
7. Sidewalk extensions

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 8

Email

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Lee Baker

inside Liberty Park

January 17, 2019, 4:38 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Flow of traffic/congestion management

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Youth athletic programs
4. Number of walking/biking trails

Question 5

1. Parks
2. Greenways
3. Traffic signal replacement/upgrade
4. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Distance from Liberty Park

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 17, 2019, 6:39 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Quality of public library facilities/services
6. City stormwater runoff/management plan
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Adult athletic programs
4. Swimming pool
5. Adult recreational programs
6. Maintenance of City parks
7. Number of City parks
8. Youth athletic programs
9. Fees for athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Outdoor athletic fields

Question 5

1. Parks
2. Greenways
3. Traffic calming
4. Street reconstruction
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event

Question 14

Better access to trail head

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 6:52 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Enforcement of City codes & ordinances
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails

2. Adult athletic programs
3. Community recreational facilities

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

More frequent communication on city website

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 17, 2019, 7:01 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Quality of public safety services
9. City stormwater runoff/management plan

Question 4

1. Number of City parks
2. Youth athletic programs
3. Fees for athletic programs
4. Number of walking/biking trails
5. Community recreational facilities
6. Swimming pool
7. Fees for recreational programs
8. Adult recreational programs
9. Maintenance of City parks
10. Outdoor athletic fields
11. Ease of program registration
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming

3. Parks
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Stormwater system improvements
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

Staff is always friendly and helpful. Building is beautiful. Convenient road access if live in that part of Vestavia.

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not available

January 17, 2019, 7:18 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Swimming pool

Question 5

1. Street reconstruction
2. Parks
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

I feel like I am always having to reserve books from other libraries. I wish that more more had gone to actual purchase of books than such a fancy space.

Question 15

Activities in children's department

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 17, 2019, 7:42 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Outdoor athletic fields
3. Maintenance of City parks
4. Ease of program registration
5. Number of walking/biking trails
6. Community recreational facilities
7. Swimming pool
8. Number of City parks
9. Fees for recreational programs
10. Adult athletic programs
11. Adult recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Stormwater system improvements
5. Parks
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

I like social media and the Vestavia Voice. Email could help as well so that all Vestavia residents would be sure to know about it. Emails could be

captured with vehicle tag registration or other methods at City Hall.

Question 9

- No

Question 10

- Facility is not conveniently located
- Other - Living in Liberty Park, my daughter goes elsewhere to study. She occasionally will go there, but it is not a regular stop for our family.

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Other - Renewed passport, my daughter studied there for exams with a friend

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 17, 2019, 7:56 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of public library facilities/services
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Quality of customer service from City employees
7. Quality of public safety services
8. Communications with the public
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Adult recreational programs
5. Ease of program registration
6. Maintenance of City parks

Question 5

1. Greenways
2. Sidewalk extensions
3. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Tech program/event
- Attend an event/meeting
- Other - Love the bookstore! Like the new curbside service for picking up books.

Question 14

A drive-by book return box like the old library offered. More tech classes. ESL or other language classes.

Question 15

The beauty of the building and the comfort of the seating areas. It's the best up-to-date city-owned property.

Question 16

- Sidewalks

Kimberly Cook

inside Liberty Park

January 17, 2019, 8:14 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

No response

Question 3

No response

Question 4

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 5

No response

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Other - attend meetings

Question 14

satellite library services (story times; book drop and pick-up; book clubs; entertainment/recreation)

Question 15

The design and rich programming...just wish it was provided closer than 30 minutes away.

Question 16

- New Merkel House

Brian Sewell

inside Liberty Park

January 17, 2019, 8:32 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 2

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - None

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 17, 2019, 8:36 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 1
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

Adult programs

Question 16

- Sidewalks

Name not available

January 17, 2019, 8:42 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Quality of customer service from City employees
5. Quality of public library facilities/services
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Communications with the public
9. City stormwater runoff/management plan

Question 4

No response

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Greenways
4. Parks
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

January 17, 2019, 8:44 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 1
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- No

Question 10

- Facility is not conveniently located
- Materials I want/need are not available
- Programs I am interested in are not offered
- Other - Childrens' area is filthy so use other libraries. Hoopla digital subscription is what we use but this library does not have funding for the full hoopla subscription for books. Need that for LP and ch count on digital offerings. Overdrive not enough.

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Should use FB to advertise programming much more. Should look into

well advertised monthly homeschool programming. VH families have to use Hoover and Homewood.

Question 15

Roger Day program is never crowded there in summer.

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 17, 2019, 8:46 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 1
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Enforcement of City codes & ordinances
2. Maintenance of City streets & facilities
3. Quality of public safety services

Question 4

1. Number of walking/biking trails
2. Adult athletic programs
3. Community recreational facilities

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic signal replacement/upgrade

Question 6

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

Emailed

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 17, 2019, 8:53 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Design of building. Variety in Children's collection

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 8:54 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Maintenance of City streets & facilities
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Quality of customer service from City employees

8. Quality of public safety services

9. Communications with the public

Question 4

1. Number of City parks
2. Community recreational facilities
3. Number of walking/biking trails
4. Maintenance of City parks
5. Swimming pool
6. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Greenways
3. Sidewalk extensions
4. Traffic calming
5. Parks
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 9:00 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of public library facilities/services
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities
4. Youth athletic programs
5. Ease of program registration
6. Outdoor athletic fields
7. Number of City parks
8. Maintenance of City parks
9. Adult recreational programs
10. Adult athletic programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Stormwater system improvements
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Attend Children's program/event
- Attend Teen program/event
- Other - Kids use computers and space to study and collaborate with others

Question 14

After school program that parents pay for, this could generate some revenue and fill a need in the community

Summer day camps would also help helpful and give kids some more options in the summer and help working parents ...again another revenue stream

Question 15

The children and teen programming and safe environment for kids to congregate.

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 17, 2019, 9:05 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances

4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Quality of public safety services
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

No response

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Parks
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 9:11 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 2
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 2
Quality of City streets: 4
Overall quality of services provided by the City: 1

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Maintenance of City streets & facilities
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Community recreational facilities
4. Swimming pool
5. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Greenways

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located
- Other - While it is a great library, we live in Cahaba Heights, and it takes us at least 25 mins to get to the library. It is more convenient for us to go to Emmet O'Neal or the Homewood Library. We wish the City would put an emphasis of having a library in CH.

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Name not available

January 17, 2019, 9:24 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Fees for athletic programs
3. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - We have held Real Estate related meetings at the library.

Question 14

No response

Question 15

We do not utilize the library as much as we should but not because of a lack of opportunities but simply not enough time between work and extracurricular activities. The library typically has the book/materials I want and if not they are always able to locate and have delivered within a week. I love the space, the atmosphere, the cleanliness, programs offered etc.

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 17, 2019, 9:26 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public library facilities/services
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Maintenance of City streets & facilities
6. Communications with the public

Question 4

1. Number of City parks
2. Community recreational facilities

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic calming
4. Greenways
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

- Other - I won't go to popular kids programs due to lack of safe parking options

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event

Question 14

Markerspace programs in the evenings. Working adults cannot attend a 4 pm program.

Libraries now serve as a great community space, or 3rd space. Please continue to build more as access to the library from Cahaba Heights is a challenge. Cahaba Heights is your lowest income area, and probably the demographics who most need library services, and yet one of the furthest from the library.

Question 15

Beautiful building. Great adult programs. Children's programs need a little improvement (see Homewood or Hoover). Love all the toys in the kids department.

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 17, 2019, 9:26 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 2

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Flow of traffic/congestion management

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Number of walking/biking trails
4. Youth athletic programs
5. Outdoor athletic fields

Question 5

1. Greenways
2. Sidewalk extensions
3. Parks
4. Street reconstruction
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 9:30 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities

Question 4

1. Maintenance of City parks
2. Youth athletic programs
3. Community recreational facilities

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Traffic calming
2. Parks
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 17, 2019, 9:41 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 1

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of City streets: 1

Overall quality of services provided by the City: 2

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

LEED certification

Question 16

- Sidewalks

Name not available

January 17, 2019, 9:43 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Communications with the public
3. Enforcement of City codes & ordinances
4. Maintenance of City streets & facilities
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Quality of public safety services
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Swimming pool
3. Youth athletic programs

4. Maintenance of City parks
5. Number of City parks
6. Number of walking/biking trails
7. Fees for athletic programs
8. Fees for recreational programs
9. Ease of program registration
10. Outdoor athletic fields
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Parks
5. Greenways
6. Stormwater system improvements
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 10:06 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 5

Quality of City streets: 5

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Quality of public safety services
7. Communications with the public
8. Quality of customer service from City employees
9. Maintenance of City streets & facilities

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Community recreational facilities
4. Number of City parks

5. Youth athletic programs

6. Swimming pool

7. Fees for athletic programs

8. Fees for recreational programs

9. Ease of program registration

10. Outdoor athletic fields

11. Adult recreational programs

12. Adult athletic programs

Question 5

1. Parks

2. Sidewalk extensions

3. Greenways

4. Traffic calming

5. Stormwater system improvements

6. Street reconstruction

7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Sandi Prater

January 17, 2019, 10:12 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management

Question 4

1. Community recreational facilities
2. Swimming pool

Question 5

1. Sidewalk extensions
2. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

Communication is fine.

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

Children program is really good.

Question 16

- Sidewalks

Name not available

January 17, 2019, 10:14 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 2

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Greenways
2. Sidewalk extensions
3. Stormwater system improvements
4. Traffic calming
5. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

LEED certification

Question 16

- Sidewalks

Anita MacCallum

inside Cahaba Heights

January 17, 2019, 10:20 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 1
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Ease of program registration
3. Maintenance of City parks
4. Adult recreational programs
5. Number of walking/biking trails

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Street reconstruction
2. Traffic calming
3. Parks
4. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Missy Reynolds Turner
inside Cahaba Heights

January 17, 2019, 10:21 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 2

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of City streets: 1

Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Greenways
2. Sidewalk extensions
3. Stormwater system improvements
4. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

LEED certification

Question 16

- Sidewalks

Name not available

January 17, 2019, 10:21 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Enforcement of City codes & ordinances
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Quality of public safety services

7. Communications with the public

8. Quality of public library facilities/services

9. Quality of customer service from City employees

Question 4

1. Community recreational facilities

2. Number of City parks

3. Maintenance of City parks

4. Number of walking/biking trails

5. Outdoor athletic fields

6. Fees for athletic programs

7. Youth athletic programs

8. Fees for recreational programs

9. Ease of program registration

10. Swimming pool

11. Adult athletic programs

12. Adult recreational programs

Question 5

1. Greenways

2. Parks

3. Sidewalk extensions

4. Traffic signal replacement/upgrade

5. Traffic calming

6. Street reconstruction

7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 17, 2019, 10:24 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 2

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities

2. Number of walking/biking trails

3. Number of City parks

4. Fees for recreational programs

Question 5

1. Traffic calming

2. Sidewalk extensions

3. Parks

4. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 17, 2019, 10:32 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Quality of City parks & recreation programs/facilities
7. Quality of public safety services
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Outdoor athletic fields
3. Number of walking/biking trails
4. Community recreational facilities
5. Adult athletic programs
6. Maintenance of City parks
7. Adult recreational programs
8. Ease of program registration
9. Fees for athletic programs
10. Youth athletic programs
11. Fees for recreational programs
12. Swimming pool

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Stormwater system improvements
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

Social Media opposed to the newspaper. Give the resident ample time to attend hearing and public service meetings.

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Peggy Gargis

inside Cahaba Heights

January 17, 2019, 10:35 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 2

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. Quality of public library facilities/services
6. Quality of customer service from City employees
7. Flow of traffic/congestion management
8. Quality of City parks & recreation programs/facilities
9. Communications with the public

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Parks
4. Greenways
5. Traffic signal replacement/upgrade
6. Traffic calming

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 10:41 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 10:44 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 1
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Swimming pool

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming

Question 6

No response

Question 7

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

No response

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Makerspace program/event

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not available

January 17, 2019, 10:46 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 1
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 3

Question 3

1. Quality of customer service from City employees

Question 4

1. Swimming pool

Question 5

1. Traffic calming

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Community Building

Name not available

January 17, 2019, 10:53 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Number of walking/biking trails
4. Adult athletic programs
5. Community recreational facilities
6. Adult recreational programs
7. Youth athletic programs
8. Swimming pool
9. Outdoor athletic fields

10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Greenways
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 17, 2019, 10:58 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of public safety services
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Swimming pool
3. Maintenance of City parks
4. Number of walking/biking trails
5. Adult athletic programs
6. Community recreational facilities
7. Adult recreational programs
8. Fees for recreational programs
9. Ease of program registration
10. Outdoor athletic fields

11. Youth athletic programs

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Parks
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Greenways
7. Street reconstruction

Question 6

- Yes

Question 7

- No

Question 8

LETTER TO RESIDENTS

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 17, 2019, 11:22 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 1

Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Swimming pool
3. Fees for recreational programs

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

i do not have enough knowledge about Library in the Forest to accurately answer this.

Question 15

again, not enough personal knowledge to accurately answer.

Question 16

- Sidewalks

Name not available

January 17, 2019, 11:27 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 17, 2019, 11:34 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Outdoor athletic fields
5. Community recreational facilities
6. Maintenance of City parks

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 11:55 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public library facilities/services
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of customer service from City employees
7. Quality of City parks & recreation programs/facilities
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Adult recreational programs
3. Adult athletic programs
4. Maintenance of City parks
5. Number of walking/biking trails
6. Ease of program registration
7. Fees for recreational programs
8. Youth athletic programs
9. Number of City parks
10. Fees for athletic programs
11. Swimming pool
12. Outdoor athletic fields

Question 5

1. Street reconstruction
2. Parks
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Stormwater system improvements
6. Greenways

Citizen Survey 2019

What are your priorities for 2019?

7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend an event/meeting

Question 14

More copies of new books. You often have to wait a long time to get best sellers. I feel that the library does a great job with limited funds. Need more meeting spaces for small groups.

Question 15

the personnel are very helpful. For a small facility, this library offers a lot.

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 17, 2019, 11:58 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Traffic calming

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 11:58 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of customer service from City employees
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Adult recreational programs
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks
5. Swimming pool
6. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Street reconstruction
5. Greenways
6. Parks
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

No response

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

I really don't know why I would go to that library other than for a meeting. I guess there is stuff going on there, but what would I do there?

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 12:27 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

1. Swimming pool
2. Community recreational facilities

3. Maintenance of City parks
4. Number of walking/biking trails
5. Fees for recreational programs
6. Ease of program registration
7. Number of City parks
8. Adult recreational programs
9. Youth athletic programs
10. Outdoor athletic fields
11. Adult athletic programs
12. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

The people who work there and the convenience

Question 16

- Sidewalks

Name not available

January 17, 2019, 12:29 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Number of walking/biking trails

Question 5

1. Traffic signal replacement/upgrade
2. Stormwater system improvements
3. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 17, 2019, 12:32 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Youth athletic programs

Question 5

1. Stormwater system improvements
2. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 12:35 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Number of walking/biking trails
4. Swimming pool

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Parks
2. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown
inside Liberty Park

January 17, 2019, 12:37 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Communications with the public
2. City stormwater runoff/management plan
3. Quality of public library facilities/services
4. Quality of City parks & recreation programs/facilities
5. Maintenance of City streets & facilities
6. Quality of public safety services
7. Flow of traffic/congestion management
8. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Number of walking/biking trails
4. Adult recreational programs
5. Community recreational facilities
6. Ease of program registration

Question 5

1. Stormwater system improvements
2. Greenways
3. Parks

Question 6

- No

Question 7

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 8

direct communications via email, text, etc. Online "live" events such as Facebook, Skype, etc.

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

High quality virtual / online meetings; continued expansion of online resources; community resource for job training and applications; online text books for K-12 and local community colleges; utilize USAC's Library funds to expand high speed connectivity for the community

Question 15

Account management online; availability of obtaining material from all JEFFCO libraries; aesthetics

Question 16

- Community Building

Name not available

January 17, 2019, 12:45 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Quality of public safety services
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Fees for athletic programs
2. Youth athletic programs
3. Outdoor athletic fields
4. Community recreational facilities
5. Ease of program registration
6. Maintenance of City parks
7. Fees for recreational programs
8. Adult athletic programs
9. Adult recreational programs
10. Number of City parks
11. Swimming pool
12. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Traffic calming
3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Parks
6. Stormwater system improvements
7. Greenways

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

The Library in the Forest is very nice but I do not see the need to continually expand the property. I realize that much of the money comes from donors but money could be better spent on a satellite library.

Question 16

- Community Building

Name not available

January 17, 2019, 12:48 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. Communications with the public
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

No response

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Stormwater system improvements
4. Street reconstruction
5. Parks
6. Sidewalk extensions
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 17, 2019, 1:06 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 4

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities

5. Flow of traffic/congestion management

6. Quality of customer service from City employees

7. City stormwater runoff/management plan

8. Quality of public library facilities/services

9. Communications with the public

Question 4

1. Maintenance of City parks

2. Community recreational facilities

3. Youth athletic programs

4. Outdoor athletic fields

5. Number of walking/biking trails

6. Swimming pool

7. Number of City parks

8. Fees for recreational programs

9. Fees for athletic programs

10. Ease of program registration

11. Adult athletic programs

12. Adult recreational programs

Question 5

1. Traffic calming

2. Street reconstruction

3. Stormwater system improvements

4. Sidewalk extensions

5. Greenways

6. Parks

7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Do not need services

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

Events

Question 16

- Community Building

Name not available

January 17, 2019, 1:15 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services
4. Flow of traffic/congestion management

5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Swimming pool

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 1:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of public library facilities/services
4. Flow of traffic/congestion management
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Community recreational facilities
5. Maintenance of City parks
6. Number of City parks

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Street reconstruction
4. Parks
5. Traffic signal replacement/upgrade
6. Greenways
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

Expansion of library at current site - more space. More parking.
Completion of bridge.

Question 15

Citizen Survey 2019

What are your priorities for 2019?

Taneisha and the library staff.

Question 16

- Sidewalks

Name not available

January 17, 2019, 1:23 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Street reconstruction
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

More classes, concerts, community events

Question 15

Setting

Question 16

- Sidewalks

Name not available

January 17, 2019, 1:24 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Adult athletic programs
4. Swimming pool

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Stormwater system improvements
5. Greenways
6. Parks
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Teen program/event
- Attend Tech program/event
- Attend Makerspace program/event

Question 14

No response

Question 15

Makerspace great improvement

Question 16

- Wald Park

Name not available

January 17, 2019, 1:28 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Adult program/event
- Attend an event/meeting
- Other - Passport services

Question 14

No response

Question 15

Friendly and helpful staff.

Question 16

- Sidewalks

Name not available

January 17, 2019, 1:30 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Communications with the public
3. Quality of customer service from City employees
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Community recreational facilities
5. Swimming pool
6. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

7. Youth athletic programs
8. Adult recreational programs
9. Adult athletic programs
10. Fees for athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Stormwater system improvements
4. Street reconstruction
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 1:33 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public library facilities/services
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Number of walking/biking trails
5. Number of City parks
6. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Greenways
4. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 1:33 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management

Question 4

1. Adult athletic programs
2. Number of walking/biking trails
3. Maintenance of City parks

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- No

Question 10

- Other - Limited parking

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

Beautiful views that make for a perfect spot to read. Helpful staff

Question 16

- Community Building

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 1:36 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- No

Question 8

Mail summary semi-annually.

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Other - Use library to interview college applicants.

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

Ambiance from architecture, furniture and decor.

Question 16

- Wald Park

Name not available

January 17, 2019, 1:44 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Swimming pool

Question 5

1. Parks
2. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 17, 2019, 1:46 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Quality of public safety services
6. Quality of public library facilities/services
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Outdoor athletic fields
3. Youth athletic programs
4. Number of walking/biking trails
5. Number of City parks
6. Swimming pool
7. Community recreational facilities
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs

Question 5

1. Street reconstruction
2. Greenways
3. Parks
4. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services
- Other - terrible parking

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 1:46 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Flow of traffic/congestion management
6. Quality of public library facilities/services
7. Quality of City parks & recreation programs/facilities
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Youth athletic programs
4. Maintenance of City parks
5. Adult recreational programs
6. Adult athletic programs
7. Swimming pool
8. Number of City parks
9. Outdoor athletic fields
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Street reconstruction
2. Greenways
3. Stormwater system improvements
4. Traffic calming
5. Parks
6. Sidewalk extensions
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Convenient
friendly, helpful staff
Good selection of audio books

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 17, 2019, 1:50 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Communications with the public
5. Quality of customer service from City employees
6. Enforcement of City codes & ordinances
7. Quality of City parks & recreation programs/facilities
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Youth athletic programs
4. Outdoor athletic fields
5. Adult recreational programs
6. Fees for recreational programs
7. Maintenance of City parks
8. Adult athletic programs
9. Fees for athletic programs
10. Community recreational facilities
11. Ease of program registration
12. Swimming pool

Question 5

1. Traffic calming
2. Greenways
3. Sidewalk extensions
4. Street reconstruction
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 17, 2019, 1:54 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities

Citizen Survey 2019

What are your priorities for 2019?

2. Enforcement of City codes & ordinances

Question 4

No response

Question 5

1. Street reconstruction

Question 6

• Yes

Question 7

• No

Question 8

No response

Question 9

• Yes

Question 10

No response

Question 11

• No

Question 12

• In the past 90 days

Question 13

• Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 17, 2019, 2:01 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Quality of public safety services

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Community recreational facilities
4. Outdoor athletic fields
5. Number of walking/biking trails
6. Number of City parks

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Sidewalk extensions
4. Parks
5. Stormwater system improvements
6. Street reconstruction
7. Greenways

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Renie Moss

inside Area West of Rocky Ridge
January 17, 2019, 2:06 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Flow of traffic/congestion management
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks
5. Maintenance of City parks
6. Ease of program registration
7. Youth athletic programs
8. Outdoor athletic fields
9. Fees for recreational programs
10. Adult recreational programs
11. Adult athletic programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Traffic calming
5. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

6. Traffic signal replacement/upgrade

7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event

Question 14

No response

Question 15

Our library has kept pace with technology and has responded well and in a timely manner to patron feedback. Staff are courteous and online and e-communications to patrons keep us regularly updated about programs and services. Also, the library does a fantastic job with tweens, bridging young readers to become lifelong readers.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 2:16 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Enforcement of City codes & ordinances
3. Communications with the public
4. Quality of public library facilities/services

Question 4

1. Fees for athletic programs
2. Youth athletic programs
3. Community recreational facilities
4. Fees for recreational programs
5. Swimming pool
6. Ease of program registration
7. Adult recreational programs
8. Number of walking/biking trails
9. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Greenways

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 17, 2019, 2:21 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Greenways
2. Parks

Question 6

- Yes

Question 7

- No

Question 8

Emails

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Linda Reimann

inside Liberty Park

January 17, 2019, 2:31 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 2

Question 3

1. Quality of public library facilities/services
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. Quality of customer service from City employees
6. Communications with the public
7. Flow of traffic/congestion management
8. Maintenance of City streets & facilities
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Fees for recreational programs
5. Adult recreational programs
6. Swimming pool
7. Maintenance of City parks
8. Adult athletic programs
9. Ease of program registration
10. Fees for athletic programs
11. Outdoor athletic fields
12. Youth athletic programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 2:35 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Swimming pool
3. Youth athletic programs
4. Number of City parks
5. Maintenance of City parks
6. Outdoor athletic fields
7. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Stormwater system improvements
5. Parks
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 2:48 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities

3. Swimming pool
4. Outdoor athletic fields
5. Youth athletic programs
6. Adult athletic programs
7. Adult recreational programs
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Number of walking/biking trails
12. Number of City parks

Question 5

1. Traffic calming
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 17, 2019, 2:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services

Question 4

No response

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 17, 2019, 3:11 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Number of City parks
4. Swimming pool
5. Community recreational facilities
6. Youth athletic programs
7. Adult recreational programs
8. Adult athletic programs
9. Outdoor athletic fields
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Stormwater system improvements
2. Parks
3. Sidewalk extensions
4. Traffic calming
5. Greenways

6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Access

Question 16

- Community Building

Name not available

January 17, 2019, 3:14 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

No response

Question 5

1. Traffic calming
2. Street reconstruction
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 17, 2019, 3:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Youth athletic programs
4. Number of walking/biking trails
5. Outdoor athletic fields
6. Community recreational facilities
7. Adult recreational programs
8. Ease of program registration
9. Fees for athletic programs
10. Number of City parks
11. Adult athletic programs
12. Fees for recreational programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Street reconstruction
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 3:35 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Flow of traffic/congestion management
7. Maintenance of City streets & facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Outdoor athletic fields
3. Number of walking/biking trails
4. Community recreational facilities
5. Youth athletic programs
6. Fees for athletic programs
7. Number of City parks
8. Adult athletic programs
9. Adult recreational programs
10. Fees for recreational programs
11. Ease of program registration
12. Swimming pool

Question 5

1. Parks
2. Stormwater system improvements
3. Sidewalk extensions
4. Greenways
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Barton Fisk

inside Liberty Park

January 17, 2019, 4:08 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City streets & facilities

• Sidewalks

Question 4

1. Number of walking/biking trails

Name not available

January 17, 2019, 4:56 PM

Question 5

1. Parks

Question 1

• Liberty Park (zoned for VH Elementary Liberty Park)

Question 6

• Yes

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 7

• Yes

Question 8

No response

Question 3

1. Flow of traffic/congestion management

2. Maintenance of City streets & facilities

Question 9

• No

Question 4

No response

Question 10

• Facility is not conveniently located

Question 5

1. Traffic calming

2. Street reconstruction

Question 11

• No

Question 6

• No

Question 12

• I have not visited the Library in the Forest

Question 7

No response

Question 13

No response

Question 8

No response

Question 14

No response

Question 15

No response

Question 9

• No

Question 16

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Do not need services

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 17, 2019, 5:07 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Quality of public library facilities/services

6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of public safety services

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Number of walking/biking trails
4. Number of City parks
5. Swimming pool
6. Ease of program registration
7. Outdoor athletic fields
8. Youth athletic programs
9. Adult recreational programs
10. Adult athletic programs
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Stormwater system improvements
4. Parks
5. Greenways
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend an event/meeting

Question 14

I think they are doing a good job in the space they have. I hope we can get resources to do something more with the Maker Space. It is underwhelming right now, but I'm sure there are great things on the horizon.

Question 15

I love the LEED aspect of the building. I just attended a talk there put on by the Vestavia Historical Society which was very interesting. I love that they have FitDesk bikes. And I am happy to see so many kids in the community use the library after school. It's a wonderful resource for the whole community. Staff is very helpful as well.

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 17, 2019, 5:20 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool

Question 5

1. Stormwater system improvements
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

E-mail (opt in to specific content). Some of us work and can't spend all day on social media.

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- I have not visited the Library in the Forest

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 6:03 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Flow of traffic/congestion management
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Youth athletic programs
3. Outdoor athletic fields
4. Number of walking/biking trails
5. Number of City parks
6. Community recreational facilities
7. Adult athletic programs
8. Adult recreational programs
9. Fees for recreational programs
10. Fees for athletic programs
11. Swimming pool
12. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Stormwater system improvements
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

Better quality story times, especially for babies/toddlers. I usually go to Mountain Brook or Hoover library for these programs because they are much better.

Question 15

Beautiful facility!

Question 16

- Sidewalks

Martha Carter

inside Area West of Rocky Ridge
January 17, 2019, 6:10 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Quality of public safety services
4. Flow of traffic/congestion management
5. Quality of public library facilities/services

6. Quality of City parks & recreation programs/facilities
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Adult recreational programs
5. Swimming pool
6. Youth athletic programs
7. Community recreational facilities
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Outdoor athletic fields
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Parks
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Website

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend an event/meeting

Question 14

Elder adult learning programs
Increase books on online service

Question 15

Books

Question 16

- Sidewalks

Derrick Murphy

inside Liberty Park

January 17, 2019, 6:39 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

No response

Question 5

1. Traffic calming

Question 6

- No

Question 7

- Yes

Question 8

Social media

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field
-

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 6:40 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Communications with the public
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Outdoor athletic fields
2. Maintenance of City parks
3. Community recreational facilities
4. Number of walking/biking trails
5. Number of City parks
6. Adult athletic programs
7. Adult recreational programs
8. Youth athletic programs
9. Ease of program registration
10. Swimming pool
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Parks
2. Sidewalk extensions
3. Greenways
4. Traffic calming
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 17, 2019, 6:45 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Adult recreational programs
2. Adult athletic programs
3. Number of walking/biking trails
4. Community recreational facilities
5. Maintenance of City parks
6. Youth athletic programs
7. Number of City parks
8. Ease of program registration
9. Outdoor athletic fields
10. Fees for recreational programs
11. Fees for athletic programs
12. Swimming pool

Question 5

1. Traffic calming
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Greenways
6. Sidewalk extensions
7. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

I have not been in several years when parking was limited and frustrating. I have heard that it has been improved, but just haven't tried it yet. I visited the old Vestavia Library much more frequently due to the location.

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- New Merkel House

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 6:48 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Number of City parks
3. Maintenance of City parks
4. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 17, 2019, 7:21 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of customer service from City employees
5. Communications with the public
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Outdoor athletic fields
3. Community recreational facilities
4. Number of City parks
5. Number of walking/biking trails
6. Adult recreational programs
7. Adult athletic programs
8. Youth athletic programs
9. Fees for athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Swimming pool

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Greenways
5. Parks
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

Not necessarily addressing this question, but I had no other spot to put my comments:

It strikes me that this survey is very focused on a few issues and doesn't provide residents with an option to provide feedback outside of it. You have predefined the issues for us.

In addition, earlier in the year you raised taxes to fund the plans for the listed initiatives. Other than stormwater management which does impact businesses, the list is void of things that make Vestavia a more business friendly city. We are a suburb to the jobs outside of the city limits instead of a city with a growing business community. What we really need is great infrastructure for business. Land developed and ready for business would be a welcome site.

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located
- Materials I want/need are not available
- Programs I am interested in are not offered

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 7:34 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Youth athletic programs
4. Community recreational facilities
5. Fees for recreational programs
6. Maintenance of City parks
7. Number of walking/biking trails
8. Number of City parks
9. Fees for athletic programs
10. Adult athletic programs
11. Adult recreational programs
12. Ease of program registration

Question 5

1. Traffic signal replacement/upgrade
2. Sidewalk extensions
3. Traffic calming
4. Parks
5. Greenways
6. Stormwater system improvements
7. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Other - Girl Scouts meetings, summer reading programs for kids and adults

Question 14

Would love to see some of the basic computer classes offered in the evenings rather than at 2:00pm.

Question 15

We love the summer reading programs. We check out books weekly

Citizen Survey 2019

What are your priorities for 2019?

throughout the year.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 7:42 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Stormwater system improvements
4. Street reconstruction
5. Parks
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - I use it, but not very often. I just don't have a need, but I do believe it is essential for our community.

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Adult program/event
- Other - Had child's passport taken care of.

Question 14

No response

Question 15

I like the adult computer programs and would like to see more advanced offerings.

Question 16

- Sidewalks

Name not available

January 17, 2019, 7:52 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Adult athletic programs
5. Swimming pool
6. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic signal replacement/upgrade
4. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 8:09 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Quality of public library facilities/services
5. Quality of public safety services
6. Quality of customer service from City employees
7. Communications with the public
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Outdoor athletic fields
3. Adult recreational programs
4. Number of walking/biking trails
5. Adult athletic programs
6. Community recreational facilities
7. Maintenance of City parks
8. Number of City parks
9. Swimming pool
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Parks
2. Sidewalk extensions
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Greenways
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

inside Cahaba Heights

January 17, 2019, 8:11 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities

Citizen Survey 2019

What are your priorities for 2019?

2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Quality of public safety services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Adult recreational programs
2. Swimming pool
3. Fees for recreational programs
4. Community recreational facilities
5. Youth athletic programs
6. Maintenance of City parks
7. Outdoor athletic fields
8. Number of City parks
9. Fees for athletic programs
10. Ease of program registration
11. Adult athletic programs
12. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Parks
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Greenways
6. Traffic calming
7. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Other - Too far from home

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Can request books, materials from other libraries

Question 16

- Community Building

Name not available

January 17, 2019, 8:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. Communications with the public
7. Quality of public library facilities/services
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of walking/biking trails
4. Swimming pool
5. Number of City parks
6. Outdoor athletic fields
7. Youth athletic programs
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Parks
4. Sidewalk extensions
5. Street reconstruction
6. Stormwater system improvements
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 8:22 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Number of City parks
4. Maintenance of City parks
5. Adult recreational programs
6. Adult athletic programs
7. Community recreational facilities
8. Youth athletic programs
9. Fees for athletic programs
10. Outdoor athletic fields
11. Ease of program registration
12. Fees for recreational programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Sidewalk extensions
4. Parks
5. Greenways
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 17, 2019, 8:24 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 5

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Communications with the public
6. Quality of customer service from City employees
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Youth athletic programs
4. Number of City parks
5. Outdoor athletic fields
6. Number of walking/biking trails
7. Swimming pool
8. Adult athletic programs
9. Adult recreational programs
10. Fees for athletic programs
11. Ease of program registration
12. Fees for recreational programs

Question 5

1. Parks
2. Greenways
3. Street reconstruction
4. Sidewalk extensions
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Makerspace program/event

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Area West of Rocky Ridge
January 17, 2019, 8:26 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Honestly have not had the time. More time now, empty nester

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

The architecture and location. Beautiful space!

Question 16

- Sidewalks

Name not available

January 17, 2019, 8:35 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Quality of City parks & recreation programs/facilities
6. Communications with the public
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Outdoor athletic fields
3. Maintenance of City parks
4. Community recreational facilities
5. Number of City parks
6. Ease of program registration
7. Youth athletic programs
8. Fees for athletic programs
9. Adult athletic programs
10. Adult recreational programs
11. Fees for recreational programs

Citizen Survey 2019

What are your priorities for 2019?

12. Swimming pool

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Greenways
4. Traffic signal replacement/upgrade
5. Parks
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

email

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not shown

inside Liberty Park

January 17, 2019, 8:36 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Fees for athletic programs
2. Youth athletic programs
3. Ease of program registration
4. Swimming pool
5. Maintenance of City parks
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Fees for recreational programs

Question 5

1. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

2. Traffic calming
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

Children's Library and programs.

Question 16

- Liberty Park ball field

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 8:38 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Maintenance of City parks
4. Adult recreational programs
5. Swimming pool
6. Ease of program registration
7. Number of City parks
8. Fees for recreational programs
9. Outdoor athletic fields
10. Adult athletic programs
11. Youth athletic programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Greenways
4. Parks
5. Traffic signal replacement/upgrade

Citizen Survey 2019

What are your priorities for 2019?

- 6. Traffic calming
- 7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Link via email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 17, 2019, 8:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Quality of customer service from City employees
7. Quality of public safety services
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Adult recreational programs
2. Swimming pool
3. Adult athletic programs
4. Community recreational facilities
5. Ease of program registration
6. Maintenance of City parks
7. Number of City parks
8. Fees for recreational programs
9. Fees for athletic programs
10. Outdoor athletic fields
11. Youth athletic programs
12. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

- 5. Parks
- 6. Greenways
- 7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 17, 2019, 8:51 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Communications with the public
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of City parks
3. Number of walking/biking trails
4. Community recreational facilities
5. Outdoor athletic fields
6. Maintenance of City parks
7. Youth athletic programs
8. Fees for recreational programs
9. Ease of program registration
10. Fees for athletic programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Parks
2. Greenways
3. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

4. Sidewalk extensions
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

Children's programs

Question 16

- Wald Park

Name not available

January 17, 2019, 8:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Communications with the public

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Number of walking/biking trails
4. Swimming pool
5. Youth athletic programs
6. Ease of program registration
7. Adult recreational programs
8. Number of City parks
9. Outdoor athletic fields
10. Fees for athletic programs
11. Adult athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

2. Parks
3. Greenways
4. Street reconstruction
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

Absolutely hilarious that the city would think I would want to donate money for a library in Cahaba or Liberty Park. Have you checked property taxes lately? What a joke.

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 9:10 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of public library facilities/services
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Fees for athletic programs
2. Fees for recreational programs
3. Maintenance of City parks
4. Community recreational facilities
5. Swimming pool
6. Youth athletic programs
7. Number of walking/biking trails
8. Number of City parks
9. Adult recreational programs
10. Adult athletic programs
11. Ease of program registration
12. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Traffic signal replacement/upgrade
2. Street reconstruction
3. Greenways
4. Parks
5. Sidewalk extensions
6. Stormwater system improvements
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Other - Studying space

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 9:14 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Quality of customer service from City employees
7. Quality of public safety services
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Adult recreational programs
3. Adult athletic programs
4. Maintenance of City parks
5. Swimming pool
6. Number of walking/biking trails
7. Community recreational facilities
8. Outdoor athletic fields
9. Ease of program registration
10. Youth athletic programs
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

All

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 17, 2019, 9:21 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 2

Question 3

1. Quality of City parks & recreation programs/facilities

2. Quality of public library facilities/services

3. Maintenance of City streets & facilities

4. Quality of public safety services

5. Communications with the public

6. Flow of traffic/congestion management

7. Quality of customer service from City employees

8. Enforcement of City codes & ordinances

9. City stormwater runoff/management plan

Question 4

1. Swimming pool

2. Number of City parks

3. Number of walking/biking trails

4. Youth athletic programs

5. Maintenance of City parks

6. Community recreational facilities

7. Outdoor athletic fields

Question 5

1. Sidewalk extensions

2. Parks

3. Greenways

4. Street reconstruction

5. Traffic calming

6. Traffic signal replacement/upgrade

Citizen Survey 2019

What are your priorities for 2019?

7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Children's programs

Question 16

- Sidewalks

Name not available

January 17, 2019, 9:24 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Communications with the public

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks

Question 5

1. Stormwater system improvements
2. Greenways
3. Street reconstruction
4. Sidewalk extensions
5. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Clean, new and LEED building. I do wish it was a little bigger with more study rooms to be reserved.

Question 16

- Wald Park

Name not available

January 17, 2019, 9:26 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Quality of public safety services
3. Flow of traffic/congestion management

4. Maintenance of City streets & facilities
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances
7. Quality of City parks & recreation programs/facilities

Question 4

1. Youth athletic programs
2. Number of walking/biking trails
3. Swimming pool
4. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Greenways
4. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Citizen Survey 2019

What are your priorities for 2019?

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 17, 2019, 9:46 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. Quality of City parks & recreation programs/facilities
9. Communications with the public

Question 4

1. Maintenance of City parks

2. Community recreational facilities
3. Swimming pool
4. Number of walking/biking trails
5. Number of City parks
6. Outdoor athletic fields
7. Youth athletic programs
8. Ease of program registration
9. Fees for recreational programs
10. Adult recreational programs
11. Adult athletic programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Street reconstruction
5. Parks
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

Ease of service.

Question 16

- Sidewalks

Name not available

January 17, 2019, 9:55 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services
4. Quality of public safety services
5. Communications with the public
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails

2. Maintenance of City parks

Question 5

1. Traffic calming
2. Street reconstruction
3. Parks
4. Sidewalk extensions
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not available

January 17, 2019, 9:59 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Communications with the public

Question 4

1. Adult recreational programs
2. Swimming pool
3. Community recreational facilities

Question 5

1. Traffic signal replacement/upgrade
2. Sidewalk extensions
3. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

All of the above

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Very nice library

Question 16

- Community Building

Name not available

January 17, 2019, 10:02 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 4

- Yes

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Quality of public library facilities/services
6. Communications with the public
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Adult recreational programs
3. Youth athletic programs
4. Number of walking/biking trails
5. Number of City parks
6. Fees for recreational programs
7. Maintenance of City parks
8. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

Can't find easily on website

Question 9

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 17, 2019, 10:24 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan

Question 4

No response

Question 5

1. Street reconstruction
2. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event
- Attend Adult program/event

Question 14

No response

Question 15

I love the adult events. They are not necessarily all literary related, but it's fun to meet community members and work on projects together.

Question 16

- Community Building

Name not available

January 18, 2019, 1:27 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Swimming pool

Question 5

1. Traffic signal replacement/upgrade
2. Street reconstruction
3. Stormwater system improvements
4. Traffic calming
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 18, 2019, 3:01 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Communications with the public
7. Quality of public safety services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Maintenance of City parks
4. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Greenways
4. Parks
5. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend Makerspace program/event

Question 14

No response

Question 15

Relax in the beautiful environment

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 18, 2019, 3:29 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Communications with the public
5. City stormwater runoff/management plan
6. Maintenance of City streets & facilities
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Youth athletic programs
4. Maintenance of City parks
5. Ease of program registration
6. Fees for athletic programs
7. Number of City parks
8. Fees for recreational programs
9. Outdoor athletic fields
10. Swimming pool
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Stormwater system improvements
4. Greenways
5. Parks
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- No

Question 7

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 8

Social media like Facebook

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More tutorial assistance for kids. More extensive book collection for adults.

Question 15

The decor and architecture of the building is impressive. I like the activities they have for kids now.

Question 16

- Sidewalks

Name not available

January 18, 2019, 5:07 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Quality of public library facilities/services
5. Communications with the public
6. Quality of public safety services
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Youth athletic programs
3. Swimming pool
4. Maintenance of City parks
5. Number of City parks
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Adult recreational programs
9. Ease of program registration
10. Adult athletic programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Greenways
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

Drop box/book locker in liberty park or Cahaba heights. Mobile book truck to schools, senior citizen centers. send large-font books via the mail to homebound seniors and books-on-tape and Braille books to those who are blind – free of charge.

Question 15

Children's programming

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 18, 2019, 5:38 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Quality of public safety services
7. City stormwater runoff/management plan
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Number of walking/biking trails

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Sidewalk extensions
4. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

location and the overall library is a nice place to visit

Question 16

- Wald Park

Patrick Dewees

inside Cahaba Heights

January 18, 2019, 5:46 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

Question 4

1. Swimming pool

Question 5

1. Greenways
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Other - Offer to donate the book I wrote.

Question 14

Although I answered "Yes" to being willing to give money to a new branch of the library, I think that existing tax funds should first be considered.

Question 15

Citizen Survey 2019

What are your priorities for 2019?

It's environmental certification.

Question 16

- Sidewalks

C. Rees Denham

inside Area West of Rocky Ridge

January 18, 2019, 6:26 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Communications with the public
6. Quality of public library facilities/services
7. Quality of public safety services
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Community recreational facilities
4. Number of walking/biking trails
5. Maintenance of City parks
6. Number of City parks
7. Swimming pool
8. Fees for athletic programs
9. Fees for recreational programs

10. Ease of program registration

11. Adult recreational programs

12. Adult athletic programs

Question 5

1. Street reconstruction

2. Traffic signal replacement/upgrade

3. Traffic calming

4. Parks

5. Greenways

6. Sidewalk extensions

7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Put more info on Vestavia Hills Listens website. What happened to the fields we were going to put at Altadena valley? We need more centrally located football and soccer fields, is there a plan for those since the Altadena valley plans were scrapped?

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 18, 2019, 8:38 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Maintenance of City parks
4. Ease of program registration
5. Community recreational facilities

6. Fees for athletic programs
7. Adult athletic programs
8. Fees for recreational programs
9. Number of City parks
10. Outdoor athletic fields
11. Youth athletic programs
12. Swimming pool

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Street reconstruction
4. Traffic calming
5. Greenways
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 18, 2019, 10:04 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

I think it meets or exceeds the needs of a library in our city. We do not need another library. Homewood has ONE for for Edgewood, Hollywood, West Homewood. Hoover had ONE, for all of the areas of Hoover, including Ross Bridge.

Question 15

Location, community.

Question 16

- Wald Park

Name not available

January 18, 2019, 10:39 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Adult athletic programs
3. Adult recreational programs
4. Community recreational facilities
5. Maintenance of City parks
6. Youth athletic programs
7. Number of City parks
8. Outdoor athletic fields
9. Swimming pool
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Greenways
4. Street reconstruction
5. Parks
6. Sidewalk extensions
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

BRANDON HARDER

inside Cahaba Heights

January 18, 2019, 10:56 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Swimming pool

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 18, 2019, 11:00 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Community recreational facilities
2. Maintenance of City parks
3. Outdoor athletic fields
4. Number of walking/biking trails
5. Adult recreational programs
6. Ease of program registration

Question 5

1. Parks
2. Sidewalk extensions
3. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 18, 2019, 11:26 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 10

No response

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 18, 2019, 11:30 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Quality of public library facilities/services
7. Quality of public safety services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Adult recreational programs
3. Adult athletic programs
4. Maintenance of City parks
5. Ease of program registration
6. Fees for recreational programs
7. Number of walking/biking trails
8. Fees for athletic programs
9. Swimming pool
10. Outdoor athletic fields
11. Number of City parks
12. Youth athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Traffic calming
5. Parks
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 10

- Other - I just never seem to have the time

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 18, 2019, 12:41 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances

3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. City stormwater runoff/management plan
7. Quality of customer service from City employees

Question 4

1. Adult recreational programs
2. Number of walking/biking trails
3. Maintenance of City parks
4. Number of City parks
5. Community recreational facilities
6. Fees for recreational programs
7. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Parks
5. Stormwater system improvements
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

online loan program

Question 16

- Sidewalks

Name not available

January 18, 2019, 12:55 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of public library facilities/services
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Adult athletic programs
4. Number of City parks
5. Ease of program registration
6. Maintenance of City parks
7. Community recreational facilities
8. Fees for recreational programs
9. Swimming pool
10. Fees for athletic programs
11. Youth athletic programs
12. Outdoor athletic fields

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Parks
5. Stormwater system improvements
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Birmingham News. Al.com

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event

Question 14

I think they do a great job and just need to continue

Question 15

Pleasant space and employees. Easy to park and access. Good variety of material.

Question 16

- New Merkel House

Name not shown

inside Area West of Rocky Ridge

January 18, 2019, 1:24 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Communications with the public

Question 4

1. Number of walking/biking trails

2. Adult recreational programs
3. Adult athletic programs
4. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways

Question 6

- No

Question 7

- No

Question 8

Maybe the city could have residents sign up for an email list, so when new updates happen, an email can be sent out to residents to pay attention to wherever the news will be published (whether that's the newspaper, social media, etc)

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 18, 2019, 1:35 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Flow of traffic/congestion management
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Swimming pool
3. Youth athletic programs
4. Fees for athletic programs
5. Fees for recreational programs
6. Community recreational facilities
7. Ease of program registration
8. Outdoor athletic fields
9. Number of City parks
10. Adult recreational programs

11. Adult athletic programs

12. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Traffic calming
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

I think the Library in the Forest is extremely well run and offers extensive programs for the community. We do need to improve the amount and quality of materials available to check out both physically in the library

Citizen Survey 2019

What are your priorities for 2019?

and digitally.

Question 15

The helpful staff and the way the facility is maintained.

Question 16

- Sidewalks

Name not available

January 18, 2019, 1:44 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Youth athletic programs
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks
5. Maintenance of City parks
6. Outdoor athletic fields
7. Swimming pool

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Parks
6. Stormwater system improvements
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Well stocked, staff helpful and friendly, clean.

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Name not available

January 18, 2019, 2:23 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool

Question 5

1. Sidewalk extensions
2. Traffic calming

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 18, 2019, 4:42 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities

Citizen Survey 2019

What are your priorities for 2019?

3. City stormwater runoff/management plan
4. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Adult recreational programs

Question 5

1. Greenways
2. Sidewalk extensions
3. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

No response

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

No response

Robert de Buys

inside Cahaba Heights

January 18, 2019, 5:05 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Communications with the public
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Maintenance of City streets & facilities
6. Enforcement of City codes & ordinances
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Youth athletic programs
6. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

7. Outdoor athletic fields
8. Swimming pool
9. Adult athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Parks
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Greenways
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 19, 2019, 4:16 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Adult athletic programs
3. Community recreational facilities
4. Maintenance of City parks

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Traffic calming

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- No

Question 7

- No

Question 8

Mail it to the citizens and blurbs on local news media

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Elise Bodenheimer

inside Cahaba Heights

January 19, 2019, 7:36 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Communications with the public
2. Quality of public safety services
3. Maintenance of City streets & facilities

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Greenways
6. Traffic calming
7. Parks

Question 6

- No

Question 7

- No

Question 8

It needs to be easier to find on the city web site.

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

As a member of the Friends of the Library, I am always impressed by the willingness of the staff to help us whenever we need assistance.

Question 16

- Sidewalks

Name not available

January 19, 2019, 9:27 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Street reconstruction
4. Stormwater system improvements
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

No response

Question 12

- I have not visited the Library in the Forest

Citizen Survey 2019

What are your priorities for 2019?

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 19, 2019, 12:49 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- No

Question 8

I have not seen updates in the Vestavia Voice or Over the Mountain Journal lately. The mudhole on Hwy 31 is an eyesore and updates with pictures would calm the anxiety the construction on 31 is causing. Perhaps also provide update boards at the Library and City Hall for residents to view.

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

I do wish more of the adult programs were offered in the evening instead of afternoons. Many interest me, however I still work. I mainly visit the library on Saturday mornings and this is a good time for me to attend except for the monthly Republican Party meetings. This meeting should be held at another location so as not to disrupt the library patrons access to the library. There is ample room at the new City Hall for such a meeting.

Question 15

I like the library staff and their willingness to go out of the way to help in any way possible. I also like being able to request material from other branches and then have it ready to pick up at the Vestavia location.

Question 16

- Wald Park
-

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge

January 19, 2019, 2:12 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Communications with the public
5. Maintenance of City streets & facilities
6. Quality of public safety services
7. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Swimming pool
3. Community recreational facilities
4. Number of walking/biking trails
5. Maintenance of City parks
6. Outdoor athletic fields
7. Youth athletic programs

Question 5

1. Traffic calming
2. Parks
3. Stormwater system improvements
4. Sidewalk extensions
5. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Childrens area and programming are great

Question 16

- Wald Park

Name not available

January 20, 2019, 7:32 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of public safety services
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Community recreational facilities
3. Fees for athletic programs
4. Number of City parks
5. Youth athletic programs
6. Maintenance of City parks
7. Ease of program registration
8. Outdoor athletic fields
9. Number of walking/biking trails
10. Fees for recreational programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Traffic calming
2. Street reconstruction
3. Greenways
4. Stormwater system improvements
5. Parks
6. Sidewalk extensions
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 20, 2019, 2:02 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Communications with the public
4. Maintenance of City streets & facilities
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Flow of traffic/congestion management
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks
5. Youth athletic programs
6. Outdoor athletic fields
7. Maintenance of City parks
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 20, 2019, 2:19 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public library facilities/services
3. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 2:51 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 3:24 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management

Question 4

1. Youth athletic programs
2. Community recreational facilities
3. Number of walking/biking trails
4. Maintenance of City parks
5. Swimming pool

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- No

Question 7

- No

Question 8

Not sure of the best approach, but posting at frequently visited places around town would ensure that the plan is available. Places like grocery stores, schools, library, Rec center, and an easily found location in city hall

Question 9

- Yes

Question 10

No response

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Bring in authors to share their book with young students. Bring in activities from around our community for children to take part in. Ex. Bring in one of the martial arts studios and have them offer free exhibition/class for school age children.

Question 15

Well supplied.

Question 16

- Wald Park

Name not available

January 20, 2019, 3:49 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Enforcement of City codes & ordinances
3. Flow of traffic/congestion management
4. Communications with the public

Question 4

1. Swimming pool

2. Maintenance of City parks
3. Fees for recreational programs
4. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 20, 2019, 3:51 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 3:52 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of parks & recreation facilities: 3

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Communications with the public

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Swimming pool
4. Fees for recreational programs
5. Ease of program registration

Question 5

1. Street reconstruction
2. Greenways
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 3:56 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Number of City parks
3. Number of walking/biking trails
4. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:00 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Enforcement of City codes & ordinances
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Communications with the public

Question 4

1. Outdoor athletic fields
2. Number of walking/biking trails
3. Youth athletic programs
4. Maintenance of City parks
5. Swimming pool

Question 5

1. Greenways
2. Stormwater system improvements
3. Parks
4. Traffic calming
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 20, 2019, 4:00 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Swimming pool
3. Outdoor athletic fields
4. Youth athletic programs
5. Maintenance of City parks
6. Number of City parks
7. Number of walking/biking trails
8. Adult recreational programs
9. Adult athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Parks
2. Traffic calming
3. Sidewalk extensions
4. Greenways
5. Street reconstruction
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:01 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Communications with the public
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities
4. Maintenance of City parks
5. Ease of program registration
6. Adult recreational programs
7. Outdoor athletic fields
8. Youth athletic programs
9. Adult athletic programs
10. Number of City parks
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:02 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 5

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 3

Quality of City streets: 5

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Communications with the public
5. Maintenance of City streets & facilities
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Swimming pool
3. Ease of program registration
4. Maintenance of City parks
5. Number of walking/biking trails
6. Fees for recreational programs
7. Fees for athletic programs
8. Youth athletic programs
9. Adult recreational programs
10. Adult athletic programs
11. Outdoor athletic fields
12. Number of City parks

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic calming
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 4:04 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Swimming pool
3. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Citizen Survey 2019

What are your priorities for 2019?

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 4:05 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks
5. Swimming pool

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic calming
5. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

- Other - We have a wonderful library conveniently located in the community

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Just a nice quiet place to visit

Question 14

No response

Question 15

I love the design and location most

Question 16

- Sidewalks
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 20, 2019, 4:07 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Number of City parks
3. Maintenance of City parks
4. Youth athletic programs
5. Outdoor athletic fields
6. Fees for recreational programs

Question 5

1. Parks
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Sidewalk extensions
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:07 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Communications with the public
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Maintenance of City parks
4. Fees for athletic programs
5. Number of City parks
6. Community recreational facilities
7. Fees for recreational programs
8. Adult athletic programs
9. Adult recreational programs
10. Ease of program registration
11. Number of walking/biking trails
12. Swimming pool

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Stormwater system improvements

6. Parks
7. Greenways

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 20, 2019, 4:07 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Quality of customer service from City employees
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Swimming pool
4. Community recreational facilities
5. Number of City parks
6. Youth athletic programs
7. Outdoor athletic fields
8. Adult athletic programs
9. Adult recreational programs
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions

2. Traffic calming
3. Traffic signal replacement/upgrade
4. Parks
5. Street reconstruction
6. Greenways
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 20, 2019, 4:07 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

No response

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not available

January 20, 2019, 4:08 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public
4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances

Question 4

1. Swimming pool

Citizen Survey 2019

What are your priorities for 2019?

2. Community recreational facilities
3. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Programs I am interested in are not offered

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

More acoustic music mini concerts

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 4:08 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Ease of program registration
5. Youth athletic programs
6. Swimming pool
7. Fees for recreational programs
8. Number of City parks
9. Fees for athletic programs
10. Outdoor athletic fields
11. Adult athletic programs
12. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Traffic calming
4. Greenways
5. Parks
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

Email - wish we could opt-in to receive the periodic city communications that are mailed to our house by email.

Also I don't think we live in Cahaba Heights? Do we? We're next to Patchwork Farms. There didn't appear to be a correct answer for the first question.

Question 9

- No

Question 10

- Facility is not conveniently located
- Other - Question below asks when we last visited Library in the Forest but doesn't have a way to answer that doesn't fit the suggested answers - our answer is more than 12 months but not never.

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:08 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities

Question 4

No response

Question 5

1. Parks
2. Traffic calming
3. Greenways
4. Sidewalk extensions

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Too busy/No programs of interest

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Other - Organization meeting (Not city related)

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 4:10 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Adult recreational programs
4. Swimming pool
5. Maintenance of City parks
6. Outdoor athletic fields
7. Number of City parks
8. Fees for athletic programs
9. Fees for recreational programs
10. Adult athletic programs
11. Youth athletic programs
12. Ease of program registration

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Parks
4. Street reconstruction
5. Stormwater system improvements
6. Greenways
7. Sidewalk extensions

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 4:13 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances
6. Quality of customer service from City employees
7. Maintenance of City streets & facilities
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Outdoor athletic fields
4. Community recreational facilities
5. Number of walking/biking trails
6. Number of City parks
7. Youth athletic programs
8. Ease of program registration
9. Fees for recreational programs
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Stormwater system improvements
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:13 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5

Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. Quality of public safety services
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Community recreational facilities
2. Youth athletic programs

Question 5

1. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

My family loves the library - fantastic place to be and we feel lucky to have it in our neighborhood

Question 16

- Wald Park

Name not available

January 20, 2019, 4:14 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Number of City parks
3. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Area West of Rocky Ridge
January 20, 2019, 4:16 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Flow of traffic/congestion management
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Number of walking/biking trails
4. Youth athletic programs
5. Maintenance of City parks
6. Fees for athletic programs
7. Number of City parks
8. Community recreational facilities
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks

2. Greenways
3. Traffic calming
4. Sidewalk extensions
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 20, 2019, 4:16 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Quality of public safety services
4. Flow of traffic/congestion management
5. Communications with the public
6. Quality of customer service from City employees
7. Maintenance of City streets & facilities
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Adult recreational programs
5. Adult athletic programs
6. Youth athletic programs
7. Outdoor athletic fields
8. Number of City parks
9. Number of walking/biking trails
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Stormwater system improvements

2. Sidewalk extensions
3. Traffic calming
4. Parks
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:17 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Maintenance of City streets & facilities
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Adult athletic programs
3. Maintenance of City parks
4. Swimming pool
5. Number of walking/biking trails
6. Adult recreational programs
7. Number of City parks
8. Youth athletic programs
9. Outdoor athletic fields
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Parks
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Sidewalk extensions
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend an event/meeting

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Community Building

Name not available

January 20, 2019, 4:20 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Maintenance of City parks
4. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:20 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Quality of public library facilities/services
6. Quality of public safety services
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Communications with the public

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Fees for recreational programs
4. Number of City parks
5. Adult athletic programs
6. Outdoor athletic fields
7. Adult recreational programs
8. Youth athletic programs
9. Community recreational facilities
10. Maintenance of City parks
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Street reconstruction
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Other - I think the library is vital for the community but NOT a priority to me

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 4:20 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

Question 4

No response

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:20 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Communications with the public
7. Quality of City parks & recreation programs/facilities

Question 4

No response

Question 5

1. Street reconstruction
2. Traffic calming
3. Stormwater system improvements
4. Parks
5. Greenways

Citizen Survey 2019

What are your priorities for 2019?

6. Traffic signal replacement/upgrade

7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Hoover is a better choice

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:21 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. Quality of public library facilities/services
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Adult recreational programs
4. Outdoor athletic fields
5. Fees for athletic programs
6. Community recreational facilities
7. Swimming pool
8. Adult athletic programs
9. Number of City parks
10. Youth athletic programs
11. Ease of program registration
12. Fees for recreational programs

Question 5

1. Traffic signal replacement/upgrade
2. Street reconstruction
3. Sidewalk extensions
4. Parks
5. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

- 6. Greenways
- 7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:21 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Community recreational facilities
3. Maintenance of City parks
4. Swimming pool
5. Number of walking/biking trails
6. Fees for recreational programs
7. Ease of program registration
8. Youth athletic programs
9. Fees for athletic programs
10. Adult recreational programs
11. Adult athletic programs
12. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

- 5. Street reconstruction
- 6. Parks
- 7. Greenways

Question 6

- Yes

Question 7

- No

Question 8

If I were not involved as much in the schools and checked facebook I truly feel we would be in the dark. Sadly most times things as in meetings have already come and gone.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

I feel the library is wonderful and has improved gratefully over the years!!!
Our family loves going to events there.

Question 15

Variety of books and ease of checking out

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 4:21 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool

Question 5

1. Stormwater system improvements
2. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

No response

Question 15

The staff

Question 16

- Sidewalks

Name not available

January 20, 2019, 4:22 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances

3. Flow of traffic/congestion management
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Quality of customer service from City employees
7. City stormwater runoff/management plan
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Swimming pool
3. Number of walking/biking trails
4. Community recreational facilities
5. Number of City parks
6. Outdoor athletic fields

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:23 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities

2. Adult recreational programs
3. Swimming pool
4. Number of walking/biking trails
5. Number of City parks
6. Maintenance of City parks
7. Youth athletic programs
8. Adult athletic programs
9. Outdoor athletic fields
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Greenways
2. Stormwater system improvements
3. Sidewalk extensions
4. Street reconstruction
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Attend Tech program/event
- Other - Passport

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:25 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of customer service from City employees
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Flow of traffic/congestion management
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Maintenance of City parks
2. Community recreational facilities

3. Number of walking/biking trails
4. Outdoor athletic fields
5. Adult athletic programs
6. Number of City parks
7. Fees for athletic programs
8. Fees for recreational programs
9. Swimming pool
10. Adult recreational programs
11. Youth athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 4:26 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Quality of customer service from City employees
6. Communications with the public
7. Quality of public library facilities/services
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Swimming pool
5. Adult recreational programs
6. Fees for recreational programs
7. Youth athletic programs
8. Ease of program registration
9. Fees for athletic programs
10. Adult athletic programs
11. Outdoor athletic fields
12. Community recreational facilities

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Parks
5. Sidewalk extensions
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

Love the atmosphere and programming

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 4:26 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Swimming pool
4. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Parks
3. Stormwater system improvements
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

They do a great job

Citizen Survey 2019

What are your priorities for 2019?

Question 15

The children's programs

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:28 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Youth athletic programs
5. Fees for athletic programs
6. Outdoor athletic fields
7. Fees for recreational programs
8. Ease of program registration

9. Community recreational facilities

10. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Traffic calming
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Email.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend an event/meeting

Question 14

Citizen Survey 2019

What are your priorities for 2019?

I love the family friendly concerts offered and other family friendly events. We have three young children and we all love going to the library together.

Question 15

I love the children's department. I love the children's story time. I love the family friendly concerts.

Question 16

- Sidewalks

Name not available

January 20, 2019, 4:28 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Communications with the public
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Youth athletic programs
4. Maintenance of City parks
5. Fees for athletic programs

6. Fees for recreational programs
7. Number of City parks
8. Number of walking/biking trails
9. Adult athletic programs
10. Outdoor athletic fields
11. Adult recreational programs
12. Ease of program registration

Question 5

1. Street reconstruction
2. Traffic calming
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Materials I want/need are not available

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 14

Childres's programs

Question 15

Recently moved to LP; have not yet visited.

Question 16

- Liberty Park ball field

Name not available

January 20, 2019, 4:28 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Impressed with the facility!!!

Question 16

- Wald Park

Name not available

January 20, 2019, 4:30 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Citizen Survey 2019

What are your priorities for 2019?

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 4:31 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public

Question 4

1. Swimming pool

Question 5

1. Street reconstruction
2. Traffic calming

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 20, 2019, 4:31 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Adult recreational programs
2. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Programs I am interested in are not offered

Question 11

No response

Question 12

- In the past 90 days

Question 13

No response

Question 14

Bridge lessons and other ongoing classes

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:33 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Ease of program registration
2. Fees for recreational programs
3. Community recreational facilities
4. Swimming pool
5. Maintenance of City parks
6. Youth athletic programs
7. Fees for athletic programs
8. Adult recreational programs
9. Adult athletic programs
10. Number of walking/biking trails
11. Number of City parks

12. Outdoor athletic fields

Question 5

1. Traffic signal replacement/upgrade
2. Stormwater system improvements
3. Traffic calming
4. Street reconstruction
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not available

January 20, 2019, 4:38 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

No response

Question 10

No response

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 4:39 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Community recreational facilities
2. Fees for recreational programs
3. Swimming pool
4. Adult recreational programs

Question 5

1. Street reconstruction
2. Traffic calming
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

Everything about the Library in the Forest is my favorite thing.

Question 16

- Community Building

Name not shown

inside Liberty Park

January 20, 2019, 4:40 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Youth athletic programs
4. Number of City parks
5. Number of walking/biking trails
6. Community recreational facilities
7. Fees for recreational programs
8. Fees for athletic programs
9. Maintenance of City parks
10. Ease of program registration

Citizen Survey 2019

What are your priorities for 2019?

11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Parks
5. Stormwater system improvements
6. Greenways
7. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Other - Passport

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:40 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Youth athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic calming

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:41 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4

Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Communications with the public
4. Enforcement of City codes & ordinances
5. Maintenance of City streets & facilities
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. Quality of City parks & recreation programs/facilities
9. City stormwater runoff/management plan

Question 4

No response

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Street reconstruction
5. Parks
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 4:42 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services

4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Communications with the public
7. Flow of traffic/congestion management
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Number of City parks
4. Youth athletic programs
5. Outdoor athletic fields
6. Community recreational facilities
7. Adult recreational programs
8. Adult athletic programs
9. Swimming pool
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Parks
5. Greenways
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 4:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

3. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Swimming pool
3. Adult recreational programs
4. Adult athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 16

- Community Building

Name not available

January 20, 2019, 4:47 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Quality of public safety services
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Number of City parks
4. Adult athletic programs
5. Adult recreational programs
6. Number of walking/biking trails
7. Swimming pool
8. Maintenance of City parks
9. Community recreational facilities
10. Fees for athletic programs
11. Fees for recreational programs

12. Ease of program registration

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Parks
4. Sidewalk extensions
5. Greenways
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:48 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Quality of customer service from City employees
4. Communications with the public
5. City stormwater runoff/management plan
6. Maintenance of City streets & facilities
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Maintenance of City parks
4. Number of City parks
5. Outdoor athletic fields
6. Community recreational facilities
7. Fees for recreational programs
8. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements
4. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

I think it's been available but I really like getting a summary from Vestavia Voice. I think most people are getting their news from FaceBook/social media so the city probably needs to use that too. I think Cinnamon McCulley is doing a FABULOUS job monitoring social media and helping answer questions and helping people know who to contact if they have issues. She's great!

Question 9

- No

Question 10

- Do not need services
- Programs I am interested in are not offered

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

I typically see preschool/toddler activities advertised on FaceBook. I'm just not familiar with what's offered. I read most of my books online these days so I just haven't paid attention to the library.

Question 15

The outdoor area that's available to community activities.

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not available

January 20, 2019, 4:49 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services

Question 4

1. Adult recreational programs
2. Youth athletic programs
3. Community recreational facilities
4. Number of walking/biking trails

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Street reconstruction

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 20, 2019, 4:50 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 3

No response

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Quality of public safety services
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Question 4

1. Maintenance of City parks
2. Swimming pool
3. Number of City parks
4. Community recreational facilities
5. Youth athletic programs
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Stormwater system improvements
4. Parks
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- No

Question 7

No response

Question 8

Georgia Duke

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 4:54 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. Flow of traffic/congestion management
4. Quality of customer service from City employees
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Maintenance of City streets & facilities
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Number of walking/biking trails
5. Number of City parks
6. Youth athletic programs
7. Adult athletic programs
8. Adult recreational programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Stormwater system improvements
5. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Other - Passport services were great!

Question 14

No response

Question 15

The staff is knowledgeable and friendly, my daughter loves the physical space where the kids library is located, and we love to make our trips to the Library!

Question 16

- Wald Park

Name not available

January 20, 2019, 4:55 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 4:56 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 5

Quality of City streets: 2

Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Number of walking/biking trails
4. Youth athletic programs
5. Maintenance of City parks
6. Outdoor athletic fields
7. Number of City parks
8. Ease of program registration
9. Adult recreational programs
10. Adult athletic programs
11. Fees for recreational programs

Citizen Survey 2019

What are your priorities for 2019?

12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Stormwater system improvements
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Other - Meet children's tutors

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:00 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Communications with the public
6. Flow of traffic/congestion management
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

No response

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Parks
6. Traffic calming

Citizen Survey 2019

What are your priorities for 2019?

7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:00 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan

Question 4

1. Outdoor athletic fields
2. Number of walking/biking trails
3. Swimming pool
4. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Helen Rans

inside Area West of Rocky Ridge

January 20, 2019, 5:00 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Number of walking/biking trails
4. Community recreational facilities

Question 5

1. Parks
2. Sidewalk extensions
3. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 20, 2019, 5:00 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Community recreational facilities

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 5:06 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Quality of public library facilities/services
4. Quality of City parks & recreation programs/facilities

Question 4

No response

Question 5

1. Greenways
2. Street reconstruction
3. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Other - It is very cold. Does not offer book my author program like Hoover or Emmett O'Neal

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Attend Adult program/event

Question 14

Book my author

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 5:07 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public library facilities/services
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Number of City parks
4. Swimming pool
5. Maintenance of City parks
6. Youth athletic programs
7. Adult athletic programs
8. Outdoor athletic fields
9. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 5:09 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Communications with the public
5. City stormwater runoff/management plan
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Swimming pool
4. Number of walking/biking trails
5. Outdoor athletic fields
6. Adult athletic programs
7. Youth athletic programs
8. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

9. Number of City parks
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Street reconstruction
3. Sidewalk extensions
4. Greenways
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 5:09 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Number of City parks
4. Maintenance of City parks
5. Youth athletic programs
6. Outdoor athletic fields
7. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

8. Fees for recreational programs
9. Community recreational facilities
10. Adult athletic programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:10 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Adult recreational programs
3. Community recreational facilities
4. Swimming pool
5. Number of City parks
6. Number of walking/biking trails
7. Youth athletic programs
8. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

9. Adult athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Sidewalk extensions
3. Street reconstruction
4. Greenways
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:13 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Communications with the public
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Adult recreational programs
2. Number of walking/biking trails
3. Ease of program registration
4. Maintenance of City parks
5. Community recreational facilities
6. Fees for recreational programs
7. Number of City parks
8. Fees for athletic programs
9. Swimming pool

Citizen Survey 2019

What are your priorities for 2019?

10. Adult athletic programs
11. Outdoor athletic fields
12. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Parks
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Programs I am interested in are not offered

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:14 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 1
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 1

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. Quality of City parks & recreation programs/facilities
9. Communications with the public

Question 4

No response

Question 5

1. Stormwater system improvements
2. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Greenways
6. Traffic calming
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

January 20, 2019, 5:18 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool

Question 5

1. Parks
2. Greenways
3. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- No

Name not available

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 5:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities

2. Flow of traffic/congestion management
3. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:19 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Flow of traffic/congestion management
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks
5. Swimming pool
6. Outdoor athletic fields
7. Youth athletic programs
8. Fees for recreational programs

9. Ease of program registration
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Traffic signal replacement/upgrade
3. Stormwater system improvements
4. Sidewalk extensions
5. Traffic calming
6. Greenways
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Children's program/event

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 5:19 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Quality of customer service from City employees
7. Communications with the public
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Fees for recreational programs
4. Maintenance of City parks
5. Number of City parks
6. Swimming pool
7. Youth athletic programs

8. Fees for athletic programs
9. Ease of program registration
10. Outdoor athletic fields
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Greenways
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend Makerspace program/event

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:19 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of public safety services

Question 4

1. Youth athletic programs
2. Adult recreational programs
3. Number of walking/biking trails
4. Swimming pool
5. Adult athletic programs

Question 5

1. Sidewalk extensions

2. Street reconstruction
3. Traffic calming
4. Parks
5. Traffic signal replacement/upgrade
6. Greenways
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Makerspace program/event

Question 14

Kids art

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 20, 2019, 5:23 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Communications with the public
4. Maintenance of City streets & facilities
5. Quality of public safety services
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Maintenance of City parks
5. Youth athletic programs
6. Adult athletic programs
7. Community recreational facilities
8. Adult recreational programs
9. Fees for recreational programs
10. Fees for athletic programs
11. Outdoor athletic fields
12. Ease of program registration

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Text to check website
Email

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- New Merkel House

Name not available

January 20, 2019, 5:24 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Fees for recreational programs
5. Youth athletic programs
6. Number of City parks
7. Outdoor athletic fields
8. Fees for athletic programs
9. Number of walking/biking trails
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Traffic calming
3. Street reconstruction
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 5:24 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances

Question 4

No response

Question 5

1. Street reconstruction
2. Traffic calming
3. Greenways
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Sidewalk extensions
7. Parks

Question 6

- No

Question 7

- No

Question 8

Newspaper or website

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 5:25 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Quality of public safety services
6. Communications with the public
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Number of City parks
5. Youth athletic programs
6. Fees for recreational programs
7. Number of walking/biking trails
8. Fees for athletic programs
9. Outdoor athletic fields
10. Ease of program registration
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements
4. Traffic calming
5. Greenways
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 5:25 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of City streets: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of public safety services
5. Maintenance of City streets & facilities
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool
4. Adult recreational programs
5. Maintenance of City parks
6. Number of City parks
7. Fees for recreational programs
8. Adult athletic programs
9. Fees for athletic programs
10. Ease of program registration
11. Outdoor athletic fields
12. Youth athletic programs

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

I would prefer a personal mailout. I can't make heads or tails of those tiny maps on website/in paper.

Question 9

- Yes

Question 10

No response

Question 11

No response

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:26 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 5

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Community recreational facilities

Question 5

1. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:26 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

Question 4

1. Fees for athletic programs

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Facility is not conveniently located
- Other - Go to Mt. Brook Library

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 5:26 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

3. Flow of traffic/congestion management
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities
4. Outdoor athletic fields
5. Adult athletic programs
6. Youth athletic programs

Question 5

1. Greenways
2. Sidewalk extensions
3. Traffic calming
4. Street reconstruction
5. Parks
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:27 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Enforcement of City codes & ordinances
7. Quality of City parks & recreation programs/facilities

8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Adult recreational programs
2. Adult athletic programs
3. Community recreational facilities
4. Number of City parks
5. Maintenance of City parks
6. Swimming pool
7. Number of walking/biking trails
8. Youth athletic programs
9. Outdoor athletic fields
10. Fees for athletic programs
11. Ease of program registration
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Greenways
4. Street reconstruction
5. Parks
6. Stormwater system improvements
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event
- Attend Teen program/event
- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:29 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Communications with the public

7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Quality of public safety services

Question 4

1. Number of City parks
2. Community recreational facilities
3. Number of walking/biking trails
4. Maintenance of City parks
5. Swimming pool
6. Fees for athletic programs
7. Ease of program registration
8. Fees for recreational programs
9. Outdoor athletic fields
10. Youth athletic programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming
4. Stormwater system improvements
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

Windows and natural light

Question 16

- Sidewalks

Vinnie Pappalardo

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 5:29 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities

4. Quality of public safety services
5. Communications with the public
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Youth athletic programs
5. Ease of program registration
6. Fees for recreational programs
7. Adult athletic programs
8. Adult recreational programs
9. Number of City parks
10. Swimming pool
11. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:31 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Communications with the public

4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management
6. Quality of public safety services
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Community recreational facilities
4. Adult athletic programs
5. Adult recreational programs
6. Youth athletic programs
7. Fees for recreational programs
8. Maintenance of City parks
9. Swimming pool
10. Outdoor athletic fields
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Greenways
2. Parks
3. Stormwater system improvements
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 20, 2019, 5:32 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan

3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Quality of public library facilities/services
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Swimming pool
4. Number of walking/biking trails
5. Maintenance of City parks
6. Fees for athletic programs
7. Fees for recreational programs
8. Youth athletic programs
9. Ease of program registration
10. Number of City parks
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 5:35 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities

3. Enforcement of City codes & ordinances
4. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Community recreational facilities
3. Adult athletic programs
4. Number of walking/biking trails
5. Adult recreational programs
6. Youth athletic programs
7. Maintenance of City parks
8. Ease of program registration
9. Outdoor athletic fields
10. Number of City parks
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Traffic signal replacement/upgrade
2. Sidewalk extensions
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

Social media and email

Question 9

- Yes

Question 10

No response

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:36 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Communications with the public
4. Flow of traffic/congestion management
5. Maintenance of City streets & facilities
6. Quality of City parks & recreation programs/facilities

7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Adult recreational programs
4. Adult athletic programs
5. Maintenance of City parks
6. Number of City parks
7. Youth athletic programs
8. Fees for recreational programs
9. Swimming pool
10. Fees for athletic programs
11. Ease of program registration
12. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 5:38 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Maintenance of City parks

3. Community recreational facilities
4. Number of walking/biking trails

Question 5

1. Parks
2. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 5:38 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Communications with the public
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Fees for recreational programs
3. Number of City parks
4. Maintenance of City parks
5. Swimming pool

Question 5

1. Greenways
2. Stormwater system improvements
3. Sidewalk extensions
4. Street reconstruction
5. Traffic calming

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:39 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Ease of program registration
5. Number of City parks
6. Maintenance of City parks
7. Community recreational facilities
8. Adult recreational programs
9. Youth athletic programs
10. Fees for athletic programs
11. Adult athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Traffic calming
5. Parks
6. Greenways
7. Stormwater system improvements

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:41 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Quality of public safety services
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool
4. Adult recreational programs
5. Number of City parks
6. Outdoor athletic fields
7. Youth athletic programs
8. Adult athletic programs
9. Maintenance of City parks
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 5:42 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of public library facilities/services
5. Communications with the public
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks

Question 5

1. Street reconstruction
2. Traffic calming

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 5:43 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Quality of public safety services
4. Communications with the public
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Flow of traffic/congestion management
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Youth athletic programs
6. Swimming pool
7. Outdoor athletic fields
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Greenways
3. Parks
4. Sidewalk extensions
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Direct mail

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:46 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Communications with the public

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

3. Community recreational facilities
4. Swimming pool
5. Number of City parks
6. Outdoor athletic fields
7. Adult recreational programs
8. Ease of program registration
9. Fees for recreational programs
10. Adult athletic programs
11. Youth athletic programs
12. Fees for athletic programs

Question 5

1. Parks
2. Traffic calming
3. Greenways
4. Street reconstruction
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

I don't utilize the library much anymore since they implemented a change to communications. The library no longer emails patrons a reminder in advance of books becoming due. In the past, we'd receive an email 3 days prior to the due date. That was so helpful to parents. Now....there is nothing. And the library "automatically renews" books when possible.....meaning that we no longer have any idea when it is due or becomes late. After receiving "Late notices" with fees (for the first time) , 20 days after the book was due....I refuse to use the library anymore.

Question 15

No response

Question 16

- Wald Park

Jill Norris

inside Area West of Rocky Ridge

January 20, 2019, 5:46 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Enforcement of City codes & ordinances

Citizen Survey 2019

What are your priorities for 2019?

6. Quality of public safety services
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Maintenance of City parks
4. Youth athletic programs
5. Fees for recreational programs
6. Outdoor athletic fields
7. Ease of program registration
8. Adult athletic programs
9. Adult recreational programs
10. Number of City parks
11. Number of walking/biking trails
12. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Sidewalk extensions
4. Greenways
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Parks

Question 6

- No

Question 7

- No

Question 8

Vestavia voice

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

Events with kids and the staff is excellent

Question 16

- Wald Park

Name not available

January 20, 2019, 5:47 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services

Citizen Survey 2019

What are your priorities for 2019?

2. Communications with the public
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Maintenance of City streets & facilities
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Community recreational facilities
3. Maintenance of City parks
4. Number of walking/biking trails
5. Outdoor athletic fields
6. Youth athletic programs
7. Adult recreational programs
8. Adult athletic programs
9. Fees for athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Swimming pool

Question 5

1. Parks
2. Greenways
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Sidewalk extensions
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:49 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities

Question 4

1. Youth athletic programs
2. Community recreational facilities
3. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Other - Children use for tutoring meeting place

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 20, 2019, 5:51 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 2

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Traffic calming

Question 6

- Yes

Question 7

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not available

January 20, 2019, 5:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Adult program/event
- Attend an event/meeting

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:55 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Flow of traffic/congestion management
7. Quality of public library facilities/services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Maintenance of City parks

5. Number of City parks
6. Adult recreational programs
7. Ease of program registration
8. Fees for recreational programs
9. Fees for athletic programs
10. Outdoor athletic fields
11. Youth athletic programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic calming
4. Parks
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only

Citizen Survey 2019

What are your priorities for 2019?

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 5:55 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks

2. Swimming pool
3. Fees for athletic programs
4. Fees for recreational programs
5. Youth athletic programs
6. Outdoor athletic fields
7. Ease of program registration
8. Number of walking/biking trails
9. Number of City parks
10. Community recreational facilities
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Greenways
6. Parks
7. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 5:57 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Swimming pool

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Other - My children utilize the Library as a space to meet with their tutors.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 5:58 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities

Question 4

1. Youth athletic programs

Question 5

1. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Jamie Grimes

inside Area West of Rocky Ridge

January 20, 2019, 5:59 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Quality of public safety services

Citizen Survey 2019

What are your priorities for 2019?

9. Communications with the public

• No

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks
5. Outdoor athletic fields
6. Youth athletic programs
7. Ease of program registration
8. Fees for recreational programs
9. Number of walking/biking trails
10. Fees for athletic programs
11. Adult athletic programs
12. Adult recreational programs

Question 12

• In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More parking. Cleaner facilities in children's department. (Stained furniture, broken toys)

Question 15

Good family programs

Question 16

• Cahaba Heights ball fields

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Parks
4. Sidewalk extensions
5. Street reconstruction
6. Greenways
7. Traffic signal replacement/upgrade

Name not available

January 20, 2019, 5:59 PM

Question 6

• Yes

Question 7

• Yes

Question 8

No response

Question 9

• Yes

Question 10

No response

Question 11

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Communications with the public

Question 4

1. Community recreational facilities

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Teen program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 6:01 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 5

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Community recreational facilities
2. Adult recreational programs
3. Youth athletic programs
4. Swimming pool
5. Maintenance of City parks
6. Outdoor athletic fields
7. Ease of program registration
8. Number of walking/biking trails
9. Fees for athletic programs
10. Fees for recreational programs
11. Number of City parks
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements
4. Parks

Citizen Survey 2019

What are your priorities for 2019?

- 5. Traffic calming
- 6. Traffic signal replacement/upgrade
- 7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Friendly library workers. Great selection of books, as well as books for my husband's Kindle.

Question 16

- Sidewalks

January 20, 2019, 6:02 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Name not available

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 6:03 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of public library facilities/services

8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Maintenance of City parks
4. Youth athletic programs
5. Outdoor athletic fields
6. Swimming pool

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Parks
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 6:06 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 2
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Sidewalk extensions

2. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located
- Programs I am interested in are not offered

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

More for mid age-
Safety/ health/cooking/ dr info sessions / tutoring for HS

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:08 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities

Question 4

1. Youth athletic programs

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

Need more info

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 6:09 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of customer service from City employees
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of public library facilities/services
8. Flow of traffic/congestion management
9. Enforcement of City codes & ordinances

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Youth athletic programs
5. Outdoor athletic fields
6. Maintenance of City parks
7. Adult recreational programs
8. Number of City parks
9. Adult athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Greenways
3. Stormwater system improvements
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Traffic calming

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 6:09 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

9. City stormwater runoff/management plan

- Yes

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Number of walking/biking trails
4. Number of City parks
5. Community recreational facilities
6. Fees for recreational programs
7. Ease of program registration
8. Adult recreational programs
9. Fees for athletic programs
10. Outdoor athletic fields
11. Adult athletic programs
12. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Other - Passport services!

Question 14

No response

Question 15

The staff, the view, the selection

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:12 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services
- Other - I work at a library so I don't need to visit Vestavia. If I didn't work at one, I would definitely visit often. My son visits twice a week after the middle school lets out.

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only

Question 14

The library needs more staff. Seems like sometimes the staff seem a little overwhelmed because of understaffing.

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 6:13 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 1

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Communications with the public
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Community recreational facilities
4. Swimming pool
5. Adult recreational programs
6. Adult athletic programs
7. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

Emails through our school system

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:13 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming
4. Stormwater system improvements
5. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:17 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:19 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Community recreational facilities
5. Adult recreational programs
6. Adult athletic programs
7. Outdoor athletic fields
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Swimming pool
12. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Greenways
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:20 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of public library facilities and services: 3
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 6:23 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 1
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. Maintenance of City streets & facilities
6. Quality of public safety services
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Community recreational facilities
2. Youth athletic programs
3. Fees for athletic programs

Question 5

1. Traffic calming
2. Street reconstruction
3. Stormwater system improvements
4. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 20, 2019, 6:24 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 5

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Communications with the public
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Flow of traffic/congestion management
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks
4. Community recreational facilities
5. Youth athletic programs
6. Swimming pool
7. Adult recreational programs
8. Outdoor athletic fields
9. Adult athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Greenways
5. Traffic calming

Citizen Survey 2019

What are your priorities for 2019?

- 6. Stormwater system improvements
- 7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Social media updates, however, citizens should be updated after every step of completion with labeled visual pictures and written descriptions

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Needs much better parking

Question 15

Cleanliness and friendly, knowledgeable librarians

Question 16

- Wald Park

Name not available

January 20, 2019, 6:24 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of customer service from City employees
6. Communications with the public
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Community recreational facilities
4. Swimming pool
5. Number of walking/biking trails
6. Outdoor athletic fields
7. Ease of program registration

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Parks
6. Stormwater system improvements

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

Children's department, use of space

Question 16

- Wald Park

Name not available

January 20, 2019, 6:25 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Youth athletic programs
3. Number of walking/biking trails
4. Maintenance of City parks

Question 5

No response

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 6:31 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management

6. Quality of public safety services
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Adult recreational programs
4. Maintenance of City parks
5. Adult athletic programs
6. Community recreational facilities
7. Number of City parks
8. Fees for recreational programs
9. Outdoor athletic fields
10. Fees for athletic programs
11. Youth athletic programs
12. Ease of program registration

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Sidewalk extensions
4. Greenways
5. Street reconstruction
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Do not need services

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 6:32 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Name not available

January 20, 2019, 6:36 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Youth athletic programs
4. Outdoor athletic fields

Question 5

1. Parks
2. Greenways
3. Traffic calming

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Materials I want/need are not available

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 20, 2019, 6:39 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 6:39 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

2. Maintenance of City parks
3. Youth athletic programs
4. Fees for recreational programs
5. Community recreational facilities
6. Fees for athletic programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:39 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- Yes

Question 8

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Programs for kids that accommodate working parents.

Question 15

It's beautiful, staff is friendly, great selection of books

Question 16

- Sidewalks

Name not available

January 20, 2019, 6:41 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

No response

Dionne Lovett

inside Area West of Rocky Ridge

January 20, 2019, 6:42 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Swimming pool
3. Fees for recreational programs

Question 5

1. Street reconstruction
2. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

We need a drive through drop off box!

Question 15

Wonderful free programs for all ages and technology too.

Question 16

- Wald Park

Name not available

January 20, 2019, 6:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Fees for recreational programs
4. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Traffic calming
4. Greenways
5. Parks
6. Traffic signal replacement/upgrade
7. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 6:46 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Community recreational facilities
3. Outdoor athletic fields
4. Number of walking/biking trails

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Other - Passport application

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 6:52 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. Quality of public library facilities/services
6. Communications with the public
7. Flow of traffic/congestion management
8. Quality of customer service from City employees
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Adult recreational programs
4. Number of City parks
5. Community recreational facilities
6. Adult athletic programs
7. Youth athletic programs
8. Outdoor athletic fields
9. Swimming pool
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

- 5. Parks
- 6. Greenways
- 7. Traffic calming

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

Availability of books and other items. It is beautiful and well run with up to date technical services.

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 6:57 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Community recreational facilities
3. Outdoor athletic fields
4. Number of walking/biking trails

Question 5

1. Stormwater system improvements
2. Traffic signal replacement/upgrade
3. Sidewalk extensions
4. Street reconstruction
5. Traffic calming

Question 6

- Yes

Question 7

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 20, 2019, 6:57 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5

Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 2

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Community recreational facilities
6. Adult athletic programs
7. Swimming pool
8. Adult recreational programs
9. Fees for athletic programs
10. Ease of program registration
11. Youth athletic programs
12. Fees for recreational programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Greenways
5. Parks
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 8

Email

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Teen program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 6:58 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of public safety services
5. Quality of customer service from City employees
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Adult recreational programs

Question 5

1. Traffic signal replacement/upgrade
2. Street reconstruction
3. Traffic calming
4. Sidewalk extensions
5. Parks

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Other - I never think to go there

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 7:00 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities

3. Quality of City parks & recreation programs/facilities
4. Quality of public library facilities/services
5. Enforcement of City codes & ordinances
6. Flow of traffic/congestion management
7. Communications with the public
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails
4. Maintenance of City parks
5. Number of City parks
6. Outdoor athletic fields
7. Ease of program registration
8. Fees for athletic programs
9. Fees for recreational programs
10. Adult athletic programs
11. Youth athletic programs
12. Adult recreational programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

Website

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 7:01 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

1. Adult recreational programs
2. Adult athletic programs
3. Youth athletic programs
4. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Traffic calming
3. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Other - Dropped kid off for tutoring. Stayed and browsed.

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Community Building

Name not available

January 20, 2019, 7:06 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

Electronic via email.

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

The people that work there are helpful and friendly.

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:07 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Other - Buy books from bookstore

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 7:09 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public

Question 4

1. Youth athletic programs

Question 5

1. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 7:12 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

3. Quality of public safety services
4. Flow of traffic/congestion management
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Outdoor athletic fields
4. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

More parent & child programs for school age kids

Question 15

Great digital selection (love Libby). We still visit in person for kid's books and because it's such a nice facility

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:13 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Quality of customer service from City employees
7. Quality of public safety services
8. Flow of traffic/congestion management
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks
5. Swimming pool
6. Outdoor athletic fields
7. Adult athletic programs
8. Fees for athletic programs
9. Youth athletic programs
10. Adult recreational programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Parks
2. Sidewalk extensions
3. Street reconstruction
4. Stormwater system improvements
5. Greenways
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:15 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Maintenance of City parks
4. Fees for athletic programs

5. Youth athletic programs
6. Community recreational facilities
7. Fees for recreational programs
8. Outdoor athletic fields
9. Number of City parks
10. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Stormwater system improvements
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Passports

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 7:15 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities

Question 4

1. Maintenance of City parks
2. Outdoor athletic fields

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Children's programming is not up to par with other area libraries.

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 7:15 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event
- Attend an event/meeting

Question 14

Increased number of basic tech classes like beginner excel

Question 15

The staff is very helpful
Use of computers
The concept of the library being next to a forest. I use the trail a lot
The calm inviting atmosphere

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:16 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Quality of public safety services
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of City parks
4. Number of walking/biking trails
5. Swimming pool
6. Adult recreational programs
7. Youth athletic programs
8. Outdoor athletic fields
9. Ease of program registration
10. Fees for recreational programs
11. Fees for athletic programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic calming
4. Parks
5. Sidewalk extensions
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 7:16 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services
4. City stormwater runoff/management plan
5. Flow of traffic/congestion management
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of public safety services

Citizen Survey 2019

What are your priorities for 2019?

9. Enforcement of City codes & ordinances

- No

Question 4

1. Maintenance of City parks
2. Fees for athletic programs
3. Fees for recreational programs
4. Community recreational facilities
5. Youth athletic programs
6. Outdoor athletic fields
7. Ease of program registration
8. Swimming pool
9. Adult recreational programs
10. Adult athletic programs
11. Number of walking/biking trails
12. Number of City parks

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 20, 2019, 7:20 PM

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 2
Quality of City communication with residents: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

7. Quality of customer service from City employees
8. Quality of public safety services
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Youth athletic programs
4. Community recreational facilities
5. Outdoor athletic fields
6. Maintenance of City parks
7. Ease of program registration
8. Number of City parks
9. Adult athletic programs
10. Swimming pool
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Greenways
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Parks
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 7:22 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

No response

Question 4

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

Not familiar.N

Question 15

N/A

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 20, 2019, 7:25 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Communications with the public
5. Quality of public library facilities/services

Question 4

No response

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Street reconstruction
5. Stormwater system improvements
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not shown

inside Cahaba Heights

January 20, 2019, 7:27 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services

4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Adult recreational programs
3. Number of walking/biking trails
4. Maintenance of City parks
5. Community recreational facilities
6. Adult athletic programs
7. Outdoor athletic fields
8. Youth athletic programs
9. Fees for athletic programs
10. Fees for recreational programs
11. Swimming pool
12. Ease of program registration

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - None

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not available

January 20, 2019, 7:28 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services

3. Communications with the public
4. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Parks
3. Stormwater system improvements
4. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 7:29 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of customer service from City employees

Question 4

No response

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 7:31 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public

Question 4

1. Maintenance of City parks
2. Fees for recreational programs
3. Number of City parks
4. Swimming pool
5. Adult athletic programs

Question 5

1. Greenways
2. Parks

Question 6

- Yes

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Children's program/event

Question 14

More children's events- and better communication about when the events are. There needs to be a better calendar and a better way for residents to find out about events

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 7:36 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

9. Quality of customer service from City employees

• No

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Number of City parks
4. Ease of program registration
5. Number of walking/biking trails
6. Community recreational facilities
7. Outdoor athletic fields
8. Fees for athletic programs
9. Fees for recreational programs
10. Swimming pool
11. Adult athletic programs
12. Adult recreational programs

Question 12

• In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

• Wald Park

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Parks
6. Greenways
7. Sidewalk extensions

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 7:39 PM

Question 6

• No

Question 7

• No

Question 8

No response

Question 9

• Yes

Question 10

No response

Question 11

Question 1

• Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Communications with the public
5. Quality of public safety services
6. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Swimming pool
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Maintenance of City parks
6. Youth athletic programs
7. Number of City parks
8. Adult recreational programs
9. Adult athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:41 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 2
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Communications with the public
4. City stormwater runoff/management plan

Citizen Survey 2019

What are your priorities for 2019?

5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Flow of traffic/congestion management
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Outdoor athletic fields
5. Community recreational facilities
6. Swimming pool
7. Ease of program registration
8. Fees for recreational programs
9. Youth athletic programs
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Stormwater system improvements
7. Street reconstruction

Question 6

- Yes

Question 7

- No

Question 8

Email

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Special events

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Adult recreational programs
4. Community recreational facilities
5. Number of City parks
6. Fees for recreational programs
7. Fees for athletic programs
8. Swimming pool
9. Outdoor athletic fields
10. Adult athletic programs
11. Youth athletic programs
12. Ease of program registration

Question 5

1. Street reconstruction
2. Greenways
3. Sidewalk extensions
4. Parks
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

Citizen Survey 2019

What are your priorities for 2019?

2. City stormwater runoff/management plan
3. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Number of walking/biking trails

Question 5

1. Traffic calming
2. Greenways
3. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 20, 2019, 7:46 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks

Citizen Survey 2019

What are your priorities for 2019?

4. Traffic calming
5. Stormwater system improvements
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

Career networking

Question 15

Love the actual structure. So relaxing.

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 7:48 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Community recreational facilities

Question 5

1. Street reconstruction
2. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

The JCLC cooperative where you can reserve books, the staff picks and the new release shelf. Also, huge selection of children's books!

Question 16

- Wald Park

Name not available

January 20, 2019, 7:49 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities

5. Quality of public safety services
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Swimming pool
4. Number of City parks
5. Adult recreational programs
6. Outdoor athletic fields
7. Adult athletic programs
8. Number of walking/biking trails
9. Youth athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Street reconstruction
4. Traffic calming
5. Parks
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 7:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Parks
3. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 7:56 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Number of City parks
5. Youth athletic programs
6. Number of walking/biking trails
7. Outdoor athletic fields
8. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Traffic calming
6. Street reconstruction
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Wrenn Bretz

inside Area West of Rocky Ridge

January 20, 2019, 7:58 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Adult athletic programs
4. Fees for athletic programs
5. Maintenance of City parks
6. Adult recreational programs

Question 5

1. Parks
2. Sidewalk extensions
3. Greenways
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event

Question 14

Authors coming in to chat like they do at the Hoover Library.

Question 15

Availability of materials

Question 16

- Sidewalks

Name not available

January 20, 2019, 7:59 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Communications with the public
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of City parks & recreation programs/facilities
6. Quality of customer service from City employees
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Ease of program registration
5. Number of City parks
6. Adult recreational programs
7. Youth athletic programs
8. Fees for recreational programs
9. Fees for athletic programs
10. Swimming pool
11. Outdoor athletic fields
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming
4. Street reconstruction
5. Stormwater system improvements

6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 8:00 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Swimming pool

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Stormwater system improvements
5. Parks
6. Greenways
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 20, 2019, 8:00 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Flow of traffic/congestion management
2. Communications with the public
3. City stormwater runoff/management plan
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Maintenance of City streets & facilities
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Ease of program registration
4. Adult athletic programs
5. Adult recreational programs
6. Community recreational facilities
7. Number of City parks
8. Fees for athletic programs
9. Maintenance of City parks
10. Fees for recreational programs
11. Outdoor athletic fields
12. Youth athletic programs

Question 5

1. Stormwater system improvements
2. Traffic signal replacement/upgrade
3. Sidewalk extensions
4. Traffic calming
5. Parks
6. Greenways
7. Street reconstruction

Question 6

- Yes

Question 7

- No

Question 8

All of the above

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 8:00 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of public safety services
2. Quality of public library facilities/services
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Communications with the public
7. Enforcement of City codes & ordinances
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Youth athletic programs
2. Fees for athletic programs
3. Fees for recreational programs
4. Outdoor athletic fields
5. Community recreational facilities
6. Maintenance of City parks
7. Ease of program registration
8. Number of City parks
9. Number of walking/biking trails
10. Swimming pool
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Greenways
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 8:03 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 5

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Number of City parks
5. Maintenance of City parks

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Greenways
4. Parks
5. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Activities for middle schoolers and elementary

Question 15

The views out the windows and natural light with great resources. Looking forward to checking out the 3D printer

Question 16

- Wald Park

Name not available

January 20, 2019, 8:04 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Quality of public library facilities/services
6. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Youth athletic programs
4. Swimming pool
5. Community recreational facilities
6. Maintenance of City parks
7. Adult athletic programs
8. Number of City parks
9. Outdoor athletic fields
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

The staff, Childrens area, and the hiking trail behind it

Question 16

- Wald Park

Name not available

January 20, 2019, 8:04 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Communications with the public
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Fees for recreational programs
5. Number of City parks
6. Maintenance of City parks
7. Ease of program registration
8. Outdoor athletic fields
9. Youth athletic programs
10. Adult recreational programs
11. Fees for athletic programs
12. Adult athletic programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Sidewalk extensions
4. Parks
5. Street reconstruction
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 8:05 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities

Citizen Survey 2019

What are your priorities for 2019?

4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Swimming pool
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Fees for athletic programs
6. Youth athletic programs
7. Fees for recreational programs
8. Maintenance of City parks
9. Community recreational facilities
10. Adult athletic programs
11. Adult recreational programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Parks
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Beautiful layout... great children's section....good location

Question 16

- Sidewalks

Ellen Sheumaker

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 8:06 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Quality of customer service from City employees
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Maintenance of City streets & facilities
7. Quality of City parks & recreation programs/facilities
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Swimming pool
6. Outdoor athletic fields
7. Adult athletic programs
8. Adult recreational programs
9. Youth athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Greenways
5. Parks
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 20, 2019, 8:11 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Citizen Survey 2019

What are your priorities for 2019?

2. Flow of traffic/congestion management

Question 4

1. Youth athletic programs
2. Outdoor athletic fields

Question 5

1. Traffic calming
2. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Other - passport

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 8:12 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Maintenance of City parks
4. Outdoor athletic fields
5. Youth athletic programs
6. Community recreational facilities
7. Adult athletic programs
8. Fees for athletic programs
9. Fees for recreational programs
10. Number of City parks

Citizen Survey 2019

What are your priorities for 2019?

11. Adult recreational programs
12. Ease of program registration

Question 5

1. Parks
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Stormwater system improvements
5. Sidewalk extensions
6. Traffic calming
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 8:13 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Enforcement of City codes & ordinances
4. City stormwater runoff/management plan
5. Maintenance of City streets & facilities
6. Flow of traffic/congestion management
7. Quality of public safety services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Fees for recreational programs
3. Number of walking/biking trails
4. Community recreational facilities
5. Maintenance of City parks
6. Number of City parks
7. Fees for athletic programs

Citizen Survey 2019

What are your priorities for 2019?

8. Outdoor athletic fields
9. Youth athletic programs
10. Adult recreational programs
11. Adult athletic programs
12. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Street reconstruction
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More weekend programs for small children. The Hoover library offers so many more special events. She recently had so much fun at a Mary Poppins event.

Question 15

Convenience

Question 16

- Wald Park

Name not available

January 20, 2019, 8:15 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Communications with the public

Question 4

1. Swimming pool
2. Youth athletic programs
3. Number of walking/biking trails
4. Maintenance of City parks
5. Number of City parks

Question 5

1. Greenways
2. Parks

Citizen Survey 2019

What are your priorities for 2019?

3. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 8:27 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Youth athletic programs
4. Number of City parks
5. Outdoor athletic fields
6. Community recreational facilities
7. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks

Question 6

- Yes

Question 7

- No

Question 8

I feel like all residents should receive something in the mail with the overview

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

The children's department is great!

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 20, 2019, 8:27 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2

Quality of public library facilities and services: 1

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 4

Overall quality of services provided by the City: 1

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Communications with the public
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Quality of public safety services
9. Enforcement of City codes & ordinances

Question 4

1. Ease of program registration
2. Fees for recreational programs
3. Fees for athletic programs
4. Youth athletic programs
5. Outdoor athletic fields
6. Community recreational facilities
7. Swimming pool
8. Number of walking/biking trails
9. Number of City parks
10. Adult recreational programs
11. Adult athletic programs
12. Maintenance of City parks

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Sidewalk extensions
5. Stormwater system improvements
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend Tech program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 20, 2019, 8:34 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 1

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of customer service from City employees
5. Communications with the public

Question 4

1. Number of walking/biking trails

Question 5

1. Stormwater system improvements
2. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 20, 2019, 8:34 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 2
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Quality of public safety services
4. Flow of traffic/congestion management
5. Quality of customer service from City employees
6. City stormwater runoff/management plan
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Youth athletic programs

4. Outdoor athletic fields
5. Swimming pool
6. Number of walking/biking trails
7. Community recreational facilities
8. Ease of program registration
9. Fees for recreational programs
10. Adult recreational programs
11. Fees for athletic programs
12. Adult athletic programs

Question 5

1. Traffic calming
2. Greenways
3. Parks
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Street reconstruction
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 8:42 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of customer service from City employees
3. Communications with the public
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Quality of public library facilities/services
7. City stormwater runoff/management plan
8. Quality of public safety services
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Community recreational facilities

3. Number of walking/biking trails

4. Maintenance of City parks

5. Number of City parks

6. Youth athletic programs

7. Fees for athletic programs

8. Ease of program registration

9. Fees for recreational programs

10. Outdoor athletic fields

11. Adult recreational programs

12. Adult athletic programs

Question 5

1. Parks

2. Greenways

3. Sidewalk extensions

4. Traffic calming

5. Traffic signal replacement/upgrade

6. Street reconstruction

7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Website

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Citizen Survey 2019

What are your priorities for 2019?

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More young child programs. Holiday fun activities. Daily story times, movement classes, music classes

Question 15

Great book selection

Question 16

- Wald Park

Name not available

January 20, 2019, 8:46 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 2

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Communications with the public
5. Quality of public safety services
6. Quality of public library facilities/services
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Number of walking/biking trails
4. Number of City parks
5. Swimming pool
6. Adult recreational programs
7. Adult athletic programs
8. Youth athletic programs
9. Outdoor athletic fields
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Traffic calming
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 8:50 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Makerspace program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 20, 2019, 8:51 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Quality of public library facilities/services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Outdoor athletic fields
4. Maintenance of City parks
5. Number of City parks
6. Youth athletic programs
7. Fees for athletic programs
8. Fees for recreational programs
9. Ease of program registration
10. Number of walking/biking trails
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Stormwater system improvements
6. Parks

7. Greenways

Question 6

- No

Question 7

- No

Question 8

Newsletter

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

They do passports

Question 16

- Wald Park

Name not available

January 20, 2019, 9:02 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of customer service from City employees
7. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Youth athletic programs
3. Outdoor athletic fields
4. Community recreational facilities
5. Maintenance of City parks
6. Number of walking/biking trails
7. Fees for athletic programs
8. Fees for recreational programs
9. Adult recreational programs

Question 5

1. Parks
2. Traffic calming
3. Sidewalk extensions
4. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

Facebook

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 9:05 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Swimming pool
4. Adult recreational programs
5. Community recreational facilities
6. Ease of program registration
7. Maintenance of City parks
8. Adult athletic programs
9. Youth athletic programs
10. Outdoor athletic fields
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Sidewalk extensions
4. Parks
5. Greenways
6. Stormwater system improvements
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services
- Other - Work for Homewood Library.

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 9:07 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Adult recreational programs

Question 5

1. Parks
2. Street reconstruction

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

No response

Question 10

No response

Question 11

- No

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 9:08 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City parks
2. Swimming pool
3. Community recreational facilities
4. Fees for recreational programs
5. Number of City parks
6. Number of walking/biking trails

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Parks
4. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 9:10 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities

Question 4

1. Outdoor athletic fields
2. Youth athletic programs

Question 5

1. Traffic calming
2. Greenways
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Parks
6. Street reconstruction
7. Sidewalk extensions

Question 6

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 20, 2019, 9:10 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Communications with the public
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Flow of traffic/congestion management
9. City stormwater runoff/management plan

Question 4

1. Fees for athletic programs
2. Number of City parks
3. Community recreational facilities
4. Number of walking/biking trails
5. Youth athletic programs
6. Swimming pool
7. Maintenance of City parks
8. Fees for recreational programs
9. Ease of program registration
10. Outdoor athletic fields
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Sidewalk extensions
3. Greenways
4. Traffic calming
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 20, 2019, 9:12 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Communications with the public
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Community recreational facilities
6. Youth athletic programs
7. Adult recreational programs
8. Fees for recreational programs
9. Fees for athletic programs
10. Adult athletic programs
11. Ease of program registration
12. Swimming pool

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Street reconstruction
4. Parks
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - None

Question 14

It's like 15 miles each way . I'll never go to the library if it's that far as it provides no value.

Question 15

Nothing

Question 16

- Liberty Park ball field

Name not available

January 20, 2019, 9:14 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Fees for recreational programs
3. Adult athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Parks
4. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Other - Haven't had the chance as a new resident but very interested

No response

Question 11

- No

Question 5

No response

Question 12

- I have not visited the Library in the Forest

Question 6

- Yes

Question 13

No response

Question 7

- Yes

Question 14

No response

Question 8

No response

Question 15

No response

Question 9

- Yes

Question 16

- Wald Park

Question 10

No response

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 9:17 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 11

- No

Question 12

- In the past 90 days

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

No response

Question 15

Wonderful place to take my children to cultivate their love of reading & books

Question 3

No response

Question 4

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

No response

Name not available

January 20, 2019, 9:17 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

It's aesthetics

Question 16

- Wald Park

Name not available

January 20, 2019, 9:28 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks

Citizen Survey 2019

What are your priorities for 2019?

2. Outdoor athletic fields

No response

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 9:30 PM

Question 6

- Yes

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 7

- Yes

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 8

No response

Question 9

- Yes

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Tech program/event
- Attend an event/meeting

Question 4

1. Outdoor athletic fields
2. Community recreational facilities
3. Youth athletic programs
4. Number of City parks
5. Maintenance of City parks
6. Adult recreational programs
7. Adult athletic programs
8. Fees for recreational programs
9. Fees for athletic programs
10. Swimming pool
11. Number of walking/biking trails

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

12. Ease of program registration

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic calming
4. Street reconstruction
5. Greenways
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Opt-in emails or OTM Journal/Vestavia Voice

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not shown

inside Cahaba Heights

January 20, 2019, 9:33 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 1

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of public library facilities/services
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan
5. Communications with the public

Question 4

1. Number of walking/biking trails

Question 5

1. Traffic signal replacement/upgrade
2. Street reconstruction
3. Sidewalk extensions
4. Parks
5. Greenways
6. Stormwater system improvements

Question 6

- Yes

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 9:36 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Maintenance of City parks

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Stormwater system improvements
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 9:38 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Number of City parks

Question 5

1. Parks

2. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 9:45 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool

Question 5

1. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Bruce Berthon

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 9:47 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services

Question 4

1. Outdoor athletic fields
2. Youth athletic programs

Citizen Survey 2019

What are your priorities for 2019?

- Maintenance of City parks
- Number of walking/biking trails

Question 5

- Parks
- Greenways
- Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Just haven't seen them

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Outdoor events

Question 15

Very nicely built and scenic setting.

Question 16

- Wald Park

Name not available

January 20, 2019, 9:52 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

- Quality of City parks & recreation programs/facilities
- Flow of traffic/congestion management
- Maintenance of City streets & facilities
- Quality of public safety services
- Communications with the public
- City stormwater runoff/management plan
- Enforcement of City codes & ordinances
- Quality of customer service from City employees
- Quality of public library facilities/services

Question 4

- Outdoor athletic fields
- Maintenance of City parks
- Number of walking/biking trails

Question 5

- Traffic signal replacement/upgrade
- Traffic calming
- Parks

Question 6

- No

Question 7

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 9:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

No response

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Greenways

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 3-6 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 9:55 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Flow of traffic/congestion management
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Outdoor athletic fields
3. Swimming pool
4. Number of walking/biking trails
5. Community recreational facilities
6. Fees for athletic programs
7. Ease of program registration
8. Maintenance of City parks
9. Number of City parks
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Street reconstruction
3. Stormwater system improvements
4. Sidewalk extensions
5. Greenways
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Hike on the trails

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 10:00 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Quality of public library facilities/services
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public safety services

Question 4

1. Youth athletic programs
2. Adult recreational programs
3. Swimming pool
4. Fees for recreational programs
5. Community recreational facilities
6. Outdoor athletic fields
7. Maintenance of City parks
8. Fees for athletic programs
9. Number of walking/biking trails
10. Adult athletic programs
11. Number of City parks
12. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Street reconstruction
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 10:01 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Communications with the public
6. Enforcement of City codes & ordinances

7. Quality of City parks & recreation programs/facilities

8. Quality of customer service from City employees

9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Outdoor athletic fields
3. Community recreational facilities
4. Youth athletic programs
5. Swimming pool
6. Adult athletic programs
7. Ease of program registration
8. Number of City parks
9. Adult recreational programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Parks
6. Sidewalk extensions
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Weekend elementary school age programs

Question 15

Location

Question 16

- Community Building

Name not available

January 20, 2019, 10:05 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks

2. Number of City parks

3. Number of walking/biking trails

Question 5

1. Stormwater system improvements
2. Parks
3. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

Should be a way for the city to provide updates directly via email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Name not available

January 20, 2019, 10:09 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Quality of customer service from City employees
3. Communications with the public
4. Flow of traffic/congestion management
5. Maintenance of City streets & facilities
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Outdoor athletic fields
4. Maintenance of City parks
5. Ease of program registration
6. Community recreational facilities
7. Fees for recreational programs
8. Youth athletic programs
9. Fees for athletic programs
10. Adult recreational programs
11. Adult athletic programs
12. Number of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Stormwater system improvements
6. Traffic calming
7. Parks

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 20, 2019, 10:10 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Number of walking/biking trails

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Parks
4. Sidewalk extensions
5. Street reconstruction
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 10:14 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Adult recreational programs

Question 5

1. Traffic signal replacement/upgrade
2. Sidewalk extensions
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 20, 2019, 10:15 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of public library facilities/services

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Number of City parks
2. Number of walking/biking trails
3. Fees for athletic programs
4. Ease of program registration
5. Community recreational facilities
6. Maintenance of City parks
7. Fees for recreational programs
8. Adult recreational programs
9. Outdoor athletic fields
10. Youth athletic programs
11. Adult athletic programs
12. Swimming pool

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Street reconstruction
4. Parks
5. Sidewalk extensions
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

An email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 10:15 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of public safety services

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- Yes

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

Architecture and interior aesthetics

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 20, 2019, 10:26 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Communications with the public
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of walking/biking trails

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic calming
4. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- New Merkel House

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 10:35 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

Question 4

1. Outdoor athletic fields

Question 5

1. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 10:42 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Youth athletic programs
4. Outdoor athletic fields
5. Maintenance of City parks
6. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Charles Jones

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 10:51 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Communications with the public
4. Flow of traffic/congestion management
5. Quality of customer service from City employees

Question 4

No response

Question 5

1. Sidewalk extensions
2. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Other - Use online references

Question 11

- No

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 10:59 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Number of City parks

Question 5

1. Traffic calming
2. Stormwater system improvements

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 20, 2019, 11:00 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of public library facilities/services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Number of City parks
3. Community recreational facilities
4. Maintenance of City parks
5. Number of walking/biking trails

Question 5

1. Parks
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Carrie Kreps

inside Area West of Rocky Ridge

January 20, 2019, 11:01 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities

2. Flow of traffic/congestion management

3. Quality of public safety services

4. Communications with the public

5. Enforcement of City codes & ordinances

6. City stormwater runoff/management plan

7. Quality of customer service from City employees

8. Quality of public library facilities/services

9. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities

2. Swimming pool

3. Number of City parks

4. Number of walking/biking trails

5. Maintenance of City parks

6. Youth athletic programs

7. Ease of program registration

8. Outdoor athletic fields

9. Fees for athletic programs

10. Fees for recreational programs

11. Adult recreational programs

12. Adult athletic programs

Question 5

1. Traffic calming

2. Sidewalk extensions

3. Stormwater system improvements

4. Greenways

5. Street reconstruction

6. Parks

7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 11:03 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field
-

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge
January 20, 2019, 11:13 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Youth athletic programs
4. Fees for athletic programs
5. Ease of program registration
6. Community recreational facilities

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Greenways
5. Sidewalk extensions
6. Parks
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

Email newsletter

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

The children's department is amazing!

Question 16

- Wald Park

Name not available

January 20, 2019, 11:17 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public safety services
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Number of walking/biking trails
5. Outdoor athletic fields
6. Youth athletic programs
7. Fees for recreational programs
8. Fees for athletic programs
9. Number of City parks
10. Ease of program registration

Question 5

1. Traffic signal replacement/upgrade
2. Sidewalk extensions
3. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

More concerts like similar programs in Birmingham

Question 15

A wonderful children's department

Question 16

- Wald Park

Name not available

January 20, 2019, 11:20 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

No response

Question 5

1. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

By email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Architecture

Question 16

- Sidewalks

Name not available

January 20, 2019, 11:26 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Communications with the public
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Swimming pool
3. Youth athletic programs
4. Outdoor athletic fields
5. Number of City parks
6. Maintenance of City parks
7. Ease of program registration
8. Adult athletic programs

Citizen Survey 2019

What are your priorities for 2019?

9. Adult recreational programs
10. Number of walking/biking trails
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Parks
4. Traffic calming
5. Stormwater system improvements
6. Street reconstruction
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 11:29 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Madonna Nichols

inside Area West of Rocky Ridge

January 20, 2019, 11:36 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of public library facilities/services
5. City stormwater runoff/management plan
6. Quality of public safety services
7. Quality of customer service from City employees
8. Flow of traffic/congestion management
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Swimming pool
3. Adult recreational programs
4. Youth athletic programs
5. Adult athletic programs
6. Number of walking/biking trails
7. Ease of program registration
8. Maintenance of City parks
9. Number of City parks
10. Outdoor athletic fields
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend Tech program/event
- Attend an event/meeting

Question 14

More programming for young children - toddler programs only twice/month

Question 15

The physical faculty.

Question 16

- Wald Park

Sandra Daniels

inside Area East of Rocky Ridge/Altadena Area
January 20, 2019, 11:46 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event

Citizen Survey 2019

What are your priorities for 2019?

- Attend Tech program/event
- Attend an event/meeting

Question 14

No response

Question 15

The open feeling to nature with so much light surrounded by trees and paths is my favorite thing about our library but the friendly and helpful staff really makes it enjoyable too.

Question 16

- Sidewalks

Name not available

January 20, 2019, 11:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Quality of customer service from City employees
5. Communications with the public
6. Maintenance of City streets & facilities
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Flow of traffic/congestion management

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Community recreational facilities
4. Swimming pool
5. Youth athletic programs
6. Outdoor athletic fields
7. Maintenance of City parks
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Other - Study room

Question 14

More communication of children's events

Question 15

No response

Question 16

- Wald Park

Name not available

January 20, 2019, 11:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Communications with the public
3. Quality of customer service from City employees
4. Quality of City parks & recreation programs/facilities
5. Maintenance of City streets & facilities
6. Quality of public library facilities/services
7. Flow of traffic/congestion management
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Swimming pool
4. Community recreational facilities
5. Outdoor athletic fields
6. Number of walking/biking trails
7. Youth athletic programs
8. Fees for athletic programs
9. Adult recreational programs
10. Ease of program registration
11. Adult athletic programs
12. Fees for recreational programs

Question 5

1. Parks
2. Street reconstruction
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Greenways
7. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 20, 2019, 11:54 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 1

Overall quality of services provided by the City: 1

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan

Question 4

1. Adult athletic programs

Question 5

1. Stormwater system improvements

2. Sidewalk extensions
3. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

It has books

Question 16

- Wald Park

Name not available

January 20, 2019, 11:55 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- No

Question 10

No response

Question 11

No response

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 21, 2019, 12:28 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of public safety services
7. Quality of public library facilities/services
8. Quality of customer service from City employees

Citizen Survey 2019

What are your priorities for 2019?

9. Enforcement of City codes & ordinances

• No

Question 4

1. Community recreational facilities
2. Adult athletic programs
3. Swimming pool
4. Adult recreational programs
5. Number of walking/biking trails
6. Youth athletic programs
7. Fees for athletic programs
8. Fees for recreational programs
9. Maintenance of City parks
10. Outdoor athletic fields
11. Ease of program registration
12. Number of City parks

Question 12

• In the past 90 days

Question 13

• Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

• Wald Park

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks
4. Greenways
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Name not available

January 21, 2019, 12:29 AM

Question 6

• Yes

Question 7

• Yes

Question 8

No response

Question 9

• Yes

Question 10

No response

Question 11

Question 1

• South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances
6. Quality of City parks & recreation programs/facilities
7. Quality of customer service from City employees

Citizen Survey 2019

What are your priorities for 2019?

8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Fees for recreational programs
3. Ease of program registration
4. Fees for athletic programs
5. Number of walking/biking trails
6. Community recreational facilities
7. Maintenance of City parks
8. Number of City parks
9. Adult recreational programs
10. Adult athletic programs
11. Youth athletic programs
12. Outdoor athletic fields

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Other - Meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 12:44 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities

Question 4

1. Maintenance of City parks

Citizen Survey 2019

What are your priorities for 2019?

2. Outdoor athletic fields
3. Community recreational facilities

Question 5

1. Traffic signal replacement/upgrade
2. Stormwater system improvements
3. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 1:13 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Adult recreational programs
3. Maintenance of City parks

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 4:15 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5

Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

No response

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Greenways
6. Sidewalk extensions
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Do not need services

Question 11

- No

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 21, 2019, 4:39 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities

5. Enforcement of City codes & ordinances

6. Communications with the public

7. Quality of public library facilities/services

8. Quality of public safety services

9. Quality of customer service from City employees

Question 4

1. Outdoor athletic fields

2. Community recreational facilities

3. Youth athletic programs

4. Maintenance of City parks

5. Number of City parks

6. Number of walking/biking trails

7. Fees for recreational programs

8. Fees for athletic programs

9. Adult athletic programs

10. Swimming pool

11. Ease of program registration

12. Adult recreational programs

Question 5

1. Traffic signal replacement/upgrade

2. Traffic calming

3. Greenways

4. Parks

5. Sidewalk extensions

6. Stormwater system improvements

7. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

Push messages

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More events in general

Question 15

Staff

Question 16

- Wald Park

Name not available

January 21, 2019, 5:13 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 3
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services

3. Flow of traffic/congestion management

Question 4

1. Number of City parks
2. Swimming pool
3. Number of walking/biking trails

Question 5

1. Greenways
2. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Hoover is better

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Bigger, more kid activities

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 6:24 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. City stormwater runoff/management plan
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Maintenance of City parks
4. Youth athletic programs
5. Outdoor athletic fields
6. Number of walking/biking trails
7. Fees for recreational programs
8. Fees for athletic programs
9. Adult recreational programs
10. Number of City parks
11. Ease of program registration

12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 6:24 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Adult athletic programs
4. Community recreational facilities
5. Fees for athletic programs

Question 5

1. Greenways
2. Traffic calming

3. Sidewalk extensions
4. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 6:31 AM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Quality of City parks & recreation programs/facilities
4. Quality of public safety services
5. Flow of traffic/congestion management
6. Communications with the public
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Swimming pool
4. Maintenance of City parks
5. Number of City parks
6. Adult recreational programs
7. Number of walking/biking trails
8. Adult athletic programs
9. Youth athletic programs
10. Fees for athletic programs
11. Ease of program registration
12. Fees for recreational programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Parks
4. Sidewalk extensions

5. Greenways
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

Location, architecture, books! We love our library and are so proud of it.

Question 16

- Wald Park

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Area West of Rocky Ridge
January 21, 2019, 6:35 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of public library facilities/services
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Wonderful facility, great children's Program and play area

Question 16

- Wald Park

Name not available

January 21, 2019, 6:36 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. City stormwater runoff/management plan
2. Communications with the public
3. Quality of City parks & recreation programs/facilities
4. Quality of customer service from City employees
5. Maintenance of City streets & facilities
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Quality of public safety services
9. Flow of traffic/congestion management

Question 4

1. Adult athletic programs
2. Number of walking/biking trails
3. Maintenance of City parks
4. Fees for athletic programs
5. Ease of program registration
6. Fees for recreational programs
7. Number of City parks
8. Swimming pool
9. Adult recreational programs
10. Youth athletic programs

Question 5

1. Stormwater system improvements
2. Greenways
3. Sidewalk extensions
4. Street reconstruction
5. Traffic calming
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Adult program/event
- Other - other

Question 14

na

Question 15

na

Question 16

- Wald Park

Lael Boyd

inside Area West of Rocky Ridge

January 21, 2019, 6:57 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities

Question 4

1. Maintenance of City parks
2. Youth athletic programs

Question 5

1. Street reconstruction
2. Parks

Question 6

- No

Question 7

- No

Question 8

All of the above. One mechanism isn't enough, but if you have it on a website and social media it should be easier to find. Right now I can hardly find the trash schedule on any of these, much less what's happening in my city with respect to any of these topics.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event

Question 14

They do an nice. More of the same events, but maybe a few more books for teens.

I miss having a coffee bar in it (still).

Question 15

The space is incredible and it really has quite a few options for events.

Question 16

- Sidewalks

sidney shah

inside Area West of Rocky Ridge

January 21, 2019, 6:58 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks
5. Swimming pool
6. Adult athletic programs
7. Youth athletic programs
8. Adult recreational programs
9. Fees for recreational programs
10. Fees for athletic programs
11. Ease of program registration
12. Number of walking/biking trails

Question 5

1. Parks
2. Traffic calming
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Sidewalk extensions
7. Greenways

Question 6

- No

Question 7

- No

Question 8

in the daily city email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

have more programs! for all ages.

Question 15

staff...so much that i donated a "leaf"

Question 16

- Wald Park

Jim Pattillo

inside Area West of Rocky Ridge

January 21, 2019, 7:01 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Youth athletic programs
2. Outdoor athletic fields
3. Number of City parks
4. Number of walking/biking trails
5. Maintenance of City parks
6. Swimming pool
7. Ease of program registration
8. Community recreational facilities
9. Adult recreational programs
10. Adult athletic programs
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Parks
2. Street reconstruction
3. Greenways
4. Sidewalk extensions
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

All of the above. The depth and destabilize of information needs to be improved.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 7:04 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. City stormwater runoff/management plan

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Swimming pool
4. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

5. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Traffic calming

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 7:04 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan

Question 4

1. Number of City parks
2. Adult athletic programs
3. Maintenance of City parks

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Greenways

Question 6

- No

Question 7

No response

Question 8

Broadcast email

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 7:05 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities

5. Quality of public safety services

6. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Community recreational facilities
4. Number of walking/biking trails
5. Youth athletic programs
6. Number of City parks
7. Outdoor athletic fields

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Stormwater system improvements
4. Parks
5. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Jennifer Ueltschey

inside Area West of Rocky Ridge

January 21, 2019, 7:18 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

1. Swimming pool
2. Outdoor athletic fields

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 21, 2019, 7:20 AM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Quality of public safety services
8. Maintenance of City streets & facilities
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Swimming pool
4. Adult recreational programs
5. Community recreational facilities
6. Adult athletic programs
7. Maintenance of City parks
8. Youth athletic programs
9. Fees for recreational programs
10. Fees for athletic programs
11. Outdoor athletic fields
12. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Traffic calming

6. Sidewalk extensions
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 7:22 AM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Communications with the public

Question 4

1. Number of walking/biking trails
2. Youth athletic programs
3. Community recreational facilities
4. Number of City parks

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 21, 2019, 7:30 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 1
Quality of City streets: 2
Overall quality of services provided by the City: 2

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Quality of public safety services
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Community recreational facilities
4. Number of walking/biking trails
5. Ease of program registration
6. Swimming pool
7. Fees for athletic programs
8. Fees for recreational programs
9. Adult athletic programs
10. Outdoor athletic fields
11. Youth athletic programs
12. Adult recreational programs

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Stormwater system improvements
4. Parks
5. Street reconstruction
6. Sidewalk extensions
7. Greenways

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Children's department

Question 16

- Community Building

Name not available

January 21, 2019, 7:31 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 21, 2019, 7:36 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

1. Adult recreational programs
2. Adult athletic programs
3. Youth athletic programs
4. Ease of program registration
5. Community recreational facilities
6. Number of City parks
7. Fees for athletic programs
8. Outdoor athletic fields
9. Fees for recreational programs
10. Maintenance of City parks
11. Number of walking/biking trails
12. Swimming pool

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Traffic calming
2. Parks
3. Sidewalk extensions
4. Greenways
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Social Media

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Other - Passport renewal

Question 14

Access to building codes and applications

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 21, 2019, 7:46 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 7:50 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Communications with the public

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Swimming pool
4. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic calming
5. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Email - I didn't receive anything about it.

Text option - Include small amount of information and add a link for more

Vestavia App?

Question 9

- No

Question 10

- Other - The Hoover Library offers more. Although the Vestavia library is in a convenient location, I drive an extra 15 minutes to go to the Hoover one. I think the Vestavia library is fine, but I want more.

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event
- Other - Study Room

Question 14

Food - I do not think the vending machine is enough. We need to open another cafe.

Tables - Everytime I want to study, all the tables are taken and study rooms.

Quiet Study Area - similar to Hoover Library's with the long table, space dividers, and plugs to charge devices

Coffee - self explanatory

Hours - PLEASEEE extend the library hours. I want to study past 8pm. An extension to 9pm would make me happy, but 10PM would be fantastic.

Question 15

I think it's very nice and modernized. I love the exercise machines and the study rooms.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 7:52 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Communications with the public
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Adult recreational programs
4. Maintenance of City parks
5. Community recreational facilities
6. Swimming pool
7. Youth athletic programs
8. Outdoor athletic fields
9. Fees for recreational programs
10. Fees for athletic programs
11. Ease of program registration
12. Adult athletic programs

Question 5

1. Traffic calming
2. Street reconstruction
3. Parks
4. Greenways
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event

Question 14

No response

Question 15

It is convenient to get to, and in a beautiful setting.

Question 16

- Community Building

Name not shown

inside Liberty Park

January 21, 2019, 7:53 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Outdoor athletic fields
5. Youth athletic programs
6. Adult athletic programs
7. Adult recreational programs
8. Maintenance of City parks
9. Fees for athletic programs
10. Ease of program registration
11. Number of City parks
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Stormwater system improvements
5. Traffic calming
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Emails

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 7:55 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool

Question 5

1. Traffic signal replacement/upgrade
2. Parks
3. Traffic calming

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

Citizen Survey 2019

What are your priorities for 2019?

January 21, 2019, 7:56 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Adult recreational programs
4. Outdoor athletic fields
5. Youth athletic programs
6. Community recreational facilities
7. Number of City parks
8. Adult athletic programs
9. Swimming pool
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Traffic signal replacement/upgrade
2. Greenways

3. Parks
4. Traffic calming
5. Stormwater system improvements
6. Street reconstruction
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event
- Attend an event/meeting
- Other - I donate and deliver seed for the bird feeders that I donated to the library...

Question 14

No response

Question 15

I love the openness of the library - i do, however, miss the cafe that was once in the library...

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Community Building

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 7:59 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities

Question 4

1. Maintenance of City parks

Question 5

1. Parks
2. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

There was not a place to voice specific wants for the parks on this survey so I am doing that here. My kids love the splash pad in Liberty Park, however it is 20 min from our house near VHEE, so we do not get to go often. I would love if there could be a splash pad worked into the new Wald Park update, or somewhere more centrally located, even if it was a

smaller splash pad than the one in Liberty Park.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

Children's story times

Question 16

- Wald Park

Name not available

January 21, 2019, 8:07 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Swimming pool
3. Number of walking/biking trails
4. Maintenance of City parks
5. Fees for recreational programs
6. Outdoor athletic fields
7. Ease of program registration
8. Youth athletic programs
9. Adult athletic programs
10. Number of City parks
11. Fees for athletic programs
12. Adult recreational programs

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Sidewalk extensions
4. Greenways
5. Parks
6. Street reconstruction
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Stay open during holidays that schools are closed

Question 15

Well maintained

Question 16

- Wald Park

Name not available

January 21, 2019, 8:08 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Flow of traffic/congestion management
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Swimming pool
5. Community recreational facilities
6. Youth athletic programs
7. Outdoor athletic fields
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Street reconstruction
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 21, 2019, 8:19 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Flow of traffic/congestion management
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Number of walking/biking trails
3. Maintenance of City parks
4. Youth athletic programs
5. Fees for recreational programs
6. Number of City parks
7. Community recreational facilities
8. Fees for athletic programs
9. Ease of program registration
10. Adult recreational programs
11. Adult athletic programs
12. Swimming pool

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks
4. Greenways
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 8:20 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Quality of customer service from City employees
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Community recreational facilities
4. Number of walking/biking trails
5. Swimming pool
6. Maintenance of City parks
7. Number of City parks
8. Fees for athletic programs
9. Fees for recreational programs
10. Adult athletic programs
11. Adult recreational programs
12. Ease of program registration

Question 5

1. Traffic calming
2. Greenways
3. Sidewalk extensions
4. Stormwater system improvements
5. Parks
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

The staff

Question 16

- Cahaba Heights ball fields

Name not available

January 21, 2019, 8:23 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Quality of public library facilities/services
6. Quality of customer service from City employees
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of public safety services

Question 4

1. Number of walking/biking trails
2. Youth athletic programs
3. Swimming pool
4. Community recreational facilities
5. Maintenance of City parks
6. Adult recreational programs
7. Outdoor athletic fields
8. Number of City parks
9. Ease of program registration
10. Fees for recreational programs
11. Fees for athletic programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Street reconstruction
5. Parks
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Tom Worley

inside Area East of Rocky Ridge/Altadena Area

January 21, 2019, 8:23 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. City stormwater runoff/management plan
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Youth athletic programs
3. Maintenance of City parks
4. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Websites

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 8:36 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Quality of public library facilities/services
7. City stormwater runoff/management plan
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Youth athletic programs

Citizen Survey 2019

What are your priorities for 2019?

3. Number of City parks
4. Maintenance of City parks
5. Adult recreational programs
6. Outdoor athletic fields
7. Swimming pool
8. Adult athletic programs
9. Ease of program registration
10. Fees for recreational programs
11. Fees for athletic programs
12. Community recreational facilities

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Traffic calming
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Group email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event

Question 14

No others

Question 15

Book selection

Question 16

- Sidewalks

Name not available

January 21, 2019, 8:42 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Communications with the public
6. Quality of customer service from City employees
7. Quality of public safety services
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Number of walking/biking trails
2. Number of City parks
3. Community recreational facilities
4. Outdoor athletic fields
5. Maintenance of City parks
6. Youth athletic programs
7. Fees for recreational programs
8. Ease of program registration
9. Adult recreational programs
10. Fees for athletic programs
11. Swimming pool
12. Adult athletic programs

Question 5

1. Traffic calming
2. Parks
3. Greenways
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

It is beautiful!

Question 16

- Sidewalks

Name not available

January 21, 2019, 8:45 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

Question 4

1. Maintenance of City parks

Question 5

1. Sidewalk extensions

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Tech program/event

Question 14

No response

Question 15

Offers tech help in ever-changing tech world.

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 8:48 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Quality of customer service from City employees
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Number of City parks
4. Community recreational facilities
5. Outdoor athletic fields
6. Ease of program registration
7. Swimming pool
8. Number of walking/biking trails
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Parks
5. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

- 6. Greenways
- 7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

William Stevens

inside Area West of Rocky Ridge

January 21, 2019, 8:51 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of customer service from City employees
4. Flow of traffic/congestion management
5. Quality of public safety services
6. Communications with the public
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Youth athletic programs
5. Maintenance of City parks
6. Number of City parks
7. Swimming pool
8. Ease of program registration
9. Fees for recreational programs
10. Adult recreational programs
11. Adult athletic programs
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Parks
3. Greenways
4. Traffic calming
5. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

6. Traffic signal replacement/upgrade

7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 8:54 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of public safety services
5. Quality of customer service from City employees
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Fees for recreational programs
3. Fees for athletic programs
4. Adult recreational programs
5. Youth athletic programs
6. Maintenance of City parks
7. Number of City parks
8. Ease of program registration
9. Number of walking/biking trails
10. Community recreational facilities
11. Adult athletic programs
12. Outdoor athletic fields

Question 5

1. Street reconstruction
2. Traffic calming
3. Stormwater system improvements
4. Traffic signal replacement/upgrade

Citizen Survey 2019

What are your priorities for 2019?

- 5. Sidewalk extensions
- 6. Parks
- 7. Greenways

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 8:54 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

Passport service

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 8:58 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Quality of public library facilities/services

7. Quality of customer service from City employees

8. City stormwater runoff/management plan

9. Communications with the public

Question 4

1. Swimming pool

2. Maintenance of City parks

3. Number of walking/biking trails

4. Community recreational facilities

5. Youth athletic programs

6. Ease of program registration

7. Outdoor athletic fields

Question 5

1. Sidewalk extensions

2. Street reconstruction

3. Traffic signal replacement/upgrade

4. Parks

5. Greenways

6. Traffic calming

7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 9:00 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 1
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 2

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of customer service from City employees
4. Communications with the public
5. Quality of City parks & recreation programs/facilities
6. Flow of traffic/congestion management
7. Quality of public library facilities/services

8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Adult athletic programs
2. Swimming pool
3. Youth athletic programs
4. Outdoor athletic fields
5. Adult recreational programs
6. Maintenance of City parks

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Greenways
4. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 21, 2019, 9:02 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

1. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 9:08 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Communications with the public

Question 4

1. Number of walking/biking trails

Question 5

1. Stormwater system improvements
2. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 21, 2019, 9:11 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of customer service from City employees
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Quality of public safety services
6. Communications with the public
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Youth athletic programs
3. Ease of program registration
4. Community recreational facilities
5. Swimming pool
6. Maintenance of City parks
7. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

8. Fees for recreational programs
9. Number of City parks
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Greenways
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 9:12 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Flow of traffic/congestion management
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Number of City parks
4. Community recreational facilities
5. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

6. Adult athletic programs
7. Youth athletic programs
8. Fees for recreational programs
9. Fees for athletic programs
10. Outdoor athletic fields
11. Swimming pool
12. Ease of program registration

Question 5

1. Street reconstruction
2. Parks
3. Greenways
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 21, 2019, 9:13 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Maintenance of City parks
4. Youth athletic programs

Citizen Survey 2019

What are your priorities for 2019?

5. Outdoor athletic fields
6. Fees for recreational programs
7. Fees for athletic programs
8. Swimming pool
9. Number of City parks
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 9:14 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

No response

Question 8

Citizen Survey 2019

What are your priorities for 2019?

Vestavia Voice

Question 9

- No

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 21, 2019, 9:15 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Quality of public safety services
4. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 9:20 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. City stormwater runoff/management plan
6. Maintenance of City streets & facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Outdoor athletic fields
4. Community recreational facilities

5. Swimming pool
6. Number of walking/biking trails
7. Number of City parks
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Street reconstruction
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Vestavia voice, social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

Variety of children's programs

Question 16

- Wald Park

Name not available

January 21, 2019, 9:21 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks
4. Swimming pool

Question 5

1. Stormwater system improvements
2. Parks
3. Street reconstruction
4. Sidewalk extensions
5. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

It is very nice to be able to return books via the drop box at the Liberty Park fire department.

Question 16

- Liberty Park ball field

Name not available

January 21, 2019, 9:24 AM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances
4. Quality of public safety services

Question 4

1. Swimming pool
2. Youth athletic programs
3. Number of walking/biking trails
4. Number of City parks
5. Community recreational facilities

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Parks
4. Greenways
5. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Facebook

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 9:26 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Enforcement of City codes & ordinances
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Communications with the public
6. Quality of City parks & recreation programs/facilities
7. Flow of traffic/congestion management
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Adult recreational programs
2. Adult athletic programs
3. Number of walking/biking trails
4. Fees for recreational programs
5. Fees for athletic programs
6. Community recreational facilities
7. Number of City parks
8. Ease of program registration
9. Outdoor athletic fields
10. Maintenance of City parks
11. Youth athletic programs
12. Swimming pool

Question 5

1. Street reconstruction
2. Traffic calming
3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Greenways
6. Parks
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Tech program/event
- Attend an event/meeting

Question 14

everything I need is there.

Question 15

location

Question 16

- Wald Park

Name not available

January 21, 2019, 9:27 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. Communications with the public

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Community recreational facilities
4. Outdoor athletic fields

Question 5

1. Parks
2. Greenways

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 9:37 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Swimming pool
3. Community recreational facilities
4. Number of walking/biking trails

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Parks
2. Sidewalk extensions
3. Traffic calming
4. Stormwater system improvements
5. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 9:50 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of public library facilities/services
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Flow of traffic/congestion management
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

No response

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Greenways
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Expand bookshop for old books and keep it open for the entire library hours.

Question 15

Location.

Question 16

- Wald Park

Name not available

January 21, 2019, 10:17 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public library facilities/services
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Ease of program registration
4. Adult recreational programs
5. Fees for athletic programs
6. Community recreational facilities
7. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Greenways
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

I think they are doing a great job being creative and trying to utilize space and meet the needs of the community ie the Makerspace

Question 15

My kids love to study there during exams. I love the design and view in the trees.

Question 16

- Sidewalks

Name not available

January 21, 2019, 10:23 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Maintenance of City streets & facilities
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Fees for recreational programs
3. Adult recreational programs
4. Fees for athletic programs
5. Number of walking/biking trails
6. Number of City parks
7. Ease of program registration
8. Youth athletic programs
9. Adult athletic programs
10. Community recreational facilities
11. Maintenance of City parks
12. Outdoor athletic fields

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Parks
6. Greenways
7. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 10:23 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Community recreational facilities
4. Number of walking/biking trails
5. Swimming pool

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic calming
5. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Rooms (ie Treehouse) should be open as a reading nook. It would allow sunshine and reading at the same time. I often see it closed to the public after school.

Question 15

That it is in Vestavia Proper surrounded by schools and utilized by our community.

Question 16

- Wald Park

Name not available

January 21, 2019, 10:27 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of public library facilities/services
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Flow of traffic/congestion management
8. Quality of customer service from City employees

9. Communications with the public

Question 4

1. Swimming pool
2. Fees for recreational programs
3. Number of walking/biking trails
4. Number of City parks
5. Ease of program registration
6. Outdoor athletic fields
7. Maintenance of City parks
8. Community recreational facilities
9. Adult recreational programs
10. Adult athletic programs
11. Youth athletic programs
12. Fees for athletic programs

Question 5

1. Parks
2. Street reconstruction
3. Stormwater system improvements
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Greenways
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 10:37 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public library facilities/services
3. Quality of public safety services
4. Quality of customer service from City employees
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of City parks & recreation programs/facilities

9. Flow of traffic/congestion management

Question 4

No response

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Street reconstruction
4. Parks
5. Traffic signal replacement/upgrade
6. Greenways
7. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

No response

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event
- Other - I love the library and the staff.

Citizen Survey 2019

What are your priorities for 2019?

Question 14

It is a wonderful library.

Question 15

Bright and clean. I use the library at least once a week.

Question 16

- Community Building

Leslie Poe

inside Area West of Rocky Ridge
January 21, 2019, 10:39 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Communications with the public
3. Quality of City parks & recreation programs/facilities
4. Quality of customer service from City employees
5. City stormwater runoff/management plan
6. Maintenance of City streets & facilities
7. Flow of traffic/congestion management
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Swimming pool
3. Community recreational facilities
4. Outdoor athletic fields

5. Fees for recreational programs
6. Maintenance of City parks
7. Adult athletic programs
8. Number of walking/biking trails
9. Fees for athletic programs
10. Ease of program registration
11. Adult recreational programs
12. Number of City parks

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Parks
4. Traffic calming
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only

Citizen Survey 2019

What are your priorities for 2019?

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Staff is great. Very serene environment

Question 16

- Wald Park

Name not available

January 21, 2019, 10:43 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. City stormwater runoff/management plan
5. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Number of walking/biking trails
4. Community recreational facilities
5. Outdoor athletic fields

6. Fees for athletic programs
7. Fees for recreational programs
8. Number of City parks
9. Adult recreational programs
10. Youth athletic programs
11. Ease of program registration
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Traffic calming
5. Stormwater system improvements
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 10:43 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public library facilities/services
4. City stormwater runoff/management plan
5. Quality of public safety services
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Swimming pool

6. Youth athletic programs
7. Outdoor athletic fields
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements
4. Parks
5. Traffic calming
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Citizen Survey 2019

What are your priorities for 2019?

- Attend an event/meeting

Question 14

Better summer programs for kids that are at night. Most of the programs are during the day and inconvenient for parents that work

Question 15

Very nice facilities

Question 16

- Wald Park

Name not available

January 21, 2019, 10:49 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Stormwater system improvements

4. Parks

Question 6

- No

Question 7

- No

Question 8

Vestavia voice, Facebook

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - I tutor students there.

Question 14

I know that it is not a priority of our library to offer spaces for tutoring. Here is the problem though. Our school won't let us tutor there because it is an ethics violation. Ridiculous. We need a community place where we can go to tutor and the library is our only option. Could you set up tables in the meeting room from 3-6? Something to support our efforts to meet students and work together. There are just not enough tables. It is a real problem.

Question 15

No response

Question 16

- Community Building

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 21, 2019, 10:52 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of customer service from City employees
4. City stormwater runoff/management plan
5. Communications with the public
6. Quality of public safety services
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails

Question 5

1. Traffic calming
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 10:55 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 11:06 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management

Question 4

1. Outdoor athletic fields
2. Youth athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 11:10 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Communications with the public
5. Flow of traffic/congestion management
6. Quality of public safety services
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Outdoor athletic fields
3. Community recreational facilities
4. Number of walking/biking trails
5. Adult recreational programs
6. Number of City parks
7. Maintenance of City parks
8. Ease of program registration
9. Fees for recreational programs
10. Fees for athletic programs
11. Swimming pool
12. Adult athletic programs

Question 5

1. Parks
2. Stormwater system improvements
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Sidewalk extensions
7. Greenways

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

A quarterly mailing would help.

Question 9

- No

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 11:16 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 1
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Enforcement of City codes & ordinances

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 11:20 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Communications with the public
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. Quality of City parks & recreation programs/facilities
9. City stormwater runoff/management plan

Question 4

No response

Question 5

1. Traffic calming
2. Street reconstruction

3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Greenways
6. Parks
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

opt-in email notices

Question 9

- Yes

Question 10

No response

Question 11

No response

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Tech program/event

Question 14

announcements of classes offered? Haven't seen any lately.

Question 15

Beautiful architecture and setting. Ease of access from Highway 31. Adequate services that meet my needs.

Question 16

- Cahaba Heights ball fields
-

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge
January 21, 2019, 11:20 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of customer service from City employees
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Fees for athletic programs
3. Outdoor athletic fields
4. Maintenance of City parks
5. Fees for recreational programs
6. Adult recreational programs
7. Adult athletic programs
8. Number of City parks
9. Number of walking/biking trails
10. Community recreational facilities
11. Ease of program registration
12. Swimming pool

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Cahaba Heights

January 21, 2019, 11:21 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Quality of public safety services
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Adult recreational programs
4. Community recreational facilities
5. Adult athletic programs
6. Fees for recreational programs
7. Number of City parks
8. Youth athletic programs
9. Swimming pool
10. Fees for athletic programs
11. Outdoor athletic fields
12. Ease of program registration

Question 5

1. Stormwater system improvements

2. Sidewalk extensions
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- No

Question 8

Social media, personal email subscriptions.

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - none

Question 14

N/A

Question 15

N/A

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 21, 2019, 11:21 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 1
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Swimming pool
4. Number of City parks
5. Community recreational facilities
6. Adult athletic programs
7. Number of walking/biking trails
8. Maintenance of City parks
9. Adult recreational programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Parks

2. Street reconstruction
3. Traffic calming
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Greenways
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Materials I want/need are not available
- Other - Employee berated my son two years ago-Hoover library is welcoming

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

They have plenty of offerings but it is not a comfortable or welcoming place. The aesthetics are nice, but we have had three bad experiences there.

Question 15

Nothing

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not available

January 21, 2019, 11:38 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of public library facilities/services
3. Enforcement of City codes & ordinances
4. City stormwater runoff/management plan
5. Maintenance of City streets & facilities
6. Communications with the public
7. Flow of traffic/congestion management
8. Quality of City parks & recreation programs/facilities
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Community recreational facilities
4. Swimming pool
5. Adult athletic programs
6. Fees for recreational programs
7. Maintenance of City parks
8. Ease of program registration

Question 5

1. Stormwater system improvements

2. Parks
3. Greenways
4. Sidewalk extensions
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not available

January 21, 2019, 11:51 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public safety services
6. Communications with the public
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Youth athletic programs
5. Swimming pool
6. Ease of program registration
7. Community recreational facilities
8. Maintenance of City parks
9. Fees for recreational programs
10. Fees for athletic programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Stormwater system improvements
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 21, 2019, 12:05 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Enforcement of City codes & ordinances
2. Quality of public safety services

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 21, 2019, 12:08 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

3. Number of City parks
4. Swimming pool

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways
4. Parks
5. Stormwater system improvements
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Other - Study/work space

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 12:14 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Quality of public library facilities/services
5. Quality of public safety services
6. Communications with the public
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Youth athletic programs
2. Outdoor athletic fields
3. Number of walking/biking trails
4. Community recreational facilities
5. Number of City parks
6. Swimming pool
7. Fees for recreational programs
8. Fees for athletic programs
9. Maintenance of City parks

Citizen Survey 2019

What are your priorities for 2019?

10. Ease of program registration
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Parks
5. Greenways
6. Street reconstruction
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

inside Cahaba Heights

January 21, 2019, 12:33 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 5

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of public safety services
5. Quality of customer service from City employees
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Number of walking/biking trails
4. Youth athletic programs
5. Outdoor athletic fields
6. Adult recreational programs
7. Adult athletic programs
8. Community recreational facilities
9. Fees for athletic programs

Citizen Survey 2019

What are your priorities for 2019?

10. Ease of program registration
11. Fees for recreational programs
12. Swimming pool

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Street reconstruction
4. Greenways
5. Parks
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 12:57 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Swimming pool
4. Ease of program registration

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Parks
5. Greenways
6. Traffic calming
7. Traffic signal replacement/upgrade

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Mike Wade

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 1:09 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of customer service from City employees
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Flow of traffic/congestion management
8. Communications with the public
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Youth athletic programs
3. Maintenance of City parks
4. Adult recreational programs
5. Number of City parks
6. Swimming pool
7. Adult athletic programs
8. Fees for recreational programs
9. Ease of program registration
10. Number of walking/biking trails
11. Outdoor athletic fields
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Traffic signal replacement/upgrade
4. Parks
5. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

- 6. Traffic calming
- 7. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Shawna Monroe

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 1:11 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public library facilities/services
4. City stormwater runoff/management plan
5. Quality of public safety services
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Community recreational facilities
5. Outdoor athletic fields
6. Ease of program registration
7. Youth athletic programs
8. Number of City parks
9. Adult recreational programs
10. Fees for athletic programs
11. Fees for recreational programs
12. Adult athletic programs

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Sidewalk extensions
4. Greenways

Citizen Survey 2019

What are your priorities for 2019?

5. Parks
6. Street reconstruction
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - New to area. Haven't had a chance yet

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 1:22 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Communications with the public
4. Maintenance of City streets & facilities
5. Quality of public safety services
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Outdoor athletic fields
4. Number of City parks
5. Number of walking/biking trails
6. Community recreational facilities
7. Fees for athletic programs
8. Ease of program registration
9. Youth athletic programs
10. Fees for recreational programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Traffic calming

Citizen Survey 2019

What are your priorities for 2019?

- 5. Street reconstruction
- 6. Stormwater system improvements
- 7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More books- new releases

Question 15

Convenient to my home
Nice clean new quiet

Question 16

- Wald Park

Name not available

January 21, 2019, 1:40 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 2
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of public library facilities/services
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Flow of traffic/congestion management
7. Communications with the public
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Community recreational facilities
5. Swimming pool
6. Youth athletic programs
7. Outdoor athletic fields
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

4. Street reconstruction
5. Greenways
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

A location convenient for Cahaba Heights and Liberty Park residents is needed. More digital book options needed since it's not convenient for residents in CH and LP to access library. I often visit other Jefferson co libraries bc they are more convenient than the one in Vestavia

Question 15

Design and aesthetics are beautiful and user friendly. Library staff in children's department needs further training/professional development

Question 16

- Sidewalks

Name not available

January 21, 2019, 1:46 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Youth athletic programs
3. Number of walking/biking trails
4. Community recreational facilities
5. Swimming pool
6. Outdoor athletic fields
7. Adult recreational programs
8. Adult athletic programs
9. Number of City parks
10. Ease of program registration
11. Fees for recreational programs

Citizen Survey 2019

What are your priorities for 2019?

12. Fees for athletic programs

No response

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements
4. Greenways
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Parks

Question 16

- Sidewalks

Name not available

January 21, 2019, 1:46 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Passport Services

Question 14

No response

Question 15

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Flow of traffic/congestion management
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Fees for recreational programs
2. Maintenance of City parks
3. Number of walking/biking trails
4. Community recreational facilities
5. Fees for athletic programs
6. Ease of program registration
7. Swimming pool
8. Number of City parks
9. Youth athletic programs
10. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

11. Adult recreational programs

12. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Greenways
4. Traffic calming
5. Sidewalk extensions
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

Social media

Question 9

- No

Question 10

- Other - Time

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 1:50 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Communications with the public

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Number of City parks

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming
4. Street reconstruction

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 7

- No

Question 8

Email to personal email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 2:05 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Adult recreational programs
4. Community recreational facilities

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Amelia Chambers

inside Area West of Rocky Ridge

January 21, 2019, 2:26 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 5

Overall quality of services provided by the City: 5

Question 3

1. Communications with the public
2. Maintenance of City streets & facilities
3. Quality of customer service from City employees
4. Flow of traffic/congestion management
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Quality of public safety services
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Fees for recreational programs
2. Number of walking/biking trails
3. Community recreational facilities
4. Outdoor athletic fields
5. Swimming pool
6. Fees for athletic programs
7. Number of City parks
8. Adult recreational programs
9. Ease of program registration
10. Adult athletic programs
11. Maintenance of City parks
12. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Everyone is very enthusiastic to help and the children's programs are spectacular!!!

Question 16

- Wald Park

Name not available

January 21, 2019, 3:31 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Adult recreational programs
3. Youth athletic programs
4. Maintenance of City parks
5. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

I love the first Friday knitting! Always can find a book that interests me & I enjoy finding a treasured used book in the book store.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 3:48 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 5

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Communications with the public
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Quality of public safety services
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks
4. Community recreational facilities
5. Youth athletic programs
6. Fees for recreational programs
7. Ease of program registration
8. Fees for athletic programs
9. Swimming pool
10. Outdoor athletic fields
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Greenways
7. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 3:59 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Outdoor athletic fields
4. Community recreational facilities
5. Fees for recreational programs
6. Fees for athletic programs
7. Swimming pool
8. Ease of program registration
9. Adult recreational programs
10. Adult athletic programs
11. Number of City parks
12. Number of walking/biking trails

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Street reconstruction
4. Sidewalk extensions
5. Parks
6. Stormwater system improvements
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

No response

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 3:59 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Maintenance of City streets & facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Community recreational facilities
4. Maintenance of City parks
5. Swimming pool
6. Fees for athletic programs
7. Fees for recreational programs
8. Youth athletic programs
9. Outdoor athletic fields
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks
4. Greenways
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Leslie Bethea

inside Area West of Rocky Ridge

January 21, 2019, 4:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Quality of public safety services
6. Quality of City parks & recreation programs/facilities
7. Communications with the public

8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

No response

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Street reconstruction
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

No response

Question 14

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 4:47 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Quality of customer service from City employees
6. Maintenance of City streets & facilities
7. Flow of traffic/congestion management
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Youth athletic programs

Question 5

1. Traffic calming
2. Parks
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Street reconstruction
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

I'm not sure what else you could do?

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

A larger meeting room and flexibility in fees to use the spaces.

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 21, 2019, 4:51 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Quality of customer service from City employees
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of public safety services
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Maintenance of City parks
4. Community recreational facilities
5. Number of City parks
6. Fees for recreational programs
7. Swimming pool
8. Outdoor athletic fields
9. Adult athletic programs
10. Ease of program registration
11. Youth athletic programs
12. Fees for athletic programs

Question 5

1. Stormwater system improvements

2. Street reconstruction
3. Traffic calming
4. Sidewalk extensions
5. Greenways
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 5:05 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Youth athletic programs
4. Swimming pool
5. Community recreational facilities
6. Maintenance of City parks
7. Outdoor athletic fields
8. Adult recreational programs
9. Adult athletic programs
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Stormwater system improvements
5. Parks
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Name not available

January 21, 2019, 5:05 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Community recreational facilities
4. Swimming pool
5. Adult athletic programs
6. Maintenance of City parks
7. Number of City parks
8. Outdoor athletic fields
9. Youth athletic programs
10. Fees for athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Street reconstruction
4. Traffic calming
5. Greenways
6. Traffic signal replacement/upgrade
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Other - Passport

Question 14

Adult author meet & greet/readings with wine & cheese reception

Question 15

Beautiful setting

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 5:07 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Community recreational facilities
3. Youth athletic programs

Question 5

1. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Via email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Homewood Library brings in mobile gymnastics for younger kids on Friday that would be a really fun addition. Also, a kids music class with instruments. And maybe a MOPS group. There aren't many in the area and I'm sure attendance would be high.

Question 15

I LOVE the kids programs and we are regulars at story time and LIFT. I also love Libby because I don't always get a chance to get physical books.

Question 16

- Wald Park

Name not available

January 21, 2019, 5:08 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 1
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Quality of public library facilities/services

Question 4

1. Fees for recreational programs
2. Adult recreational programs
3. Adult athletic programs
4. Number of walking/biking trails
5. Swimming pool

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Street reconstruction
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 21, 2019, 5:14 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Location, setting

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 5:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 5:19 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 5:30 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Enforcement of City codes & ordinances
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Maintenance of City streets & facilities
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of customer service from City employees

Question 4

1. Ease of program registration
2. Number of walking/biking trails
3. Maintenance of City parks
4. Fees for recreational programs
5. Adult recreational programs
6. Youth athletic programs
7. Community recreational facilities
8. Outdoor athletic fields
9. Fees for athletic programs
10. Adult athletic programs
11. Swimming pool
12. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Stormwater system improvements
4. Street reconstruction

5. Parks
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- No

Question 7

- No

Question 8

email

Question 9

- Yes

Question 10

- Other - I go very seldom. I usually go to Hoover Library. The Vestavia staff is very friendly, but it doesn't feel "alive" there. I went with a fellow teacher a few years ago to find appropriate biographies for fifth graders and the choices were pitiful.

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Better books for children...biographies, autobiographies. If I still had young children, I would still take them to Hoover Library.

Question 15

The friendly staff. As I said earlier, there doesn't seem to be any real activity. Even if the parking lot is full, there's a dead feeling when I walk in.

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 21, 2019, 5:41 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Community recreational facilities
4. Youth athletic programs
5. Number of walking/biking trails
6. Number of City parks
7. Maintenance of City parks
8. Fees for athletic programs
9. Fees for recreational programs
10. Adult recreational programs
11. Adult athletic programs
12. Ease of program registration

Question 5

1. Parks

2. Greenways
3. Sidewalk extensions
4. Stormwater system improvements
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 21, 2019, 6:24 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 2

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Flow of traffic/congestion management

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Outdoor athletic fields
4. Swimming pool
5. Adult athletic programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Stormwater system improvements
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 21, 2019, 6:34 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Communications with the public
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of City parks
3. Adult recreational programs
4. Number of walking/biking trails
5. Community recreational facilities
6. Maintenance of City parks
7. Youth athletic programs
8. Fees for athletic programs
9. Adult athletic programs
10. Outdoor athletic fields
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic calming
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 21, 2019, 6:49 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 1

Quality of City streets: 4

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of public library facilities/services
7. Quality of public safety services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Youth athletic programs
3. Fees for athletic programs
4. Community recreational facilities
5. Outdoor athletic fields
6. Fees for recreational programs
7. Swimming pool
8. Maintenance of City parks
9. Ease of program registration
10. Adult recreational programs
11. Number of City parks
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Stormwater system improvements
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 6:55 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Outdoor athletic fields
3. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 7:30 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Maintenance of City streets & facilities
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Community recreational facilities

Citizen Survey 2019

What are your priorities for 2019?

3. Maintenance of City parks
4. Number of City parks
5. Number of walking/biking trails
6. Youth athletic programs
7. Outdoor athletic fields
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services
- Other - Busy schedule

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 7:57 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Swimming pool
4. Community recreational facilities

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Greenways
2. Traffic calming
3. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Daniel Johnston

inside Area West of Rocky Ridge

January 21, 2019, 8:20 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of public safety services
5. Quality of customer service from City employees
6. Enforcement of City codes & ordinances
7. Flow of traffic/congestion management
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Swimming pool
5. Community recreational facilities
6. Outdoor athletic fields
7. Youth athletic programs
8. Adult recreational programs
9. Adult athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Parks
2. Street reconstruction
3. Sidewalk extensions
4. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

- 5. Greenways
- 6. Traffic signal replacement/upgrade
- 7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event
- Attend an event/meeting

Question 14

I think having a Starbucks or something like that would enhance the atmosphere.

Question 15

It's a nice place to visit.

Question 16

- Wald Park

Name not available

January 21, 2019, 8:30 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. Maintenance of City streets & facilities
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Fees for athletic programs
3. Fees for recreational programs
4. Adult recreational programs
5. Maintenance of City parks
6. Number of City parks
7. Adult athletic programs
8. Number of walking/biking trails
9. Outdoor athletic fields
10. Community recreational facilities
11. Ease of program registration
12. Youth athletic programs

Question 5

1. Parks
2. Greenways

Citizen Survey 2019

What are your priorities for 2019?

3. Sidewalk extensions
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Traffic calming

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 8:30 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of City parks & recreation programs/facilities

Question 4

1. Maintenance of City parks

Question 5

1. Traffic calming
2. Street reconstruction
3. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 21, 2019, 8:38 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

2. Maintenance of City streets & facilities

Question 4

No response

Question 5

1. Traffic calming

2. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

No response

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

No response

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 8:40 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Swimming pool
3. Maintenance of City parks
4. Fees for recreational programs
5. Adult recreational programs
6. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Parks
4. Traffic calming
5. Greenways
6. Traffic signal replacement/upgrade

7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event

Question 14

I think programs around entrepreneurial process would be very interesting and encourage new businesses in Vestavia! How to get business licenses, people to present how to get started in new businesses, different kinds of businesses and how to go about it.

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 8:42 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Community recreational facilities
3. Youth athletic programs
4. Outdoor athletic fields
5. Number of City parks
6. Maintenance of City parks
7. Adult recreational programs
8. Adult athletic programs
9. Number of walking/biking trails
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Traffic calming
5. Street reconstruction
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Website and social media.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

Programs for kids and teens

Question 15

The location and quality of the building

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 21, 2019, 8:46 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Community recreational facilities

Question 5

1. Traffic calming
2. Parks
3. Greenways
4. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 21, 2019, 8:50 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Swimming pool
4. Maintenance of City parks
5. Number of City parks

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

- Other - Na

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Na

Question 15

Na

Question 16

- Sidewalks

Name not available

January 21, 2019, 8:52 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of customer service from City employees
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Flow of traffic/congestion management
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Youth athletic programs
4. Swimming pool
5. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

6. Adult recreational programs

- Wald Park

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Greenways
4. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Passport services

Question 14

No response

Question 15

No response

Question 16

Name not shown

inside Area West of Rocky Ridge

January 21, 2019, 8:55 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Number of City parks
3. Number of walking/biking trails
4. Adult recreational programs
5. Swimming pool
6. Adult athletic programs
7. Outdoor athletic fields
8. Youth athletic programs
9. Maintenance of City parks
10. Fees for recreational programs
11. Fees for athletic programs

Citizen Survey 2019

What are your priorities for 2019?

12. Ease of program registration

No response

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Sidewalk extensions
6. Parks
7. Greenways

Question 16

- Wald Park

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

Name not available

January 21, 2019, 9:02 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 5

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 21, 2019, 9:09 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 2

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 21, 2019, 9:16 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks
4. Stormwater system improvements
5. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

Losing kids who will walk from Central will change things. We don't have a VHEC kid now, but we used to make the library part of our weekly routine when we did. No real suggestion (sorry) but that loses a natural connection with the community that will need replacement.

I also think it would be great for the library to offer maximum service opportunities to VHHS students, including perhaps online activities.

Question 15

Love the JCLC book reservation system.

Question 16

- Wald Park

Name not available

January 21, 2019, 9:36 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Quality of public library facilities/services
4. Maintenance of City streets & facilities
5. City stormwater runoff/management plan
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of City parks
3. Number of walking/biking trails
4. Swimming pool
5. Maintenance of City parks
6. Adult recreational programs
7. Fees for recreational programs
8. Ease of program registration
9. Fees for athletic programs
10. Youth athletic programs
11. Outdoor athletic fields
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Stormwater system improvements
5. Traffic calming
6. Street reconstruction

7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Setting

Question 16

- Sidewalks

Name not available

January 21, 2019, 10:02 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Enforcement of City codes & ordinances
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Quality of public safety services
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Adult recreational programs
4. Community recreational facilities
5. Adult athletic programs
6. Number of City parks
7. Fees for recreational programs
8. Maintenance of City parks
9. Outdoor athletic fields
10. Fees for athletic programs
11. Ease of program registration
12. Youth athletic programs

Question 5

1. Greenways
2. Parks
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Stormwater system improvements

6. Traffic calming
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

Adult community and fundraising events

Question 15

The nature centered environment is pleasant and calming.

Question 16

- Wald Park

Name not available

January 21, 2019, 10:06 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails

Question 5

1. Traffic calming
2. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

Quality, free programs for children

Question 16

- New Merkel House

Name not available

January 21, 2019, 10:06 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Community recreational facilities
3. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks

Question 6

- No

Question 7

- No

Question 8

an email would be great. I don't always get to read the Vestavia Voice or OTM journal.

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

I frequent the kids/teen area the most with my child

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 21, 2019, 10:15 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Youth athletic programs
4. Number of walking/biking trails
5. Number of City parks

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 21, 2019, 10:23 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Outdoor athletic fields

Question 5

1. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 21, 2019, 11:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Communications with the public
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of City parks
4. Number of walking/biking trails
5. Youth athletic programs
6. Adult athletic programs
7. Adult recreational programs
8. Swimming pool
9. Outdoor athletic fields
10. Ease of program registration
11. Fees for recreational programs

12. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Tutoring for all ages

Question 15

Up to date technology

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not available

January 22, 2019, 3:33 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Communications with the public

Question 4

1. Maintenance of City parks
2. Community recreational facilities

Question 5

1. Stormwater system improvements
2. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

Has a poll been conducted to ask needs? I haven't seen one so would've interested to see what most people want - career services? Parenting assistance? Parents night out type of programming with storytime for kids while parents eat at a VH restaurant ?

Question 15

The study room overlooking the forest , I love it and wish I could utilize it for small groups without a fee

Question 16

- Wald Park

Name not available

January 22, 2019, 4:03 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities
4. Quality of public safety services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 22, 2019, 5:16 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Community recreational facilities
2. Swimming pool
3. Maintenance of City parks
4. Youth athletic programs

Question 5

1. Parks
2. Stormwater system improvements
3. Street reconstruction

Question 6

- Yes

Question 7

- No

Question 8

On the website, it is hard to find plans!

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 22, 2019, 5:55 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of public safety services
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Swimming pool
4. Fees for recreational programs
5. Number of City parks

Question 5

1. Sidewalk extensions
2. Parks

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 22, 2019, 6:28 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. Quality of public library facilities/services
8. City stormwater runoff/management plan
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Community recreational facilities
5. Youth athletic programs
6. Outdoor athletic fields
7. Ease of program registration
8. Fees for athletic programs
9. Fees for recreational programs
10. Swimming pool
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic calming
5. Stormwater system improvements
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

That you can get a passport there

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 22, 2019, 6:34 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Number of City parks
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Stormwater system improvements
4. Greenways
5. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Other - I work crazy hours right now

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 22, 2019, 6:36 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Communications with the public
5. Quality of City parks & recreation programs/facilities
6. Quality of public safety services
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Outdoor athletic fields
4. Swimming pool
5. Fees for recreational programs
6. Fees for athletic programs
7. Youth athletic programs
8. Adult recreational programs
9. Number of walking/biking trails
10. Ease of program registration
11. Number of City parks
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Parks
6. Traffic calming
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend Children's program/event

Question 14

No response

Question 15

Conveniently located to me. Beautiful library with adequate resources.

Question 16

- Wald Park

Name not available

January 22, 2019, 7:11 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 7:15 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Communications with the public

Question 4

1. Community recreational facilities
2. Number of City parks
3. Number of walking/biking trails
4. Swimming pool
5. Fees for recreational programs
6. Maintenance of City parks
7. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Traffic calming
5. Traffic signal replacement/upgrade

6. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

social media

Question 9

- No

Question 10

- Other - Services are intimidating to utilize

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Other - Study sessions

Question 14

No response

Question 15

Location and nature feel

Question 16

- Wald Park

Name not available

January 22, 2019, 7:43 AM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public library facilities/services
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Maintenance of City streets & facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Flow of traffic/congestion management
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Youth athletic programs
3. Adult athletic programs
4. Adult recreational programs
5. Community recreational facilities
6. Number of City parks
7. Maintenance of City parks
8. Outdoor athletic fields
9. Swimming pool
10. Fees for athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Greenways
2. Parks
3. Street reconstruction
4. Sidewalk extensions
5. Stormwater system improvements

6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend Tech program/event
- Attend an event/meeting
- Other - Memorial service

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

No response

Susan Smith

inside Area West of Rocky Ridge

January 22, 2019, 7:54 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Quality of public safety services
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Community recreational facilities
4. Swimming pool
5. Adult recreational programs
6. Adult athletic programs
7. Outdoor athletic fields
8. Maintenance of City parks
9. Fees for athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Youth athletic programs

Question 5

1. Stormwater system improvements
2. Greenways
3. Parks
4. Sidewalk extensions
5. Traffic calming
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Other - We go to the library once a week at least and we go to as many programs as we can. We LOVE our library.

Question 14

I think our library already does a great job with programming. Especially for children.

Citizen Survey 2019

What are your priorities for 2019?

Question 15

I love the location and the design and the number of services offered.

Question 16

- Wald Park

Name not available

January 22, 2019, 8:14 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

No response

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

No response

Question 10

No response

Question 11

No response

Question 12

No response

Question 13

No response

Question 14

Author visits, both for children and adults.

Question 15

Being able to reserve books from the county library consortium.

Question 16

- Community Building

Name not available

January 22, 2019, 8:22 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Quality of public safety services
3. Communications with the public
4. City stormwater runoff/management plan
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

7. Quality of customer service from City employees
8. Maintenance of City streets & facilities
9. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Youth athletic programs
4. Swimming pool

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 22, 2019, 8:36 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of customer service from City employees
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Communications with the public
6. Quality of City parks & recreation programs/facilities
7. Maintenance of City streets & facilities
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Swimming pool
4. Youth athletic programs
5. Maintenance of City parks
6. Number of City parks

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Traffic calming
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

No response

Question 11

- No

Question 12

No response

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 8:49 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

No response

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

Help you with books. It is a great library

Question 16

- Community Building

Name not available

January 22, 2019, 9:01 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 2
Quality of City streets: 1
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Communications with the public

9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Greenways
5. Street reconstruction
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Citizen Survey 2019

What are your priorities for 2019?

- Attend Teen program/event

Question 14

They are doing a great job.

Question 15

The space is amazing. I like the quiet and the availability of study rooms.

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 22, 2019, 9:07 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Flow of traffic/congestion management
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Adult recreational programs

3. Swimming pool
4. Maintenance of City parks
5. Community recreational facilities
6. Youth athletic programs
7. Number of City parks
8. Adult athletic programs
9. Fees for athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Outdoor athletic fields

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Parks
4. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

- Other - Wish they had more evening or weekend offerings for adults

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Citizen Survey 2019

What are your priorities for 2019?

Question 14

Newsletter. Digital send or printed. Entertainment. Help community understand makerspace better.

Question 15

Location next to greenway. Treehouse.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 22, 2019, 9:24 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Communications with the public

Question 4

1. Maintenance of City parks
2. Swimming pool
3. Community recreational facilities
4. Number of walking/biking trails
5. Number of City parks

Question 5

1. Parks
2. Street reconstruction
3. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 22, 2019, 9:55 AM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 11:14 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. Communications with the public
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Outdoor athletic fields
4. Community recreational facilities
5. Swimming pool
6. Ease of program registration
7. Fees for recreational programs
8. Number of City parks
9. Youth athletic programs
10. Fees for athletic programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Parks
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 12:04 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 1
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management

Question 4

1. Adult recreational programs

Question 5

1. Street reconstruction

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - Not. Convenient

Question 14

Nothing

Question 15

Very low value - dumb name too

Question 16

No response

Name not available

January 22, 2019, 12:35 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Maintenance of City streets & facilities
6. Quality of public library facilities/services
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Youth athletic programs
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Swimming pool
5. Maintenance of City parks
6. Number of City parks
7. Adult recreational programs
8. Community recreational facilities
9. Adult athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Street reconstruction
6. Greenways
7. Parks

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 1:04 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 4

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Enforcement of City codes & ordinances
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Community recreational facilities
3. Swimming pool
4. Maintenance of City parks
5. Fees for athletic programs
6. Youth athletic programs
7. Fees for recreational programs
8. Outdoor athletic fields
9. Number of walking/biking trails
10. Ease of program registration
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Parks
2. Traffic calming
3. Street reconstruction
4. Stormwater system improvements
5. Traffic signal replacement/upgrade

Citizen Survey 2019

What are your priorities for 2019?

6. Sidewalk extensions

7. Greenways

Question 6

- No

Question 7

- No

Question 8

Email list

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 22, 2019, 1:15 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Number of City parks
3. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 1:19 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management

5. Quality of public library facilities/services
6. Maintenance of City streets & facilities
7. Quality of customer service from City employees
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Community recreational facilities
5. Maintenance of City parks
6. Youth athletic programs
7. Ease of program registration
8. Fees for recreational programs
9. Swimming pool
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Stormwater system improvements
3. Greenways
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 22, 2019, 1:25 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

3. Quality of City parks & recreation programs/facilities
4. Quality of public library facilities/services
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. Communications with the public

Question 4

1. Swimming pool
2. Community recreational facilities
3. Youth athletic programs
4. Outdoor athletic fields
5. Number of walking/biking trails
6. Number of City parks
7. Maintenance of City parks
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Traffic calming
2. Street reconstruction
3. Parks
4. Traffic signal replacement/upgrade
5. Stormwater system improvements
6. Greenways
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

Vestavia Voice

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

James Harpole

inside Area West of Rocky Ridge

January 22, 2019, 1:53 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool

Question 5

1. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 22, 2019, 2:01 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Communications with the public
5. City stormwater runoff/management plan
6. Flow of traffic/congestion management
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Adult recreational programs
3. Community recreational facilities
4. Swimming pool
5. Maintenance of City parks
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Adult athletic programs
9. Ease of program registration
10. Fees for recreational programs
11. Fees for athletic programs
12. Number of City parks

Question 5

1. Street reconstruction
2. Stormwater system improvements

3. Traffic calming
4. Greenways
5. Parks
6. Sidewalk extensions
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Area West of Rocky Ridge
January 22, 2019, 3:31 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Ease of program registration
5. Youth athletic programs
6. Fees for recreational programs
7. Number of walking/biking trails
8. Number of City parks
9. Outdoor athletic fields
10. Fees for athletic programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions

2. Parks
3. Greenways
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 22, 2019, 4:22 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Communications with the public
5. Quality of customer service from City employees
6. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Fees for athletic programs
4. Ease of program registration
5. Youth athletic programs
6. Maintenance of City parks

Question 5

1. Traffic calming
2. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 22, 2019, 4:26 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 1
Overall quality of services provided by the City: 5

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

I really went more when my children were younger. Beautiful and peaceful facility. Excellent book choices

Question 16

- Sidewalks

Name not available

January 22, 2019, 4:33 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Enforcement of City codes & ordinances
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Maintenance of City streets & facilities

Question 4

1. Number of City parks
2. Swimming pool
3. Maintenance of City parks
4. Fees for athletic programs
5. Youth athletic programs
6. Fees for recreational programs
7. Ease of program registration

Citizen Survey 2019

What are your priorities for 2019?

8. Community recreational facilities
9. Number of walking/biking trails
10. Adult recreational programs
11. Adult athletic programs
12. Outdoor athletic fields

Question 5

1. Parks
2. Street reconstruction
3. Stormwater system improvements
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Sidewalk extensions
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Email list.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No.

Question 15

Good space for kids.

Question 16

- Wald Park

Name not available

January 22, 2019, 6:34 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Adult recreational programs
4. Community recreational facilities
5. Ease of program registration
6. Fees for recreational programs
7. Youth athletic programs
8. Fees for athletic programs
9. Outdoor athletic fields
10. Number of City parks

Citizen Survey 2019

What are your priorities for 2019?

11. Adult athletic programs
12. Swimming pool

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Parks
6. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Adult program/event
- Attend Tech program/event

Question 14

Continuing to offer adult learning, community meet & greet for new residence in order to become a part of the community.

Question 15

Very friendly and helpful staff

Question 16

- Cahaba Heights ball fields

Name not available

January 22, 2019, 6:47 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1
Quality of public library facilities and services: 2
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 1
Quality of City streets: 1
Overall quality of services provided by the City: 1

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Communications with the public
5. Quality of customer service from City employees
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Adult athletic programs
4. Youth athletic programs
5. Adult recreational programs
6. Community recreational facilities
7. Ease of program registration
8. Maintenance of City parks
9. Outdoor athletic fields
10. Number of City parks
11. Fees for recreational programs

Citizen Survey 2019

What are your priorities for 2019?

12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Greenways
5. Stormwater system improvements
6. Traffic calming
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 7:25 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Flow of traffic/congestion management
6. City stormwater runoff/management plan
7. Communications with the public
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities
4. Adult recreational programs
5. Outdoor athletic fields
6. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements

Citizen Survey 2019

What are your priorities for 2019?

4. Traffic calming
5. Street reconstruction
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

Not services, which I think are good, but the Seleucid books in the children's and teen departments are far less than at surrounding libraries.

Question 15

Good staff, nice nature opportunities

Question 16

- Sidewalks

Name not available

January 22, 2019, 7:47 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Flow of traffic/congestion management

Question 4

1. Number of City parks
2. Swimming pool
3. Number of walking/biking trails

Question 5

1. Parks
2. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

No response

Question 10

- Other - Haven't had time, but would love to go more

Question 4

1. Number of walking/biking trails
2. Community recreational facilities

Question 11

- No

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade

Question 12

- I have not visited the Library in the Forest

Question 6

- No

Question 13

No response

Question 7

No response

Question 14

I'd like to see more adult events scheduled for the weekend and/or evenings.

Question 8

No response

Question 15

No response

Question 9

- Yes

Question 16

- Wald Park

Question 10

No response

Name not available

January 22, 2019, 8:05 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 11

- No

Question 12

- In the past 12 months

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 13

No response

Question 14

No response

Question 15

No response

Question 3

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Mitch Bevill

inside Area East of Rocky Ridge/Altadena Area
January 22, 2019, 8:15 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Youth athletic programs

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 22, 2019, 8:25 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Maintenance of City streets & facilities
6. Quality of public library facilities/services
7. Quality of public safety services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Maintenance of City parks
4. Community recreational facilities

Question 5

1. Greenways
2. Parks
3. Stormwater system improvements
4. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 22, 2019, 9:09 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Communications with the public
4. Quality of public safety services
5. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

6. City stormwater runoff/management plan
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- No

Question 8

More frequent newsletters

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Children's department

Question 16

- Sidewalks

Name not available

January 22, 2019, 9:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. Maintenance of City streets & facilities
6. Flow of traffic/congestion management
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

3. Community recreational facilities
4. Swimming pool
5. Number of City parks
6. Youth athletic programs
7. Outdoor athletic fields
8. Ease of program registration
9. Fees for recreational programs
10. Fees for athletic programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Parks
4. Sidewalk extensions
5. Greenways
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

Staff

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 22, 2019, 9:58 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Communications with the public
7. Flow of traffic/congestion management
8. Quality of customer service from City employees

Citizen Survey 2019

What are your priorities for 2019?

9. Quality of public library facilities/services

- No

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Number of walking/biking trails
4. Swimming pool
5. Community recreational facilities
6. Outdoor athletic fields
7. Youth athletic programs
8. Adult athletic programs
9. Ease of program registration
10. Adult recreational programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

The children's department

Question 16

- Sidewalks

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Parks
4. Stormwater system improvements
5. Greenways
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

Name not available

January 22, 2019, 10:23 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

5. Maintenance of City streets & facilities
6. Quality of customer service from City employees
7. Flow of traffic/congestion management
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Number of City parks
4. Community recreational facilities
5. Maintenance of City parks
6. Youth athletic programs
7. Adult recreational programs
8. Outdoor athletic fields
9. Fees for athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Sidewalk extensions
3. Greenways
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 12:52 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Communications with the public
2. Quality of public safety services

Citizen Survey 2019

What are your priorities for 2019?

3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Flow of traffic/congestion management
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Adult recreational programs
3. Youth athletic programs
4. Number of City parks
5. Number of walking/biking trails
6. Outdoor athletic fields
7. Community recreational facilities
8. Swimming pool
9. Ease of program registration
10. Fees for athletic programs
11. Fees for recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Parks
5. Sidewalk extensions
6. Greenways
7. Traffic calming

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 7:05 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan

Citizen Survey 2019

What are your priorities for 2019?

2. Quality of City parks & recreation programs/facilities
3. Enforcement of City codes & ordinances
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Communications with the public
7. Quality of public library facilities/services
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Youth athletic programs
2. Swimming pool
3. Number of City parks
4. Number of walking/biking trails
5. Adult athletic programs
6. Fees for athletic programs
7. Fees for recreational programs
8. Outdoor athletic fields
9. Maintenance of City parks
10. Community recreational facilities
11. Adult recreational programs
12. Ease of program registration

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Parks
4. Greenways
5. Sidewalk extensions
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 7:12 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public safety services
6. Communications with the public
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Number of City parks
4. Community recreational facilities
5. Maintenance of City parks
6. Outdoor athletic fields
7. Adult recreational programs
8. Youth athletic programs
9. Adult athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Parks
2. Sidewalk extensions
3. Street reconstruction
4. Greenways
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 7:14 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Youth athletic programs

Question 5

1. Stormwater system improvements
2. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend Adult program/event

- Attend Tech program/event
- Attend an event/meeting

Question 14

No response

Question 15

Wonderful children's programming

Question 16

- Wald Park

Name not available

January 23, 2019, 7:34 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool

Citizen Survey 2019

What are your priorities for 2019?

2. Number of walking/biking trails
3. Ease of program registration
4. Community recreational facilities
5. Fees for recreational programs
6. Youth athletic programs
7. Fees for athletic programs
8. Adult athletic programs
9. Maintenance of City parks
10. Outdoor athletic fields
11. Number of City parks
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Greenways
4. Parks
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 23, 2019, 7:37 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Flow of traffic/congestion management
7. Quality of customer service from City employees
8. Communications with the public
9. City stormwater runoff/management plan

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Community recreational facilities
2. Number of walking/biking trails
3. Maintenance of City parks
4. Number of City parks
5. Swimming pool
6. Youth athletic programs
7. Outdoor athletic fields
8. Adult recreational programs
9. Adult athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Parks
2. Greenways
3. Sidewalk extensions
4. Street reconstruction
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 23, 2019, 8:29 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Quality of public library facilities/services
7. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

8. Quality of public safety services
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Youth athletic programs
4. Adult athletic programs
5. Maintenance of City parks
6. Fees for athletic programs
7. Fees for recreational programs
8. Number of walking/biking trails
9. Number of City parks
10. Adult recreational programs
11. Swimming pool
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Greenways
3. Stormwater system improvements
4. Traffic calming
5. Parks
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Area West of Rocky Ridge
January 23, 2019, 8:53 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of customer service from City employees
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of City parks & recreation programs/facilities
7. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of City parks
4. Fees for athletic programs
5. Number of walking/biking trails
6. Ease of program registration
7. Youth athletic programs
8. Swimming pool
9. Adult recreational programs
10. Fees for recreational programs
11. Adult athletic programs
12. Outdoor athletic fields

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Sidewalk extensions
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Other - Just too busy. Hope to use in the future.

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 23, 2019, 10:20 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Communications with the public
5. Quality of public library facilities/services
6. Maintenance of City streets & facilities
7. Quality of public safety services
8. Enforcement of City codes & ordinances

Citizen Survey 2019

What are your priorities for 2019?

9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of City parks
4. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming
4. Greenways
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 23, 2019, 11:06 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities

Citizen Survey 2019

What are your priorities for 2019?

2. Swimming pool
3. Youth athletic programs
4. Fees for recreational programs
5. Fees for athletic programs
6. Maintenance of City parks
7. Number of walking/biking trails
8. Outdoor athletic fields
9. Adult recreational programs
10. Adult athletic programs
11. Ease of program registration
12. Number of City parks

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic calming
4. Greenways
5. Stormwater system improvements
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Adult program/event
- Attend Tech program/event
- Attend Makerspace program/event

Question 14

Tech classes or other classes prior to the end of the school day. (Currently tech classes tend to extend through carpool time so those needing to pick up children cannot attend.)

Question 15

My favorite thing is that I can request a book from anywhere in the Jefferson County Cooperative and it is brought to the Library in the Forest for me to pick up. I also appreciate that they offer a safe place for my children to study for exams in a group in their study rooms. The exam snack break is such a great touch!

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 23, 2019, 11:07 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

4. City stormwater runoff/management plan
5. Communications with the public
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Adult recreational programs
4. Swimming pool
5. Adult athletic programs
6. Community recreational facilities
7. Ease of program registration
8. Fees for recreational programs
9. Fees for athletic programs
10. Number of City parks
11. Outdoor athletic fields
12. Youth athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

Town Hall meetings

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Cahaba Heights

January 23, 2019, 11:32 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Citizen Survey 2019

What are your priorities for 2019?

4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Quality of customer service from City employees
7. Communications with the public
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Number of City parks
2. Maintenance of City parks
3. Number of walking/biking trails
4. Adult athletic programs

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Greenways
4. Parks
5. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Out of habit of visiting library

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 23, 2019, 11:37 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of public safety services
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Outdoor athletic fields
2. Community recreational facilities

Citizen Survey 2019

What are your priorities for 2019?

3. Youth athletic programs
4. Number of City parks
5. Number of walking/biking trails
6. Swimming pool
7. Maintenance of City parks
8. Ease of program registration
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Greenways
5. Parks
6. Sidewalk extensions
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 23, 2019, 11:43 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan

Question 4

1. Adult recreational programs
2. Adult athletic programs
3. Number of walking/biking trails
4. Number of City parks

Citizen Survey 2019

What are your priorities for 2019?

5. Maintenance of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Traffic calming
5. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 23, 2019, 11:50 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

No response

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

No response

Question 10

No response

Question 11

No response

Question 12

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 13

- Attend Tech program/event

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 23, 2019, 11:55 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 2
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances
2. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Community Building

Jessica Barnhill

inside Cahaba Heights

January 23, 2019, 12:10 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Fees for athletic programs
3. Outdoor athletic fields
4. Number of City parks
5. Community recreational facilities
6. Number of walking/biking trails
7. Youth athletic programs
8. Swimming pool
9. Ease of program registration
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Street reconstruction
4. Parks
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

Space to study/work

Question 16

- New Merkel House

Name not available

January 23, 2019, 12:10 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Street reconstruction
4. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 12:12 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 5
Overall quality of services provided by the City: 4

Question 3

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - There's no real quiet space there

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

It's beautiful

Question 16

- Community Building

Name not shown

inside Area West of Rocky Ridge

January 23, 2019, 12:49 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

1. Swimming pool
2. Community recreational facilities
3. Fees for athletic programs
4. Youth athletic programs
5. Maintenance of City parks
6. Number of walking/biking trails
7. Outdoor athletic fields
8. Fees for recreational programs
9. Adult athletic programs
10. Adult recreational programs
11. Number of City parks
12. Ease of program registration

Question 5

1. Stormwater system improvements
2. Parks
3. Street reconstruction
4. Sidewalk extensions
5. Greenways
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

Children's dept, teen programming, inter-library Loaning within county,

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 23, 2019, 12:53 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Quality of public safety services

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Fees for recreational programs
4. Community recreational facilities
5. Youth athletic programs
6. Number of City parks
7. Ease of program registration

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Traffic calming
5. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 23, 2019, 12:58 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Quality of public library facilities/services
6. Quality of customer service from City employees
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of public safety services

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Number of City parks
4. Youth athletic programs
5. Fees for recreational programs
6. Fees for athletic programs
7. Outdoor athletic fields
8. Swimming pool
9. Adult recreational programs
10. Number of walking/biking trails
11. Adult athletic programs
12. Ease of program registration

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Traffic calming
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 23, 2019, 2:16 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. City stormwater runoff/management plan
5. Maintenance of City streets & facilities
6. Enforcement of City codes & ordinances
7. Quality of public safety services
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Number of City parks
4. Swimming pool
5. Maintenance of City parks
6. Adult recreational programs
7. Youth athletic programs
8. Outdoor athletic fields
9. Adult athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Greenways
3. Street reconstruction
4. Traffic calming
5. Stormwater system improvements
6. Sidewalk extensions
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Citizen Survey 2019

What are your priorities for 2019?

There needs to be several avenues for people to get the info. Could use the PTO or school email lists to send out updates and partner with the board of education for communication. It's more difficult to get the message out there now but social media advertising can be narrowed down very well so the spend is used better at a limited cost and far less than mailings.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - My wife and children use it more often than me and love it

Question 14

Coding classes for young children, start at 7 to 8 years old

Question 15

Great facility, haven't gotten to check out new makerspace yet but looking forward to that. Kids area is great.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 23, 2019, 2:29 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Community recreational facilities
3. Number of walking/biking trails
4. Maintenance of City parks
5. Number of City parks
6. Outdoor athletic fields
7. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Greenways
5. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Other - Children have had tutoring there

Question 14

No response

Question 15

It is a beautiful facility. It could be used for social functions after hours.

Question 16

- Wald Park

Name not available

January 23, 2019, 2:49 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Swimming pool
3. Maintenance of City parks
4. Outdoor athletic fields

Question 5

1. Stormwater system improvements
2. Parks

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 3:12 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances

Question 4

No response

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 23, 2019, 3:23 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Quality of public library facilities/services
6. Maintenance of City streets & facilities
7. Quality of public safety services
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Swimming pool
4. Maintenance of City parks

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Greenways
4. Parks
5. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

More events

Question 15

They do a good job with events for kids, would like more that fit working parent schedules.

Question 16

- Wald Park

Name not available

January 23, 2019, 3:43 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 2

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Communications with the public

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Number of walking/biking trails
2. Number of City parks
3. Swimming pool

Question 5

1. Greenways
2. Sidewalk extensions
3. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Other - tutoring for my child

Question 14

I think the library is doing a fantastic job and cannot think of anything else.

Question 15

It's a very cozy atmosphere, very calming and beautiful with a large

selection - and if they don't have a book, it typically doesn't take long to get it.

Question 16

- Wald Park

Cindy Hall

inside Area West of Rocky Ridge

January 23, 2019, 4:45 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Maintenance of City streets & facilities
6. Communications with the public
7. Quality of public safety services
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Swimming pool
3. Fees for recreational programs
4. Number of City parks
5. Maintenance of City parks
6. Youth athletic programs
7. Outdoor athletic fields

Citizen Survey 2019

What are your priorities for 2019?

8. Number of walking/biking trails
9. Adult recreational programs
10. Adult athletic programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic calming
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 5:01 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 2
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of public safety services
5. Communications with the public

Question 4

1. Swimming pool
2. Community recreational facilities
3. Maintenance of City parks
4. Number of City parks
5. Youth athletic programs
6. Number of walking/biking trails

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Greenways

Citizen Survey 2019

What are your priorities for 2019?

4. Street reconstruction
5. Parks
6. Sidewalk extensions
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

They never have the books available that I want to check out. Add more books!!!!!!

Question 15

I love the online search feature.

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 23, 2019, 5:55 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Communications with the public

Question 4

1. Adult recreational programs
2. Number of City parks

Question 5

1. Traffic calming
2. Street reconstruction
3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Greenways
6. Parks
7. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

Email. Mail is not always reliable. Some items are missed if posted on

Citizen Survey 2019

What are your priorities for 2019?

social media.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 23, 2019, 6:41 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Enforcement of City codes & ordinances
2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Quality of customer service from City employees
5. City stormwater runoff/management plan
6. Quality of public library facilities/services
7. Flow of traffic/congestion management
8. Quality of public safety services
9. Maintenance of City streets & facilities

Question 4

No response

Question 5

1. Traffic signal replacement/upgrade
2. Parks
3. Stormwater system improvements
4. Greenways
5. Street reconstruction
6. Traffic calming
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

No response

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

No response

Name not shown

inside Area West of Rocky Ridge

January 23, 2019, 6:47 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services

Question 4

1. Adult recreational programs
2. Number of walking/biking trails
3. Maintenance of City parks

4. Swimming pool

5. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not available

January 23, 2019, 7:56 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of City parks & recreation programs/facilities
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Swimming pool
3. Community recreational facilities
4. Number of City parks
5. Youth athletic programs
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Adult recreational programs
9. Adult athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Stormwater system improvements
4. Street reconstruction
5. Greenways
6. Parks
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - None

Question 14

I have never been to the library. I do not have children and the library is not close to my home.

Question 15

None

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not available

January 23, 2019, 9:04 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Community recreational facilities
4. Maintenance of City parks
5. Ease of program registration

Question 5

1. Parks
2. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Other - Quiet place to read/work

Question 14

author events, Freegal, Saturday activities for children, better strategy for parking/crowd control for BIG childrens events (summer reading kickoff, easter event, etc.)

Question 15

The staff is very kind and helpful, the space is beautiful, the childrens area is enjoyable for my child

Question 16

- Wald Park

Name not available

January 23, 2019, 9:13 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Citizen Survey 2019

What are your priorities for 2019?

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities

Question 4

1. Swimming pool
2. Outdoor athletic fields
3. Community recreational facilities
4. Maintenance of City parks
5. Ease of program registration

Question 5

1. Parks
2. Traffic calming
3. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Makerspace program/event
- Other - quiet place to read/work

Question 14

Saturday programming/special events for kids, better strategy/crowd control plan for big kids events such as summer reading kickoff, easter event, etc., the summer reading program is confusing - too many "steps" - it's easier just to write down the books the kid reads and not have to go online, fill out papers in a binder in the library, complete certain tasks on a weekly basis, etc.

Question 15

staff is super helpful and friendly, the space is beautiful - especially upstairs around the fireplace, the childrens area is enjoyable for my sons

Question 16

- Wald Park

Name not available

January 23, 2019, 9:17 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Communications with the public
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Quality of public safety services
8. Quality of public library facilities/services
9. Quality of City parks & recreation programs/facilities

Question 4

1. Maintenance of City parks
2. Number of City parks

Question 5

1. Street reconstruction
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Sidewalk extensions
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Kacey Venglik

inside Area West of Rocky Ridge

January 23, 2019, 9:32 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Communications with the public
3. City stormwater runoff/management plan
4. Quality of public library facilities/services
5. Maintenance of City streets & facilities
6. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

7. Quality of public safety services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Number of walking/biking trails
4. Community recreational facilities
5. Number of City parks
6. Adult recreational programs
7. Adult athletic programs

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Greenways
4. Stormwater system improvements
5. Parks
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend Adult program/event
- Attend Tech program/event

Question 14

Have availability of local jobs/ work database for teens/ college students

Question 15

Great children's programs, tech for adults, classes/ creative outlets for adults

Question 16

- Wald Park

Name not available

January 23, 2019, 9:37 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Communications with the public
4. City stormwater runoff/management plan

Citizen Survey 2019

What are your priorities for 2019?

5. Flow of traffic/congestion management
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Ease of program registration
5. Community recreational facilities
6. Adult recreational programs
7. Swimming pool
8. Outdoor athletic fields
9. Youth athletic programs
10. Adult athletic programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements
4. Greenways
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

Website and social media

Question 9

- No

Question 10

- Materials I want/need are not available

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Makerspace program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 3:54 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities

Citizen Survey 2019

What are your priorities for 2019?

2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of customer service from City employees
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Youth athletic programs
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Maintenance of City parks
5. Swimming pool
6. Adult recreational programs
7. Adult athletic programs
8. Number of City parks
9. Community recreational facilities
10. Fees for recreational programs
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Greenways
2. Street reconstruction
3. Parks
4. Sidewalk extensions
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Other - Just never been but hear positive things

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

outside Residential Areas

January 24, 2019, 6:13 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Communications with the public
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Maintenance of City parks
4. Fees for athletic programs
5. Adult athletic programs
6. Ease of program registration
7. Fees for recreational programs
8. Swimming pool
9. Number of walking/biking trails
10. Community recreational facilities
11. Number of City parks
12. Adult recreational programs

Question 5

1. Parks
2. Traffic calming
3. Street reconstruction
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Sidewalk extensions
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 24, 2019, 6:22 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 2

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of City parks
3. Youth athletic programs
4. Community recreational facilities
5. Outdoor athletic fields
6. Maintenance of City parks
7. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Traffic calming
3. Stormwater system improvements
4. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 8:02 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. City stormwater runoff/management plan
5. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Youth athletic programs
2. Number of walking/biking trails
3. Maintenance of City parks
4. Outdoor athletic fields
5. Community recreational facilities
6. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 8:10 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Communications with the public

Question 4

1. Community recreational facilities
2. Swimming pool
3. Number of City parks
4. Maintenance of City parks

Question 5

1. Stormwater system improvements
2. Parks

Citizen Survey 2019

What are your priorities for 2019?

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 24, 2019, 8:18 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Communications with the public
5. Quality of City parks & recreation programs/facilities
6. Maintenance of City streets & facilities
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Fees for recreational programs
5. Ease of program registration
6. Fees for athletic programs
7. Maintenance of City parks
8. Adult recreational programs
9. Outdoor athletic fields
10. Swimming pool
11. Youth athletic programs
12. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Sidewalk extensions
4. Parks
5. Greenways
6. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Mail directly to residents, input gathering like this before decisions are made, language that's easier to understand around zoning changes etc.

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 8:36 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 2

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 2

Question 3

1. City stormwater runoff/management plan
2. Quality of public library facilities/services
3. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities

Question 5

1. Street reconstruction
2. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

Its beautiful, and well designed, Just inconvenient to get to for the other side of 280.

Question 16

- New Merkel House

Name not shown

inside Liberty Park

January 24, 2019, 8:52 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 2

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 2

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Communications with the public
5. Quality of public library facilities/services
6. Quality of public safety services
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

1. Fees for recreational programs
2. Community recreational facilities
3. Maintenance of City parks
4. Number of walking/biking trails
5. Ease of program registration
6. Outdoor athletic fields
7. Youth athletic programs
8. Fees for athletic programs
9. Swimming pool
10. Adult recreational programs
11. Adult athletic programs
12. Number of City parks

Question 5

1. Greenways
2. Sidewalk extensions
3. Street reconstruction
4. Parks
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

More time needs to be dedicated to making the SHAC the premier park destination in all of Vestavia. Bike trails, hiking trails, community pool, more fields, disc golf, ect...

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

inside Cahaba Heights

January 24, 2019, 9:09 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Quality of City parks & recreation programs/facilities
7. Quality of customer service from City employees
8. Quality of public library facilities/services

9. Quality of public safety services

Question 4

1. Outdoor athletic fields
2. Community recreational facilities
3. Maintenance of City parks
4. Youth athletic programs
5. Number of City parks
6. Number of walking/biking trails
7. Fees for athletic programs
8. Swimming pool
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Traffic calming
4. Traffic signal replacement/upgrade
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 9:15 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan

6. Flow of traffic/congestion management
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool
4. Adult recreational programs
5. Number of City parks
6. Outdoor athletic fields
7. Maintenance of City parks
8. Adult athletic programs
9. Youth athletic programs
10. Fees for athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Parks
3. Stormwater system improvements
4. Greenways
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Teen program/event
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 24, 2019, 9:39 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Communications with the public
3. Quality of City parks & recreation programs/facilities

4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Quality of public safety services
7. Maintenance of City streets & facilities
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks
4. Youth athletic programs
5. Adult recreational programs
6. Adult athletic programs
7. Fees for recreational programs
8. Fees for athletic programs
9. Maintenance of City parks
10. Swimming pool
11. Outdoor athletic fields
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Traffic calming
5. Stormwater system improvements
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 24, 2019, 9:43 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

2. Quality of City parks & recreation programs/facilities
3. Communications with the public
4. Maintenance of City streets & facilities
5. Quality of public safety services
6. Quality of customer service from City employees
7. City stormwater runoff/management plan
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Outdoor athletic fields
2. Maintenance of City parks
3. Number of walking/biking trails
4. Youth athletic programs
5. Fees for athletic programs
6. Community recreational facilities
7. Adult athletic programs
8. Swimming pool
9. Ease of program registration
10. Number of City parks
11. Fees for recreational programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Parks
5. Street reconstruction
6. Greenways
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

an email or text system to opt in

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 10

- Do not need services
- Programs I am interested in are not offered

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 9:51 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Maintenance of City streets & facilities
6. Quality of public safety services
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Maintenance of City parks
2. Youth athletic programs
3. Community recreational facilities
4. Outdoor athletic fields
5. Fees for recreational programs
6. Fees for athletic programs
7. Adult recreational programs
8. Number of City parks
9. Number of walking/biking trails
10. Adult athletic programs
11. Ease of program registration
12. Swimming pool

Question 5

1. Parks
2. Greenways
3. Street reconstruction
4. Sidewalk extensions
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 24, 2019, 10:11 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 5

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Swimming pool
3. Youth athletic programs

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only

Citizen Survey 2019

What are your priorities for 2019?

- Check out materials: books, DVDs, music, video games, etc.
- Attend Tech program/event

Question 14

No response

Question 15

the building - it's beautiful and calming to me
Libby online books for my kids use

Question 16

- Wald Park

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 24, 2019, 10:37 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Quality of public library facilities/services
5. Enforcement of City codes & ordinances
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of City parks
3. Youth athletic programs
4. Swimming pool
5. Fees for athletic programs
6. Fees for recreational programs
7. Ease of program registration
8. Adult athletic programs
9. Adult recreational programs
10. Community recreational facilities
11. Number of walking/biking trails
12. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Stormwater system improvements
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Summary of details in Vestavia Voice and/or OTM Journal. If it was there earlier, I missed.

Question 9

- Yes

Question 10

No response

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Took our grandchildren.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 24, 2019, 10:45 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Adult recreational programs

3. Community recreational facilities

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend Tech program/event
- Attend an event/meeting

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

Beautiful, user friendly, variety

Question 16

- Sidewalks

Name not available

January 24, 2019, 10:48 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities
4. Communications with the public
5. Flow of traffic/congestion management

Question 4

1. Adult recreational programs
2. Adult athletic programs
3. Number of walking/biking trails
4. Community recreational facilities
5. Number of City parks
6. Maintenance of City parks
7. Swimming pool

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 24, 2019, 10:51 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 2
Quality of City streets: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities

Question 4

1. Swimming pool

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions
4. Stormwater system improvements
5. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

The facility is beautiful and meets all expectations, but is not very close for Cahaba Heights or Liberty Park residents.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 24, 2019, 11:02 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Communications with the public
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Number of walking/biking trails
2. Fees for athletic programs
3. Number of City parks
4. Outdoor athletic fields

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Street reconstruction
4. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Other - kids stuff is not at convenient times for us

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Gary Jordan

inside Area West of Rocky Ridge

January 24, 2019, 11:13 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Communications with the public
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Greenways

Question 6

- Yes

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Tech program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Area West of Rocky Ridge
January 24, 2019, 11:31 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of customer service from City employees
2. Communications with the public
3. Quality of City parks & recreation programs/facilities
4. Quality of public safety services
5. Maintenance of City streets & facilities
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Number of walking/biking trails
4. Adult recreational programs
5. Adult athletic programs
6. Ease of program registration
7. Outdoor athletic fields
8. Number of City parks
9. Youth athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Swimming pool

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Stormwater system improvements
5. Street reconstruction
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

No response

Question 15

Staff is great and understand customer service.

Question 16

- Community Building

Name not shown

inside Area West of Rocky Ridge

January 24, 2019, 11:35 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of public library facilities/services
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Outdoor athletic fields
4. Maintenance of City parks
5. Fees for athletic programs
6. Fees for recreational programs
7. Youth athletic programs
8. Ease of program registration
9. Number of City parks
10. Number of walking/biking trails
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Parks
4. Street reconstruction
5. Greenways

Citizen Survey 2019

What are your priorities for 2019?

6. Traffic signal replacement/upgrade

7. Traffic calming

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 24, 2019, 11:47 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Enforcement of City codes & ordinances
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Quality of public library facilities/services
7. Quality of customer service from City employees
8. Quality of public safety services
9. Communications with the public

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Community recreational facilities
4. Youth athletic programs
5. Maintenance of City parks
6. Outdoor athletic fields
7. Swimming pool
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Parks
2. Sidewalk extensions
3. Greenways
4. Stormwater system improvements
5. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

- 6. Traffic calming
- 7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 11:58 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. City stormwater runoff/management plan
3. Quality of customer service from City employees
4. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Parks
4. Greenways
5. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

email

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Other - Finish work

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 24, 2019, 12:08 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

2. Quality of City parks & recreation programs/facilities

3. Maintenance of City streets & facilities

4. Quality of public library facilities/services

5. Enforcement of City codes & ordinances

6. City stormwater runoff/management plan

7. Quality of public safety services

8. Communications with the public

9. Quality of customer service from City employees

Question 4

1. Maintenance of City parks

2. Number of City parks

3. Adult recreational programs

4. Swimming pool

5. Fees for athletic programs

6. Adult athletic programs

7. Number of walking/biking trails

8. Youth athletic programs

9. Community recreational facilities

10. Outdoor athletic fields

11. Fees for recreational programs

12. Ease of program registration

Question 5

1. Sidewalk extensions

2. Traffic calming

3. Parks

4. Greenways

5. Street reconstruction

6. Stormwater system improvements

7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 24, 2019, 12:27 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Communications with the public

Question 4

1. Swimming pool
2. Community recreational facilities
3. Fees for athletic programs

Question 5

1. Street reconstruction
2. Traffic calming
3. Sidewalk extensions

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 12:37 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Greenways
4. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 24, 2019, 12:44 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 12:45 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management

Question 4

1. Community recreational facilities
2. Swimming pool
3. Outdoor athletic fields

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Sidewalk extensions
2. Greenways
3. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 12:55 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Communications with the public
7. Quality of public safety services
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields

Question 5

1. Parks
2. Traffic calming
3. Stormwater system improvements
4. Street reconstruction
5. Traffic signal replacement/upgrade
6. Sidewalk extensions
7. Greenways

Question 6

- Yes

Question 7

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 24, 2019, 1:00 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 3

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of public library facilities/services
4. Quality of customer service from City employees
5. Flow of traffic/congestion management
6. Quality of City parks & recreation programs/facilities
7. City stormwater runoff/management plan
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Swimming pool
2. Youth athletic programs
3. Community recreational facilities
4. Adult recreational programs
5. Adult athletic programs
6. Maintenance of City parks
7. Outdoor athletic fields
8. Number of walking/biking trails
9. Fees for recreational programs
10. Fees for athletic programs
11. Ease of program registration
12. Number of City parks

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Stormwater system improvements
7. Greenways

Question 6

- Yes

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

No response

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - FOL Bookstore

Question 14

More books

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 24, 2019, 1:06 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Flow of traffic/congestion management

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Number of walking/biking trails
4. Fees for athletic programs

Question 5

1. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Makerspace program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 1:18 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Number of walking/biking trails

Question 5

1. Street reconstruction

2. Sidewalk extensions

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 24, 2019, 1:45 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Outdoor athletic fields
4. Community recreational facilities
5. Number of City parks
6. Ease of program registration
7. Adult athletic programs
8. Adult recreational programs
9. Youth athletic programs
10. Swimming pool
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Stormwater system improvements
4. Parks

5. Traffic calming
6. Traffic signal replacement/upgrade
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Makerspace program/event
- Attend an event/meeting

Question 14

Well publicized social / educational events. Much happens that people are not aware.

Question 15

Very welcoming facility

Question 16

- Sidewalks
-

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 24, 2019, 1:59 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Swimming pool
4. Youth athletic programs
5. Community recreational facilities
6. Fees for athletic programs
7. Fees for recreational programs
8. Ease of program registration
9. Adult recreational programs
10. Outdoor athletic fields
11. Adult athletic programs
12. Number of City parks

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Sidewalk extensions
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Greenways
7. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Other - Picked up registration papers for my son (selective service?)

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 24, 2019, 2:09 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Maintenance of City parks
3. Adult recreational programs
4. Community recreational facilities
5. Youth athletic programs
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Number of City parks
9. Adult athletic programs
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Street reconstruction
2. Sidewalk extensions

3. Stormwater system improvements
4. Traffic signal replacement/upgrade
5. Parks
6. Traffic calming
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Email option

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Other - Passport

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

Citizen Survey 2019

What are your priorities for 2019?

January 24, 2019, 3:11 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Outdoor athletic fields
5. Swimming pool
6. Community recreational facilities
7. Ease of program registration
8. Youth athletic programs
9. Adult recreational programs
10. Adult athletic programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming

3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Stormwater system improvements
6. Parks
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 24, 2019, 3:12 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 1
Quality of parks & recreation programs: 1
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Communications with the public
2. Quality of customer service from City employees
3. Enforcement of City codes & ordinances
4. Quality of public safety services
5. Quality of City parks & recreation programs/facilities
6. Maintenance of City streets & facilities
7. Flow of traffic/congestion management
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Youth athletic programs
3. Adult recreational programs
4. Adult athletic programs
5. Community recreational facilities
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Maintenance of City parks
9. Fees for recreational programs
10. Fees for athletic programs
11. Ease of program registration
12. Number of City parks

Question 5

1. Stormwater system improvements
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Traffic calming
5. Sidewalk extensions
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

Email

Question 9

- No

Question 10

- Materials I want/need are not available

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 24, 2019, 3:37 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks

Question 5

1. Street reconstruction

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 3:43 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. City stormwater runoff/management plan

Citizen Survey 2019

What are your priorities for 2019?

5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of customer service from City employees
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Community recreational facilities
4. Maintenance of City parks
5. Adult athletic programs
6. Adult recreational programs
7. Outdoor athletic fields
8. Youth athletic programs
9. Fees for recreational programs
10. Fees for athletic programs
11. Swimming pool
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Stormwater system improvements
6. Parks
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 3:46 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of City parks & recreation programs/facilities

Citizen Survey 2019

What are your priorities for 2019?

4. Communications with the public
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Adult recreational programs
3. Number of walking/biking trails
4. Swimming pool
5. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Summer reading programs for elementary children are great. I love the incentives to promote a love of reading.

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 24, 2019, 4:17 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

Citizen Survey 2019

What are your priorities for 2019?

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities
4. Maintenance of City parks
5. Youth athletic programs
6. Adult recreational programs
7. Outdoor athletic fields
8. Adult athletic programs
9. Fees for recreational programs
10. Number of City parks
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Stormwater system improvements
3. Greenways
4. Sidewalk extensions
5. Parks
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

No response

Question 15

Being able to put books on hold. Also love my knitting group that meets on the first Friday of the month in the Tree House.

Question 16

- Wald Park

Charlie Cranford

inside Area West of Rocky Ridge

January 24, 2019, 5:30 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Quality of public library facilities/services
4. Enforcement of City codes & ordinances
5. Flow of traffic/congestion management
6. Quality of customer service from City employees
7. Quality of City parks & recreation programs/facilities

Citizen Survey 2019

What are your priorities for 2019?

8. Communications with the public
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Swimming pool
3. Adult athletic programs

Question 5

1. Street reconstruction
2. Parks
3. Greenways
4. Traffic signal replacement/upgrade
5. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 5:43 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances

Question 4

No response

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Greenways
6. Street reconstruction

Question 6

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

Newspaper, social media

Question 9

- No

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 5:45 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Maintenance of City streets & facilities
6. Communications with the public
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Swimming pool
3. Number of walking/biking trails
4. Maintenance of City parks
5. Number of City parks
6. Adult recreational programs
7. Ease of program registration
8. Fees for recreational programs
9. Youth athletic programs
10. Outdoor athletic fields
11. Adult athletic programs
12. Fees for athletic programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Greenways
4. Parks
5. Sidewalk extensions
6. Street reconstruction
7. Traffic signal replacement/upgrade

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 5:50 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4

Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Enforcement of City codes & ordinances
9. Communications with the public

Question 4

1. Maintenance of City parks

Question 5

1. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

inside Area West of Rocky Ridge
January 24, 2019, 6:22 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Number of City parks

4. Swimming pool
5. Maintenance of City parks

Question 5

1. Traffic signal replacement/upgrade
2. Sidewalk extensions
3. Parks
4. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

the staff are friendly, the view is beautiful toward the woods

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Community Building

Name not available

January 24, 2019, 6:23 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Communications with the public
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Adult recreational programs
4. Adult athletic programs
5. Number of City parks
6. Maintenance of City parks
7. Ease of program registration
8. Youth athletic programs
9. Fees for athletic programs
10. Fees for recreational programs
11. Outdoor athletic fields
12. Swimming pool

Question 5

1. Street reconstruction
2. Traffic calming
3. Stormwater system improvements
4. Greenways
5. Parks
6. Traffic signal replacement/upgrade
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Wald Park

Name not available

January 24, 2019, 6:44 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of customer service from City employees
3. Communications with the public
4. Enforcement of City codes & ordinances
5. Maintenance of City streets & facilities
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Community recreational facilities
2. Swimming pool
3. Maintenance of City parks
4. Outdoor athletic fields
5. Ease of program registration
6. Number of walking/biking trails
7. Number of City parks
8. Youth athletic programs
9. Adult recreational programs
10. Adult athletic programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Street reconstruction
4. Parks
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only

Question 14

No response

Question 15

No response

Question 16

- Community Building

Citizen Survey 2019

What are your priorities for 2019?

Laura Witherington

inside Liberty Park

January 24, 2019, 7:24 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 1

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities

Question 5

1. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Other - Study session

Question 14

Extended school hours so students can hang out and study

Question 15

Gorgeous building, good staff & nice selection of books, music& videos.

Question 16

- Liberty Park ball field

Name not available

January 24, 2019, 7:33 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities

Question 4

1. Community recreational facilities

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 24, 2019, 7:44 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. City stormwater runoff/management plan
4. Flow of traffic/congestion management
5. Quality of customer service from City employees
6. Quality of public safety services
7. Quality of public library facilities/services
8. Communications with the public
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities
4. Number of City parks
5. Maintenance of City parks
6. Outdoor athletic fields
7. Adult recreational programs
8. Adult athletic programs
9. Youth athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Street reconstruction

Citizen Survey 2019

What are your priorities for 2019?

5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Via Vestavia website

Question 9

- Yes

Question 10

- Programs I am interested in are not offered

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event

Question 14

A cafe would be fantastic!

Question 15

The outdoor areas

Question 16

- Sidewalks

Carlo Contreras

inside Liberty Park

January 24, 2019, 9:26 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public library facilities/services
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Quality of public safety services
6. Communications with the public

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Outdoor athletic fields
4. Community recreational facilities
5. Number of City parks
6. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic calming
4. Street reconstruction
5. Greenways

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

Job fairs, classes on job preparation

Question 15

Excellent children's book selection, great Hoopla product.

Question 16

- Sidewalks

Name not available

January 24, 2019, 9:53 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Communications with the public
4. Maintenance of City streets & facilities
5. Quality of public library facilities/services
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Outdoor athletic fields
2. Swimming pool
3. Number of City parks
4. Number of walking/biking trails
5. Community recreational facilities
6. Youth athletic programs
7. Maintenance of City parks
8. Fees for athletic programs
9. Fees for recreational programs
10. Ease of program registration
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Parks
2. Sidewalk extensions
3. Stormwater system improvements
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Greenways
7. Street reconstruction

Question 6

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 24, 2019, 10:04 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Number of City parks
3. Community recreational facilities
4. Maintenance of City parks
5. Number of walking/biking trails
6. Youth athletic programs
7. Outdoor athletic fields
8. Adult athletic programs
9. Ease of program registration
10. Adult recreational programs
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Traffic calming
3. Street reconstruction
4. Sidewalk extensions
5. Stormwater system improvements
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

Email or texts with links to the information

Question 9

- No

Question 10

- Programs I am interested in are not offered

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 24, 2019, 10:27 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 1

Quality of public library facilities and services: 3

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. City stormwater runoff/management plan
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Quality of City parks & recreation programs/facilities
6. Communications with the public
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Youth athletic programs
4. Fees for recreational programs
5. Fees for athletic programs
6. Ease of program registration
7. Outdoor athletic fields
8. Number of walking/biking trails
9. Number of City parks
10. Swimming pool
11. Adult recreational programs
12. Adult athletic programs

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Greenways
6. Parks
7. Sidewalk extensions

Question 6

- Yes

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 24, 2019, 11:00 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Enforcement of City codes & ordinances
3. Quality of public safety services
4. Maintenance of City streets & facilities
5. Quality of customer service from City employees
6. City stormwater runoff/management plan
7. Quality of City parks & recreation programs/facilities
8. Communications with the public
9. Quality of public library facilities/services

Question 4

No response

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

inside Area West of Rocky Ridge

January 24, 2019, 11:24 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 2

Quality of City streets: 1

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of public safety services
5. Quality of public library facilities/services
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Outdoor athletic fields
3. Number of City parks
4. Youth athletic programs
5. Maintenance of City parks
6. Community recreational facilities
7. Swimming pool
8. Adult recreational programs
9. Adult athletic programs
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 25, 2019, 12:28 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public library facilities/services
3. Maintenance of City streets & facilities
4. Quality of public safety services
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. City stormwater runoff/management plan
8. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Number of City parks
3. Swimming pool
4. Adult recreational programs
5. Youth athletic programs
6. Outdoor athletic fields
7. Number of walking/biking trails
8. Maintenance of City parks
9. Adult athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Parks
2. Greenways
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Traffic calming
6. Sidewalk extensions
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Adult program/event
- Attend an event/meeting

Question 14

More adult programming

Question 15

Location and the beauty of the structure

Question 16

- Wald Park

Name not shown

inside Cahaba Heights

January 25, 2019, 4:12 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 1

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 2

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Communications with the public
6. Enforcement of City codes & ordinances
7. Quality of customer service from City employees
8. Quality of public safety services
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Outdoor athletic fields
4. Number of walking/biking trails
5. Number of City parks
6. Youth athletic programs
7. Fees for recreational programs
8. Ease of program registration
9. Fees for athletic programs
10. Adult recreational programs
11. Adult athletic programs
12. Swimming pool

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic calming
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

A podcast link sent through social media would be great! We could listen while stuck in traffic!

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 25, 2019, 6:26 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities

Question 5

1. Stormwater system improvements

2. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

The library has exceeded my expectations. It is a wonderful facility that serves many people adequately I believe. I have taken my grandchildren there and they have really enjoyed the children's department. When I was in business in Vestavia, I donated money to have the library built and I believe it was a wise investment in our community.

Question 16

- Sidewalks

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Area East of Rocky Ridge/Altadena Area
January 25, 2019, 6:45 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Number of City parks

Question 5

1. Sidewalk extensions
2. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend Makerspace program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 25, 2019, 6:53 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 2
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities

Citizen Survey 2019

What are your priorities for 2019?

2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Quality of public safety services
5. Quality of customer service from City employees
6. Communications with the public
7. City stormwater runoff/management plan
8. Enforcement of City codes & ordinances
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Maintenance of City parks
3. Youth athletic programs
4. Community recreational facilities
5. Number of City parks
6. Number of walking/biking trails
7. Swimming pool
8. Adult athletic programs
9. Adult recreational programs
10. Fees for athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Parks
2. Street reconstruction
3. Traffic calming
4. Stormwater system improvements
5. Sidewalk extensions
6. Greenways
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Jeffrey Bramer

inside Liberty Park

January 25, 2019, 7:20 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 5

Overall quality of services provided by the City: 5

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Enforcement of City codes & ordinances
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of public library facilities/services
5. City stormwater runoff/management plan
6. Quality of City parks & recreation programs/facilities
7. Flow of traffic/congestion management
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Adult recreational programs
4. Maintenance of City parks
5. Youth athletic programs
6. Outdoor athletic fields
7. Number of City parks
8. Fees for recreational programs
9. Ease of program registration
10. Swimming pool
11. Fees for athletic programs
12. Adult athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks
4. Greenways
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

Website with email alerts based on criteria selected by user.

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

- Other - I visited when it first opened and have not been back.

Question 14

Not convenient for me at all.

Question 15

Not convenient to Liberty Park and I have seen some programs of interest but due to location I did not attend.

Question 16

- Sidewalks

Name not available

January 25, 2019, 7:53 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 1

Quality of City streets: 1

Overall quality of services provided by the City: 2

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

Question 4

1. Youth athletic programs
2. Community recreational facilities

Question 5

1. Stormwater system improvements
2. Parks

Question 6

- No

Question 7

- No

Question 8

Social media

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 25, 2019, 8:22 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 1
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

Question 4

1. Youth athletic programs

Question 5

1. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 25, 2019, 9:06 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services

2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. City stormwater runoff/management plan
5. Quality of customer service from City employees
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. Communications with the public

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Fees for athletic programs
4. Youth athletic programs
5. Adult recreational programs
6. Adult athletic programs

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Parks
6. Greenways
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Cahaba Heights ball fields

Name not available

January 25, 2019, 9:34 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Communications with the public
5. Quality of City parks & recreation programs/facilities

Question 4

1. Youth athletic programs

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Mailer

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

Citizen Survey 2019

What are your priorities for 2019?

inside Area East of Rocky Ridge/Altadena Area
January 25, 2019, 10:09 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

1. Number of walking/biking trails

Question 5

1. Sidewalk extensions
2. Traffic calming

Question 6

- No

Question 7

- No

Question 8

Email, possibly via neighborhood associations that are already set up for email distribution.

Question 9

- No

Question 10

No response

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge
January 25, 2019, 10:22 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management
5. Communications with the public

Citizen Survey 2019

What are your priorities for 2019?

Question 4

1. Maintenance of City parks
2. Swimming pool
3. Number of walking/biking trails
4. Community recreational facilities

Question 5

1. Parks
2. Traffic signal replacement/upgrade
3. Greenways
4. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

Excellent facility with great meeting space

Question 16

- Wald Park

Jean Bedford

inside Area West of Rocky Ridge

January 25, 2019, 10:34 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 1

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public

Question 4

1. Number of City parks
2. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Citizen Survey 2019

What are your priorities for 2019?

I don't know your nomenclature. If the plan to revitalize the area near the I65 entrance/exit on up highway 31 into a walking path group of small boutiques and stores is called the Infrastructure & Community Spaces Plan, then I know what it is. I haven't seen anything else in any of the above media sources.

Question 9

- No

Question 10

- Other - Due to vision problems, I read over a Kindle. I prefer to buy from Amazon with unspecified time to complete rather than having a deadline to return.

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

I think the Library in the Forest meets the needs of our community.

Question 15

The atmosphere and surroundings are soothing and conducive to encouraging reading.

Question 16

- Sidewalks

Name not available

January 25, 2019, 10:38 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 1

Quality of parks & recreation programs: 2

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. Quality of public library facilities/services
6. Communications with the public
7. Quality of public safety services
8. City stormwater runoff/management plan
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Number of City parks
5. Youth athletic programs
6. Adult recreational programs
7. Adult athletic programs
8. Maintenance of City parks
9. Ease of program registration
10. Fees for athletic programs
11. Fees for recreational programs
12. Outdoor athletic fields

Question 5

1. Parks
2. Greenways
3. Street reconstruction
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Stormwater system improvements
7. Sidewalk extensions

Question 6

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 7

- No

Question 8

Not getting need letter

Question 9

- Yes

Question 10

No response

Question 11

No response

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 25, 2019, 10:44 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Number of City parks

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 3-6 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 25, 2019, 10:50 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Communications with the public
5. Quality of customer service from City employees
6. Quality of City parks & recreation programs/facilities
7. Enforcement of City codes & ordinances
8. City stormwater runoff/management plan
9. Quality of public library facilities/services

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Number of City parks
4. Youth athletic programs
5. Outdoor athletic fields
6. Community recreational facilities
7. Swimming pool
8. Adult recreational programs
9. Adult athletic programs
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Greenways
5. Traffic calming
6. Parks
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Alan Curtis

inside Area East of Rocky Ridge/Altadena Area
January 25, 2019, 11:25 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of customer service from City employees
5. Quality of public safety services
6. Enforcement of City codes & ordinances
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Number of City parks
5. Youth athletic programs
6. Community recreational facilities
7. Swimming pool
8. Adult recreational programs
9. Adult athletic programs
10. Fees for recreational programs
11. Ease of program registration
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Greenways
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Parks
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Liberty Park

January 25, 2019, 12:53 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Youth athletic programs
4. Fees for recreational programs
5. Fees for athletic programs
6. Maintenance of City parks
7. Number of walking/biking trails
8. Ease of program registration
9. Adult recreational programs
10. Adult athletic programs
11. Swimming pool
12. Number of City parks

Question 5

1. Street reconstruction
2. Traffic calming
3. Sidewalk extensions
4. Stormwater system improvements
5. Traffic signal replacement/upgrade
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

email distribution list

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 25, 2019, 1:21 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public safety services
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of City parks & recreation programs/facilities
7. Quality of public library facilities/services
8. Communications with the public
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Number of City parks
4. Swimming pool
5. Community recreational facilities
6. Outdoor athletic fields
7. Youth athletic programs
8. Adult athletic programs
9. Adult recreational programs
10. Fees for athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Greenways
3. Parks
4. Street reconstruction
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

Availability and variety of children's programming and services

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 25, 2019, 2:26 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Number of walking/biking trails
4. Community recreational facilities

Question 5

1. Stormwater system improvements
2. Traffic calming
3. Parks
4. Street reconstruction
5. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

No response

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Checking out books. magazines

Question 16

- Cahaba Heights ball fields

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 25, 2019, 2:38 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Community recreational facilities
4. Number of City parks

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 25, 2019, 3:41 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 2
Overall quality of services provided by the City: 3

Citizen Survey 2019

What are your priorities for 2019?

Question 3

1. Enforcement of City codes & ordinances
2. Quality of public safety services
3. Flow of traffic/congestion management

Question 4

1. Youth athletic programs
2. Number of City parks
3. Maintenance of City parks

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not shown

inside Area West of Rocky Ridge

January 25, 2019, 5:04 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services

Question 4

1. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Traffic calming

Question 6

- Yes

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Attend Teen program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 25, 2019, 5:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5

Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services

Question 4

1. Youth athletic programs
2. Swimming pool
3. Community recreational facilities

Question 5

1. Sidewalk extensions
2. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Digital services/online only
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 25, 2019, 7:19 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Flow of traffic/congestion management
2. Quality of customer service from City employees
3. City stormwater runoff/management plan
4. Quality of public library facilities/services
5. Maintenance of City streets & facilities
6. Communications with the public
7. Quality of public safety services
8. Quality of City parks & recreation programs/facilities
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Adult athletic programs
4. Community recreational facilities
5. Swimming pool
6. Outdoor athletic fields
7. Ease of program registration
8. Maintenance of City parks
9. Youth athletic programs
10. Number of City parks
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Sidewalk extensions
2. Greenways
3. Stormwater system improvements
4. Traffic calming
5. Traffic signal replacement/upgrade
6. Street reconstruction
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

Citizen Survey 2019

What are your priorities for 2019?

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

I think it's great as-is

Question 15

It's such a lovely place to go read and just "be".

Question 16

- Sidewalks

Name not available

January 25, 2019, 10:22 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management

Question 4

1. Fees for athletic programs
2. Swimming pool
3. Youth athletic programs

Question 5

No response

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Other - I don't really have time

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Liberty Park ball field

Name not available

January 25, 2019, 11:47 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Quality of public library facilities/services
4. Communications with the public

Question 4

1. Fees for recreational programs
2. Ease of program registration
3. Youth athletic programs
4. Fees for athletic programs
5. Swimming pool
6. Number of City parks

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Parks

Question 6

- No

Question 7

- No

Question 8

Social media and website

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Community Building

Lauren Johnsey

inside Cahaba Heights

January 26, 2019, 8:28 AM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 3
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities

Question 4

1. Ease of program registration
2. Community recreational facilities
3. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks

Question 6

- Yes

Question 7

- No

Question 8

Email

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 26, 2019, 10:34 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances

Question 4

1. Community recreational facilities

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 26, 2019, 12:20 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Communications with the public
7. Quality of customer service from City employees

Question 4

1. Maintenance of City parks
2. Number of walking/biking trails
3. Adult recreational programs
4. Adult athletic programs
5. Community recreational facilities
6. Fees for recreational programs
7. Fees for athletic programs
8. Ease of program registration
9. Outdoor athletic fields
10. Youth athletic programs
11. Number of City parks
12. Swimming pool

Question 5

1. Parks
2. Sidewalk extensions
3. Street reconstruction
4. Traffic calming
5. Greenways
6. Traffic signal replacement/upgrade
7. Stormwater system improvements

Question 6

- Yes

Question 7

- No

Question 8

Both

Citizen Survey 2019

What are your priorities for 2019?

Question 9

- No

Question 10

- Programs I am interested in are not offered

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only

Question 14

More exercise classes

Question 15

The ability to check out books digitally. I wish there were more copies of popular books available. It's hard to wait 6 months to read a book

Question 16

- New Merkel House

Name not shown

inside Area West of Rocky Ridge

January 26, 2019, 1:09 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks

Question 5

1. Street reconstruction
2. Traffic calming
3. Stormwater system improvements
4. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Citizen Survey 2019

What are your priorities for 2019?

Question 14

No response

Question 15

Wide range of materials are available

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 26, 2019, 3:15 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of public safety services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Adult athletic programs
5. Adult recreational programs

Question 5

1. Greenways
2. Traffic calming
3. Street reconstruction

4. Parks

5. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Greater selection of adult fiction

Question 15

No response

Question 16

- Wald Park

Name not available

January 26, 2019, 5:11 PM

Question 1

Citizen Survey 2019

What are your priorities for 2019?

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management

Question 4

1. Community recreational facilities
2. Youth athletic programs
3. Swimming pool

Question 5

1. Stormwater system improvements
2. Street reconstruction
3. Greenways

Question 6

- No

Question 7

- No

Question 8

Email/text updates

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Liberty Park

January 26, 2019, 5:24 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services

Citizen Survey 2019

What are your priorities for 2019?

5. Communications with the public
6. Flow of traffic/congestion management
7. Quality of customer service from City employees
8. City stormwater runoff/management plan
9. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Outdoor athletic fields
4. Number of City parks
5. Swimming pool
6. Number of walking/biking trails
7. Adult recreational programs
8. Youth athletic programs
9. Adult athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Parks
2. Street reconstruction
3. Stormwater system improvements
4. Greenways
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Sidewalk extensions

Question 6

- No

Question 7

- No

Question 8

Very Short email summaries once a month. Each summary / update can link to a page with more detailed information. In the email have several short updates and each update has a link that takes to read more. Don't make it like a newsletter or lots of formatting. Very simple and short and easy to skim fast. Have the presentation / format the same each month so that as someone becomes familiar with it the consistency allows speed to review.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Other - Use the private 'study' rooms a lot.

Question 14

Would love more toys for kids.

More private study rooms.

Full Passport service w/ onsite picture.

Don't suppose library could do the TSA pre check / global entry screenings?

One note: above it asks if we would give money for a satellite library. We said no. We would give money to help expand the current library. Feel it would be MUCH better to use money to expand the existing library and build off success. Much more efficient use of \$\$ and no money spent on duplication

Question 15

Good collection of children's DVD and books. Love to play with toys would like to see more.

Also often come during the day and use one of the private study rooms to get a few hours of work done away from the office.

Love to sit by fireplace and work as well.

Question 16

- Liberty Park ball field
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 26, 2019, 7:56 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 3

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of public library facilities/services
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Communications with the public

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Swimming pool

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 6-9 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

Beautiful setting. Good selection of materials.

Question 16

- Liberty Park ball field

Name not available

January 26, 2019, 8:42 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of parks & recreation facilities: 5

Quality of City streets: 3

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Quality of City parks & recreation programs/facilities

Question 4

1. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

2. Number of walking/biking trails
3. Number of City parks
4. Maintenance of City parks
5. Swimming pool

Question 5

1. Sidewalk extensions
2. Parks
3. Street reconstruction
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 27, 2019, 11:39 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Quality of public safety services

Question 4

1. Number of City parks
2. Number of walking/biking trails
3. Swimming pool
4. Community recreational facilities
5. Maintenance of City parks
6. Adult recreational programs
7. Fees for recreational programs
8. Fees for athletic programs

Citizen Survey 2019

What are your priorities for 2019?

9. Adult athletic programs
10. Ease of program registration
11. Youth athletic programs
12. Outdoor athletic fields

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Street reconstruction
5. Traffic calming
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Weekly or monthly email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

Adult Bookclubs

Question 15

The Library in the Forest is my favorite thing about living in Vestavia. I enjoy the digital services for ebooks and magazines and check out books, music, and DVDs often. The staff is always friendly and helpful.

Question 16

- Wald Park

Name not available

January 27, 2019, 2:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Enforcement of City codes & ordinances
3. City stormwater runoff/management plan
4. Quality of customer service from City employees
5. Maintenance of City streets & facilities
6. Flow of traffic/congestion management
7. Quality of public safety services
8. Communications with the public
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Maintenance of City parks
3. Outdoor athletic fields
4. Fees for recreational programs
5. Adult athletic programs
6. Swimming pool

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Traffic calming
2. Stormwater system improvements
3. Sidewalk extensions
4. Parks
5. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Mark Bentley

inside Area West of Rocky Ridge

January 27, 2019, 4:21 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of customer service from City employees
5. Quality of City parks & recreation programs/facilities
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services

Question 4

No response

Question 5

1. Street reconstruction
2. Traffic calming
3. Parks
4. Stormwater system improvements
5. Sidewalk extensions
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- Yes

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 27, 2019, 8:29 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 3

Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Communications with the public
6. Quality of public library facilities/services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Quality of public safety services

Question 4

1. Swimming pool
2. Number of City parks
3. Maintenance of City parks
4. Number of walking/biking trails
5. Community recreational facilities
6. Ease of program registration
7. Youth athletic programs
8. Outdoor athletic fields
9. Adult athletic programs
10. Adult recreational programs
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Stormwater system improvements
2. Parks
3. Greenways
4. Sidewalk extensions
5. Traffic signal replacement/upgrade
6. Traffic calming
7. Street reconstruction

Question 6

- No

Question 7

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Bring back summer concerts!

Question 15

We love the children programs/storytimes.

Question 16

- Wald Park

Rebekah Parker

inside Area West of Rocky Ridge

January 27, 2019, 8:37 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. City stormwater runoff/management plan
2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Quality of public library facilities/services
6. Quality of public safety services
7. Enforcement of City codes & ordinances
8. Quality of customer service from City employees
9. Communications with the public

Question 4

1. Swimming pool
2. Number of City parks
3. Number of walking/biking trails
4. Maintenance of City parks
5. Community recreational facilities
6. Outdoor athletic fields
7. Youth athletic programs
8. Adult recreational programs
9. Adult athletic programs
10. Ease of program registration
11. Fees for athletic programs
12. Fees for recreational programs

Question 5

1. Stormwater system improvements
2. Parks
3. Greenways
4. Sidewalk extensions
5. Street reconstruction
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 7

- No

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

Bring back summer concerts

Question 15

Storytimes

Question 16

- Wald Park

Name not available

January 27, 2019, 9:41 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

No response

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Swimming pool

Question 5

1. Parks

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

No response

Question 10

- Do not need services

Question 11

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 28, 2019, 8:18 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Enforcement of City codes & ordinances
4. Quality of City parks & recreation programs/facilities
5. City stormwater runoff/management plan
6. Quality of public safety services
7. Communications with the public
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Outdoor athletic fields
2. Number of City parks
3. Maintenance of City parks
4. Adult recreational programs
5. Youth athletic programs
6. Adult athletic programs
7. Swimming pool
8. Community recreational facilities
9. Number of walking/biking trails
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Street reconstruction
2. Sidewalk extensions
3. Greenways
4. Traffic signal replacement/upgrade
5. Parks
6. Stormwater system improvements
7. Traffic calming

Question 6

- No

Question 7

- No

Question 8

I say no only to the second question only because there is not another option to say it is more than likely my issue for not paying attention to the places where the information can be found. I am not aware of the places where the information on the parks and rec updates are being posted.

Question 9

- Yes

Question 10

No response

Question 11

Citizen Survey 2019

What are your priorities for 2019?

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

It would be great if there was a place for classical concerts

Question 15

The amount of materials they have available and the inter library loan system

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 28, 2019, 9:16 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. City stormwater runoff/management plan
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Flow of traffic/congestion management

Question 4

1. Number of walking/biking trails
2. Swimming pool
3. Community recreational facilities

Question 5

1. Stormwater system improvements
2. Sidewalk extensions
3. Street reconstruction
4. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

Children and adult fun and educational programs

Question 15

Friendly atmosphere. Convenience

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 28, 2019, 10:10 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Communications with the public
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Maintenance of City parks
4. Outdoor athletic fields
5. Community recreational facilities
6. Number of City parks
7. Adult athletic programs
8. Swimming pool
9. Youth athletic programs
10. Fees for athletic programs

11. Fees for recreational programs

12. Ease of program registration

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Greenways
4. Parks
5. Street reconstruction
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

email.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Citizen Survey 2019

What are your priorities for 2019?

I love that it is LEED certified, aesthetically pleasing, and has a good collection of books and media materials.

Question 16

- Sidewalks

Name not available

January 28, 2019, 10:34 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan

Question 4

1. Outdoor athletic fields
2. Number of walking/biking trails
3. Community recreational facilities
4. Swimming pool

Question 5

1. Sidewalk extensions
2. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

modern, inviting, peaceful, friendly staff. Wonderful place. Wish my kids could bike there safely.

Question 16

- Sidewalks

Name not available

January 28, 2019, 10:45 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of City parks & recreation programs/facilities
5. Quality of public library facilities/services
6. Enforcement of City codes & ordinances

Question 4

1. Outdoor athletic fields
2. Maintenance of City parks
3. Community recreational facilities
4. Number of walking/biking trails

Question 5

1. Street reconstruction
2. Greenways
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event
- Attend an event/meeting

Question 14

No response

Question 15

The library is excellent. May want to consider re-configuring the parking spaces immediately across from the front door.

Question 16

- Cahaba Heights ball fields

Name not available

January 28, 2019, 12:33 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 5
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of public library facilities/services

Question 4

1. Adult recreational programs
2. Community recreational facilities

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Traffic signal replacement/upgrade

Question 6

- No

Question 7

- No

Question 8

more specific information on the infrastructure

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

beautiful facility, staff have been helpful

Question 16

- Community Building

Name not shown

inside Cahaba Heights

January 28, 2019, 2:45 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Number of walking/biking trails
3. Outdoor athletic fields
4. Swimming pool
5. Maintenance of City parks
6. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 28, 2019, 3:52 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 4
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of public safety services
2. Quality of customer service from City employees

3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of public library facilities/services
6. Communications with the public
7. City stormwater runoff/management plan
8. Flow of traffic/congestion management
9. Quality of City parks & recreation programs/facilities

Question 4

1. Maintenance of City parks
2. Community recreational facilities
3. Ease of program registration
4. Youth athletic programs
5. Swimming pool
6. Number of walking/biking trails
7. Fees for athletic programs
8. Fees for recreational programs
9. Adult recreational programs
10. Adult athletic programs
11. Number of City parks
12. Outdoor athletic fields

Question 5

1. Traffic calming
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Stormwater system improvements
5. Greenways
6. Parks
7. Sidewalk extensions

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

The service. When I request a book from another library, i'm told in a timely manner. I'm also notified when my books are due in a timely manner, and the ability to renew online (sometimes without even asking!) and to order books works well.

Question 16

- Cahaba Heights ball fields

Name not available

January 28, 2019, 4:02 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4
Quality of public library facilities and services: 4
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Flow of traffic/congestion management
5. Communications with the public
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Number of City parks
5. Fees for recreational programs
6. Ease of program registration
7. Outdoor athletic fields
8. Youth athletic programs
9. Maintenance of City parks
10. Fees for athletic programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

Overall communication w/ community needs to be better. Cohesive, reliable communication plan needs to be developed. Perhaps improved social media, printed media, signage, etc.

Question 9

- Yes

Citizen Survey 2019

What are your priorities for 2019?

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

It's aesthetically pleasing. Facility is somewhat small (fills up quickly). Would be nice if the trail system was more prominent and well-maintained. Perhaps add access from the "upper lot" with alternate entry and better overall signage, way-finding, trail quality, and number of trails (switch-backs).

Question 15

No response

Question 16

- Wald Park

Name not available

January 28, 2019, 7:32 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 5
Quality of City communication with residents: 2
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 2
Overall quality of services provided by the City: 2

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

No response

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Citizen Survey 2019

What are your priorities for 2019?

Name not shown

inside Liberty Park

January 28, 2019, 7:37 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Quality of customer service from City employees
6. Communications with the public
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. City stormwater runoff/management plan

Question 4

1. Community recreational facilities
2. Number of City parks
3. Maintenance of City parks
4. Youth athletic programs
5. Outdoor athletic fields
6. Ease of program registration
7. Fees for recreational programs
8. Swimming pool
9. Fees for athletic programs
10. Adult recreational programs
11. Adult athletic programs
12. Number of walking/biking trails

Question 5

1. Traffic calming

2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Parks
5. Sidewalk extensions
6. Greenways
7. Stormwater system improvements

Question 6

- No

Question 7

- No

Question 8

Social media and direct correspondence (ie email)

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Other - Study room and passport

Question 14

No response

Question 15

Good study environment

Question 16

- Liberty Park ball field

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 28, 2019, 8:10 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management

Question 4

1. Outdoor athletic fields
2. Swimming pool
3. Youth athletic programs

Question 5

1. Parks
2. Traffic calming
3. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 28, 2019, 9:26 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 3
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 3

Question 3

Citizen Survey 2019

What are your priorities for 2019?

1. Maintenance of City streets & facilities
2. Enforcement of City codes & ordinances
3. Quality of public safety services
4. Quality of customer service from City employees
5. Communications with the public
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Adult recreational programs
4. Community recreational facilities
5. Number of City parks
6. Swimming pool
7. Adult athletic programs
8. Outdoor athletic fields
9. Youth athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Street reconstruction
5. Stormwater system improvements
6. Parks
7. Greenways

Question 6

- No

Question 7

- No

Question 8

No response

Question 9

- No

Question 10

- Other - I read books on Kindle.

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 28, 2019, 9:59 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

Citizen Survey 2019

What are your priorities for 2019?

2. Quality of City parks & recreation programs/facilities
3. Communications with the public

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks

Question 5

1. Greenways
2. Sidewalk extensions
3. Parks
4. Traffic calming

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 28, 2019, 10:18 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 5

Quality of City streets: 4

Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. City stormwater runoff/management plan
4. Quality of City parks & recreation programs/facilities
5. Enforcement of City codes & ordinances
6. Quality of public safety services
7. Quality of customer service from City employees
8. Quality of public library facilities/services
9. Communications with the public

Question 4

1. Number of City parks
2. Adult recreational programs
3. Number of walking/biking trails
4. Outdoor athletic fields
5. Maintenance of City parks

Citizen Survey 2019

What are your priorities for 2019?

6. Ease of program registration
7. Fees for athletic programs
8. Swimming pool
9. Fees for recreational programs
10. Community recreational facilities
11. Adult athletic programs
12. Youth athletic programs

Question 5

1. Street reconstruction
2. Traffic calming
3. Traffic signal replacement/upgrade
4. Sidewalk extensions
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

- Attend Adult program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 28, 2019, 10:42 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. City stormwater runoff/management plan
3. Communications with the public
4. Maintenance of City streets & facilities
5. Flow of traffic/congestion management
6. Quality of customer service from City employees
7. Quality of City parks & recreation programs/facilities
8. Quality of public library facilities/services
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

2. Fees for recreational programs
3. Adult athletic programs
4. Maintenance of City parks
5. Fees for athletic programs
6. Number of City parks
7. Adult recreational programs
8. Ease of program registration
9. Community recreational facilities
10. Swimming pool
11. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Parks
4. Greenways
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- No

Question 8

Vestavia Voice

Question 9

- No

Question 10

- Programs I am interested in are not offered

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

Art programs /classes

Question 15

No response

Question 16

- Sidewalks

Name not available

January 28, 2019, 11:02 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Communications with the public
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Maintenance of City streets & facilities
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails

Citizen Survey 2019

What are your priorities for 2019?

2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Swimming pool
6. Outdoor athletic fields
7. Adult recreational programs
8. Youth athletic programs
9. Adult athletic programs
10. Fees for recreational programs
11. Fees for athletic programs
12. Ease of program registration

Question 5

1. Traffic signal replacement/upgrade
2. Stormwater system improvements
3. Traffic calming
4. Parks
5. Street reconstruction
6. Greenways
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not available

January 28, 2019, 11:14 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Quality of public library facilities/services
5. Communications with the public
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Adult recreational programs

Citizen Survey 2019

What are your priorities for 2019?

2. Number of City parks
3. Number of walking/biking trails
4. Maintenance of City parks
5. Community recreational facilities
6. Swimming pool
7. Adult athletic programs
8. Outdoor athletic fields
9. Youth athletic programs
10. Ease of program registration
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Sidewalk extensions
2. Parks
3. Greenways
4. Street reconstruction
5. Stormwater system improvements
6. Traffic calming
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Liberty Park

January 29, 2019, 6:12 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 1

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 5

Quality of parks & recreation programs: 5

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Quality of public library facilities/services
3. Flow of traffic/congestion management
4. Maintenance of City streets & facilities
5. Enforcement of City codes & ordinances
6. Communications with the public
7. Quality of City parks & recreation programs/facilities
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Ease of program registration

Citizen Survey 2019

What are your priorities for 2019?

2. Maintenance of City parks
3. Youth athletic programs
4. Fees for athletic programs
5. Community recreational facilities
6. Number of walking/biking trails
7. Number of City parks
8. Swimming pool
9. Adult recreational programs
10. Fees for recreational programs
11. Adult athletic programs
12. Outdoor athletic fields

Question 5

1. Sidewalk extensions
2. Street reconstruction
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Stormwater system improvements
6. Greenways
7. Parks

Question 6

- No

Question 7

- No

Question 8

Social Media

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not shown

inside Area East of Rocky Ridge/Altadena Area
January 29, 2019, 6:41 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities

Question 4

1. Number of walking/biking trails
2. Outdoor athletic fields
3. Number of City parks

Question 5

1. Sidewalk extensions
2. Parks

Citizen Survey 2019

What are your priorities for 2019?

3. Greenways

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 3-6 months

Question 13

- Attend Teen program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 29, 2019, 7:12 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Communications with the public
2. Quality of public library facilities/services
3. Quality of City parks & recreation programs/facilities
4. Quality of public safety services
5. Flow of traffic/congestion management
6. Maintenance of City streets & facilities
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Maintenance of City parks
2. Swimming pool
3. Youth athletic programs
4. Community recreational facilities
5. Number of walking/biking trails
6. Ease of program registration
7. Fees for recreational programs
8. Outdoor athletic fields
9. Fees for athletic programs
10. Adult recreational programs
11. Adult athletic programs
12. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic signal replacement/upgrade
3. Traffic calming
4. Street reconstruction
5. Parks

Citizen Survey 2019

What are your priorities for 2019?

6. Stormwater system improvements

7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown
inside Liberty Park

January 29, 2019, 9:09 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 3

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 2

Quality of parks & recreation programs: 2

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Flow of traffic/congestion management
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks

Question 5

1. Sidewalk extensions
2. Traffic calming
3. Parks

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- In the past 6-9 months

Question 13

- Digital services/online only
- Other - Passport services

Question 14

A library in liberty park!

Question 15

My kids love it but it's too far away to be convenient!

Question 16

- Liberty Park ball field

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 9:29 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 3

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

2. Quality of City parks & recreation programs/facilities
3. Flow of traffic/congestion management
4. Communications with the public
5. City stormwater runoff/management plan
6. Quality of public safety services
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Enforcement of City codes & ordinances

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Community recreational facilities
5. Swimming pool
6. Adult recreational programs
7. Fees for athletic programs
8. Youth athletic programs
9. Outdoor athletic fields
10. Adult athletic programs
11. Fees for recreational programs
12. Ease of program registration

Question 5

1. Street reconstruction
2. Parks
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Sidewalk extensions
6. Stormwater system improvements
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

Citizen Survey 2019

What are your priorities for 2019?

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Teen program/event
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 29, 2019, 9:32 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 2
Quality of public library facilities and services: 2
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 1
Overall quality of services provided by the City: 4

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Attend Children's program/event
- Attend Teen program/event
- Attend Adult program/event

Question 14

They are Doing a great job. It's just too far to attend classes.

Question 15

The building is gorgeous.

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not available

January 29, 2019, 10:11 AM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Communications with the public
5. Enforcement of City codes & ordinances
6. Flow of traffic/congestion management
7. City stormwater runoff/management plan
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Youth athletic programs
2. Outdoor athletic fields
3. Community recreational facilities
4. Number of City parks
5. Maintenance of City parks
6. Fees for athletic programs
7. Fees for recreational programs
8. Ease of program registration
9. Number of walking/biking trails
10. Adult recreational programs
11. Adult athletic programs
12. Swimming pool

Question 5

1. Sidewalk extensions
2. Parks
3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Stormwater system improvements
6. Traffic calming
7. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

Citizen Survey 2019

What are your priorities for 2019?

- Cahaba Heights ball fields

Name not available

January 29, 2019, 10:36 AM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 5
Quality of parks & recreation programs: 5
Quality of City streets: 5
Overall quality of services provided by the City: 5

Question 3

1. City stormwater runoff/management plan
2. Flow of traffic/congestion management
3. Quality of public safety services
4. Quality of City parks & recreation programs/facilities
5. Maintenance of City streets & facilities
6. Communications with the public
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Number of walking/biking trails
4. Number of City parks
5. Maintenance of City parks
6. Youth athletic programs
7. Outdoor athletic fields
8. Fees for recreational programs
9. Fees for athletic programs
10. Ease of program registration
11. Adult athletic programs
12. Adult recreational programs

Question 5

1. Sidewalk extensions
2. Stormwater system improvements
3. Traffic signal replacement/upgrade
4. Traffic calming
5. Parks
6. Greenways
7. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend Children's program/event

Question 14

No response

Question 15

No response

Citizen Survey 2019

What are your priorities for 2019?

Question 16

- Sidewalks

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 29, 2019, 10:38 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities
2. Quality of City parks & recreation programs/facilities
3. Quality of public safety services
4. Communications with the public
5. Quality of customer service from City employees
6. Flow of traffic/congestion management
7. Enforcement of City codes & ordinances
8. Quality of public library facilities/services
9. City stormwater runoff/management plan

Question 4

1. Swimming pool
2. Youth athletic programs
3. Adult recreational programs
4. Number of walking/biking trails
5. Number of City parks
6. Outdoor athletic fields
7. Maintenance of City parks
8. Ease of program registration
9. Adult athletic programs
10. Community recreational facilities

11. Fees for athletic programs

12. Fees for recreational programs

Question 5

1. Parks
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Greenways
5. Street reconstruction
6. Traffic calming
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 12 months

Question 13

- Digital services/online only

Question 14

Adult courses like photography, cooking, art, book reviews, computer skills.

Question 15

Citizen Survey 2019

What are your priorities for 2019?

Easy to get to & can usually find what I'm looking for.

Question 16

- Community Building

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 11:00 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Enforcement of City codes & ordinances
3. Communications with the public
4. City stormwater runoff/management plan
5. Maintenance of City streets & facilities
6. Flow of traffic/congestion management

Question 4

1. Maintenance of City parks

Question 5

1. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 11:00 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 4
Overall quality of services provided by the City: 5

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Communications with the public
7. Quality of public library facilities/services
8. Quality of customer service from City employees
9. Quality of public safety services

Question 4

1. Number of walking/biking trails
2. Maintenance of City parks
3. Adult recreational programs
4. Community recreational facilities
5. Adult athletic programs
6. Number of City parks
7. Swimming pool
8. Fees for recreational programs
9. Youth athletic programs
10. Fees for athletic programs
11. Ease of program registration
12. Outdoor athletic fields

Question 5

1. Greenways
2. Sidewalk extensions
3. Parks
4. Traffic calming
5. Street reconstruction
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

A monthly (or so) email that comes to me. I shouldn't have to go dig for that information.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - requesting items from other JeffCo libraries, pick up here

Question 14

More adult book club meetings

Question 15

It is multi-functional and a gem of our community. We bring visitors to see it. It is one of the things I would miss most if I ever left this area.

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 11:09 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Citizen Survey 2019

What are your priorities for 2019?

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Outdoor athletic fields
3. Maintenance of City parks

Question 5

1. Street reconstruction

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Other - Work close to Hoover Library

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Other - Passports

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 29, 2019, 11:38 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities

Question 4

1. Outdoor athletic fields
2. Number of walking/biking trails
3. Maintenance of City parks
4. Number of City parks
5. Swimming pool

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Traffic calming
2. Sidewalk extensions
3. Traffic signal replacement/upgrade
4. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Digital services/online only
- Other - Passport

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 11:51 AM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Flow of traffic/congestion management
4. City stormwater runoff/management plan
5. Enforcement of City codes & ordinances
6. Quality of public library facilities/services
7. Communications with the public
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Number of walking/biking trails
2. Community recreational facilities
3. Maintenance of City parks
4. Number of City parks
5. Swimming pool
6. Adult recreational programs
7. Adult athletic programs
8. Ease of program registration
9. Youth athletic programs
10. Fees for athletic programs
11. Fees for recreational programs
12. Outdoor athletic fields

Question 5

Citizen Survey 2019

What are your priorities for 2019?

1. Greenways
2. Sidewalk extensions
3. Traffic calming
4. Parks
5. Street reconstruction
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

Email

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

Beauty

Question 16

- Sidewalks

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 12:00 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 4
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 2
Quality of City streets: 4
Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. Enforcement of City codes & ordinances
4. Communications with the public
5. Quality of public library facilities/services
6. Quality of public safety services
7. City stormwater runoff/management plan
8. Flow of traffic/congestion management
9. Quality of customer service from City employees

Question 4

1. Community recreational facilities
2. Swimming pool
3. Youth athletic programs
4. Maintenance of City parks
5. Outdoor athletic fields
6. Number of walking/biking trails
7. Ease of program registration
8. Number of City parks
9. Fees for athletic programs
10. Fees for recreational programs
11. Adult recreational programs
12. Adult athletic programs

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Parks
2. Sidewalk extensions
3. Stormwater system improvements
4. Street reconstruction
5. Traffic calming
6. Traffic signal replacement/upgrade
7. Greenways

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Other - Used space for tutoring session

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 12:04 PM

Question 1

- North (Hwy 31 from City Hall to Shades Crest Rd; and Rocky Ridge Rd from Tanglewood to Shades Crest Rd)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 5

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan
4. Enforcement of City codes & ordinances
5. Quality of public library facilities/services
6. Communications with the public
7. Flow of traffic/congestion management
8. Quality of public safety services
9. Quality of customer service from City employees

Question 4

1. Outdoor athletic fields
2. Youth athletic programs
3. Number of City parks
4. Number of walking/biking trails
5. Maintenance of City parks
6. Community recreational facilities
7. Swimming pool
8. Fees for recreational programs
9. Adult athletic programs
10. Adult recreational programs
11. Fees for athletic programs
12. Ease of program registration

Citizen Survey 2019

What are your priorities for 2019?

Question 5

1. Parks
2. Greenways
3. Street reconstruction
4. Sidewalk extensions
5. Stormwater system improvements
6. Traffic signal replacement/upgrade
7. Traffic calming

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

Great staff.

Question 16

- Wald Park

Name not available

January 29, 2019, 12:16 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3
Quality of public library facilities and services: 4
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 4

Question 3

1. Maintenance of City streets & facilities

Question 4

1. Number of walking/biking trails

Question 5

1. Greenways

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

Citizen Survey 2019

What are your priorities for 2019?

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge

January 29, 2019, 12:39 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of customer service from City employees

4. City stormwater runoff/management plan
5. Flow of traffic/congestion management
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of City parks & recreation programs/facilities
9. Quality of public library facilities/services

Question 4

1. Fees for athletic programs
2. Ease of program registration
3. Fees for recreational programs
4. Adult athletic programs
5. Swimming pool
6. Adult recreational programs
7. Youth athletic programs
8. Outdoor athletic fields
9. Maintenance of City parks
10. Number of City parks
11. Community recreational facilities
12. Number of walking/biking trails

Question 5

1. Stormwater system improvements
2. Traffic signal replacement/upgrade
3. Street reconstruction
4. Traffic calming
5. Parks
6. Greenways
7. Sidewalk extensions

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Citizen Survey 2019

What are your priorities for 2019?

Question 10

- Do not need services
- Facility is not conveniently located

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

January 29, 2019, 1:14 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 4

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management

2. Quality of public library facilities/services
3. Quality of City parks & recreation programs/facilities
4. Communications with the public

Question 4

No response

Question 5

1. Traffic calming
2. Street reconstruction
3. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

I would like to see a larger selection of Teen books.

Citizen Survey 2019

What are your priorities for 2019?

Question 15

No response

Question 16

No response

Name not shown

inside Liberty Park

January 29, 2019, 1:32 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 4

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 4

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Enforcement of City codes & ordinances
5. Quality of City parks & recreation programs/facilities
6. Quality of public library facilities/services
7. Communications with the public
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Youth athletic programs
2. Number of walking/biking trails
3. Community recreational facilities
4. Maintenance of City parks
5. Swimming pool
6. Number of City parks
7. Outdoor athletic fields
8. Ease of program registration
9. Fees for athletic programs

Question 5

1. Traffic signal replacement/upgrade
2. Traffic calming
3. Parks
4. Street reconstruction

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Other - Passport

Question 14

No response

Question 15

No response

Question 16

- Community Building
-

Citizen Survey 2019

What are your priorities for 2019?

Name not available

January 29, 2019, 1:51 PM

Question 1

- Liberty Park (zoned for VH Elementary Liberty Park)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 2

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 3

Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Quality of public safety services
3. Maintenance of City streets & facilities
4. Quality of public library facilities/services
5. Quality of City parks & recreation programs/facilities
6. Enforcement of City codes & ordinances
7. Communications with the public
8. Quality of customer service from City employees
9. City stormwater runoff/management plan

Question 4

1. Adult recreational programs
2. Community recreational facilities
3. Number of walking/biking trails
4. Number of City parks
5. Ease of program registration
6. Adult athletic programs
7. Outdoor athletic fields
8. Fees for athletic programs
9. Fees for recreational programs
10. Youth athletic programs
11. Maintenance of City parks
12. Swimming pool

Question 5

1. Street reconstruction
2. Greenways

3. Sidewalk extensions
4. Traffic signal replacement/upgrade
5. Traffic calming
6. Parks
7. Stormwater system improvements

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Facility is not conveniently located

Question 11

- Yes

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

No response

Name not available

Citizen Survey 2019

What are your priorities for 2019?

January 29, 2019, 2:18 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 4
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Quality of public safety services
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Enforcement of City codes & ordinances
5. City stormwater runoff/management plan
6. Communications with the public
7. Flow of traffic/congestion management
8. Quality of customer service from City employees
9. Quality of public library facilities/services

Question 4

1. Swimming pool
2. Number of walking/biking trails
3. Community recreational facilities
4. Maintenance of City parks
5. Adult recreational programs
6. Adult athletic programs
7. Number of City parks

Question 5

1. Greenways
2. Sidewalk extensions
3. Parks
4. Traffic calming
5. Street reconstruction
6. Stormwater system improvements
7. Traffic signal replacement/upgrade

Question 6

- Yes

Question 7

- No

Question 8

The plan has vacillated between extreme openness and having to search for details. A plan is proposed and then one must hunt to find the outcome of votes or official discussion. Voice, OTM are easiest to find and read, social media is too varied and can be confusing.

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.
- Attend an event/meeting

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Name not shown

inside Area West of Rocky Ridge
January 29, 2019, 3:06 PM

Citizen Survey 2019

What are your priorities for 2019?

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 2
Quality of parks & recreation programs: 3
Quality of City streets: 2
Overall quality of services provided by the City: 3

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. City stormwater runoff/management plan
5. Quality of public library facilities/services
6. Communications with the public

Question 4

1. Community recreational facilities
2. Ease of program registration
3. Fees for recreational programs
4. Adult recreational programs
5. Maintenance of City parks

Question 5

1. Traffic calming
2. Traffic signal replacement/upgrade
3. Stormwater system improvements
4. Street reconstruction
5. Sidewalk extensions

Question 6

- No

Question 7

No response

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- In the past 12 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Community Building

Name not available

January 29, 2019, 3:15 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 3
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 4
Quality of City streets: 4

Citizen Survey 2019

What are your priorities for 2019?

Overall quality of services provided by the City: 4

No response

Question 3

1. Maintenance of City streets & facilities
2. Flow of traffic/congestion management
3. Communications with the public
4. Quality of City parks & recreation programs/facilities
5. Quality of public safety services
6. City stormwater runoff/management plan
7. Quality of public library facilities/services
8. Enforcement of City codes & ordinances
9. Quality of customer service from City employees

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 3-6 months

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Wald Park

Question 4

1. Swimming pool
2. Community recreational facilities
3. Youth athletic programs
4. Maintenance of City parks
5. Adult recreational programs
6. Fees for recreational programs
7. Number of walking/biking trails
8. Number of City parks
9. Ease of program registration
10. Adult athletic programs
11. Outdoor athletic fields
12. Fees for athletic programs

Question 5

1. Parks
2. Traffic signal replacement/upgrade
3. Greenways
4. Sidewalk extensions
5. Stormwater system improvements
6. Traffic calming
7. Street reconstruction

Question 6

- No

Question 7

- Yes

Question 8

Name not shown

inside Area East of Rocky Ridge/Altadena Area

January 29, 2019, 3:36 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 5

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 4

Citizen Survey 2019

What are your priorities for 2019?

Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Quality of City parks & recreation programs/facilities
3. Maintenance of City streets & facilities

Question 4

1. Community recreational facilities
2. Maintenance of City parks
3. Youth athletic programs

Question 5

1. Sidewalk extensions
2. Traffic calming

Question 6

- Yes

Question 7

No response

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 29, 2019, 3:50 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 3

Quality of public library facilities and services: 3

Quality of City communication with residents: 4

Quality of parks & recreation facilities: 4

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

No response

Question 4

No response

Question 5

No response

Question 6

- Yes

Question 7

- Yes

Question 8

Citizen Survey 2019

What are your priorities for 2019?

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

No response

Question 14

No response

Question 15

No response

Question 16

- Sidewalks

Name not available

January 29, 2019, 3:57 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 4
Quality of parks & recreation programs: 3
Quality of City streets: 3

Overall quality of services provided by the City: 4

Question 3

1. Quality of City parks & recreation programs/facilities
2. Maintenance of City streets & facilities
3. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Number of City parks
3. Maintenance of City parks
4. Adult athletic programs

Question 5

1. Greenways
2. Parks
3. Sidewalk extensions
4. Stormwater system improvements

Question 6

- No

Question 7

- Yes

Question 8

No response

Question 9

- Yes

Question 10

No response

Question 11

- No

Question 12

- In the past 90 days

Question 13

Citizen Survey 2019

What are your priorities for 2019?

- Digital services/online only
- Check out materials: books, DVDs, music, video games, etc.

Question 14

No response

Question 15

The space itself as well as the wifi hotspot and multimedia rentals

Question 16

- Wald Park

Tracy Mountain

inside Cahaba Heights

January 29, 2019, 4:20 PM

Question 1

- Cahaba Heights (zoned for VH Elementary Cahaba Heights)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 4

Quality of public library facilities and services: 2

Quality of City communication with residents: 2

Quality of parks & recreation facilities: 3

Quality of parks & recreation programs: 3

Quality of City streets: 2

Overall quality of services provided by the City: 3

Question 3

1. Maintenance of City streets & facilities
2. Communications with the public
3. Quality of public library facilities/services
4. Quality of customer service from City employees

Question 4

No response

Question 5

1. Sidewalk extensions

Question 6

- Yes

Question 7

- No

Question 8

You should email or mail residents about information/dates/getting input/etc

Question 9

- No

Question 10

- Facility is not conveniently located
- Other - When you make appointments with people at the library, they are good with ditching appointments without communication or concern. And it's a long haul for me, for that kind of attitude and tax money.

Question 11

- Yes

Question 12

- In the past 90 days

Question 13

- Digital services/online only
- Other - Tried to get a document notarized with an appointment, but was stood up.

Question 14

I would love to participate in some adult programs such as book club or makers classes if there was a Cahaba Heights location.

Question 15

It's beautiful

Question 16

- Sidewalks

Name not available

Citizen Survey 2019

What are your priorities for 2019?

January 29, 2019, 4:33 PM

Question 1

- South (Hwy 31 from the Columbiana Rd area, including Tyler Rd, to City Hall; and Rocky Ridge Rd area from Wisteria Dr to Tanglewood, including sections of Dolly Ridge Rd that are not zoned for VHECH)

Question 2

Quality of public safety services (e.g. fire, police, ambulance): 5
Quality of public library facilities and services: 5
Quality of City communication with residents: 5
Quality of parks & recreation facilities: 3
Quality of parks & recreation programs: 3
Quality of City streets: 3
Overall quality of services provided by the City: 4

Question 3

1. Flow of traffic/congestion management
2. Maintenance of City streets & facilities
3. Quality of City parks & recreation programs/facilities
4. Quality of public safety services
5. Enforcement of City codes & ordinances
6. Quality of customer service from City employees
7. Quality of public library facilities/services
8. Communications with the public
9. City stormwater runoff/management plan

Question 4

1. Number of walking/biking trails
2. Adult recreational programs
3. Swimming pool
4. Youth athletic programs
5. Community recreational facilities
6. Ease of program registration
7. Number of City parks
8. Outdoor athletic fields
9. Adult athletic programs
10. Maintenance of City parks
11. Fees for recreational programs
12. Fees for athletic programs

Question 5

1. Greenways
2. Sidewalk extensions

3. Traffic signal replacement/upgrade
4. Street reconstruction
5. Traffic calming
6. Parks
7. Stormwater system improvements

Question 6

- Yes

Question 7

- Yes

Question 8

No response

Question 9

- No

Question 10

- Do not need services

Question 11

- No

Question 12

- I have not visited the Library in the Forest

Question 13

- Attend Adult program/event

Question 14

No response

Question 15

No response

Question 16

- Sidewalks